MONTGOMERY COUNTY
TENNESSEE

ANIMAL CARE AND CONTROL

Animal Care & Control Committee
Thursday, March 26, 2026
Agenda

Call to Order

Check for Quorum

Public Comments – Limited to Agenda Items

Approval of Minutes: February 5, 2026

Agenda Items:

- **2025 Annual Statistics**
- **February 2026 Shelter Statistics**
- **New Shelter Impact September 2025 – January 1st 2026**
- **2026/2027 Fiscal Budget Requests**

Next Meeting Date:

Dangerous Dog Appeal – Only If Needed – April 30, 2026

Committee Meeting –May 28, 2026

Adjourn

MONTGOMERY COUNTY
TENNESSEE

ANIMAL CARE AND CONTROL

Montgomery County

Animal Care and Control

2025

Annual Report

Field and Shelter Activity

Montgomery County Animal Care & Control
2025 Field and Shelter Activity Report
Table of Contents

Introduction…… 3-4

Key Highlights…… 5-6

Field Services…….. 7-8

Field Service Calls by Zones…… 9

Field Service Calls by Jurisdiction…….. 10

Field Service Calls by Zip Codes……. 11

Field Service Activity Heat Mapping…… 12

Field Service Activity By Month…… 13

Field Service Activity By Time of Day..…….... 14

Field Service Activity By Day of Week…… 15

Field Service Activity Citations Issued…… 16

Shelter Services…….. 17

Animals Impounded…… 18

Animal Intake Reasons……. 19

Owner Surrenders…….. 20

Adoptions……. 21

Adoption Heat Map……. 22

Dog Intakes……. 23

Dog Outcomes…….… 24

Dog Euthanasia…….. 25

Cat Intake……. 26

Cat Outcomes..…… 27

Cat Euthanasia…… 28

Microchips Issued…… 29

Shelter Notes…… 30

Pet Registration…… 31

Community Outreach and Social Media Impact…….. 32

Facebook…….. 33

Instagram…….. 34

Impact Report…… 35-36

Programs…… 37-41

Introduction

2025 was an exciting and transformative year for Montgomery County Animal Care and Control (MCACC). The year marked the construction and completion of our new, state-of-the-art Animal Control Facility on Jordan Road, a major milestone for the department and the community we serve. In addition, MCACC added much-needed staff, revamped the volunteer program, expanded community outreach efforts, and continued to strengthen operations to better support animal welfare and public safety.

Challenges

The primary challenges in 2025 centered on a significant increase in animal intakes throughout the year. Although MCACC transitioned into the new facility during the latter part of 2025, the shelter experienced limited space capacity during the first three quarters of the year.

Rescue organizations across the region also faced continued strain due to rising animal populations and homelessness. As a result, there was a substantial decline in the number of animals pulled from the shelter, as many rescue partners were already operating beyond capacity.

Mission

Montgomery County Animal Care and Control (MCACC) is committed to protecting both pets and people in our community. Our mission is to promote animal health and welfare, encourage responsible pet ownership, support rabies prevention efforts, and ensure public safety through the enforcement of state and local ordinances.

Adoptions

MCACC successfully adopted out 2,202 animals in 2025, representing a 13% increase over 2024. Adoptable animals were promoted through a combination of social media campaigns, local media outlets, adoption events, and partnerships with local organizations to increase visibility and placement opportunities.

Rescue and Foster Programs

In 2025, MCACC collaborated with more than 110 rescue organizations across Tennessee, Kentucky, Illinois, Missouri, and throughout the eastern United States and Ohio River Valley. A total of 719animals were placed with licensed rescue partners, reflecting an 18% decrease from 2024.

The reduction in rescue placements was largely due to widespread capacity challenges among rescue partners. Many organizations continued to experience overcrowding, staffing shortages lingering from the post-pandemic workforce impact, and limited access to veterinary services. Additionally, many rescues were assisting shelters with fewer resources that were facing urgent population crises.

MCACC placed 396 cats and 80 dogs into foster homes during 2025. Foster placements primarily supported nursing mothers with litters, underage animals not yet eligible for adoption, heartworm-positive dogs, and animals requiring medical recovery or specialized care.

Education and Community Outreach

MCACC expanded its educational outreach efforts in 2025 with the onboarding of a Community Outreach and Social Media Specialist. This position established new collaborations with local

schools, community groups, and organizations, allowing MCACC to provide critical education and resources focused on animal welfare, responsible pet ownership, and public safety—particularly for younger members of the community.

Volunteers

The MCACC volunteer program was fully revamped in the fall of 2025 with updated onboarding procedures, structured volunteer progression, and enhanced training opportunities. These improvements resulted in a significant increase in volunteer participation and community interest.

Pet Identification

MCACC continued to emphasize the importance of pet identification throughout Montgomery County in 2025. Ensuring pets are properly identified remains a high priority for the department. Under the pet identification policy, all dogs and cats entering the shelter must be microchipped prior to being reclaimed or adopted.

In 2025, MCACC microchipped 1,915 dogs and cats, representing a 1% decrease from 2024.

Key Highlights – 2025 Annual Report

While 2025 presented its share of challenges for MCACC, it was also a year of significant growth and expanded capabilities. The addition of veterinary staffing, in-house surgical services, and the opening of a new state-of-the-art Animal Shelter greatly enhanced the department's ability to serve the community.

Although MCACC did not meet its goal of maintaining a 90% or greater Live Release Rate, staff performance remained exceptional under difficult conditions. MCACC achieved an overall Live Release Rate of 82%, unchanged from 2024.

- Dogs: 82.25% (↑ 0.25% from 2024)
- Cats: 82% (no change from 2024)

Operational & Intake Highlights

- Animal Control Officers responded to 6,844 calls for service in Montgomery County during 2025.
- Calls averaged approximately 19 responses per day.
- Peak call volume occurred between 12:00 PM and 6:00 PM, with most calls involving stray animals and animal welfare concerns.
- Higher-priority calls were most frequently received between 2:00 PM and 6:00 PM.
- A total of 5,259 animals entered the shelter, representing a 3% increase from 2024 and an 11% increase from 2023.
- MCACC averaged 20.1 animal intakes per day throughout 2025.
- 707 owner surrenders occurred in 2025, a 6% increase from 2024, but a 28% decrease since owner-surrender diversion strategies were implemented in 2018.
- 3,379 stray dogs and cats entered the shelter either over the counter or through field pickups by Animal Control Officers.
- 40% of animal intakes originated from the field, while 60% were over-the-counter intakes.
- The majority of animal intakes occurred between 10:00 AM and 5:00 PM.

Outcomes & Services

- 2,202 pets were adopted, a 13.5% increase from 2024.
- 843 dogs and 51 cats were successfully returned to their owners.
- 496 dogs were euthanized, reflecting a 15% decrease from 2024.
- 373 cats were euthanized, representing a 6% increase from 2024.
- MCACC maintained an overall Live Release Rate of 82%.

Clinical Services October 2025 through December of 2025

With the construction of our new shelter also came a new clinical footprint allowing MCACC to provide crucial medical treatment in house for our shelter animals. This includes the ability to perform surgeries, spays/neuters, medical treatments, testing, dental cleaning and even xrays. Since opening we have provided the following services to our shelter animals

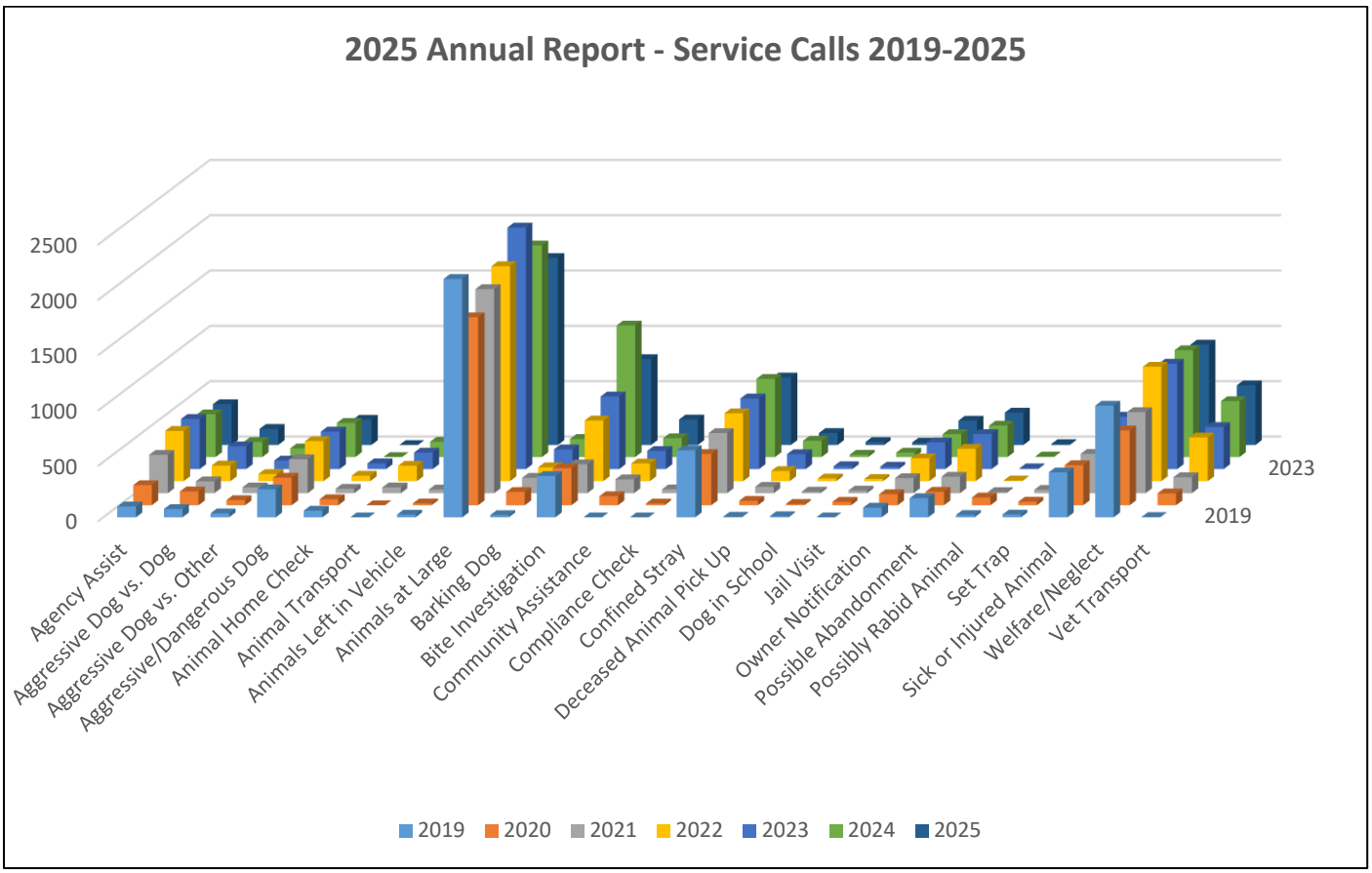
- 109 Cat Spays
- 102 Cat Neuters
- 94 Dog Spays
- 115 Dog Neuters

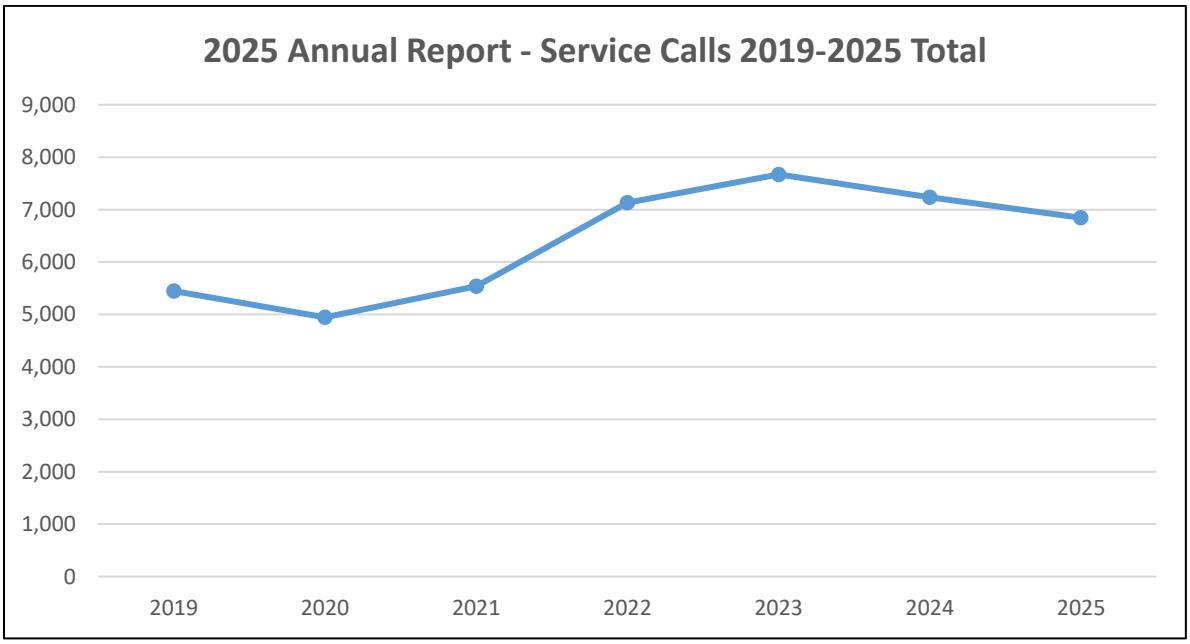
- 324 Surgeries were performed in house
- 95 Surgeries were performed at local veterinary clinics
- 4,248 Medical Treatments provided
- 2,571 Core Vaccines administered

FIELD SERVICES

In 2025, Montgomery County Animal Care and Control provided active and on-call animal control services across Montgomery County, covering 544 square miles and 741 miles of roadway, excluding the City of Clarksville and a portion of the Fort Campbell Military Installation. Animals at Large accounted for 25% of all calls for service, while Welfare and Neglect complaints comprised 14%..

Officer Activity

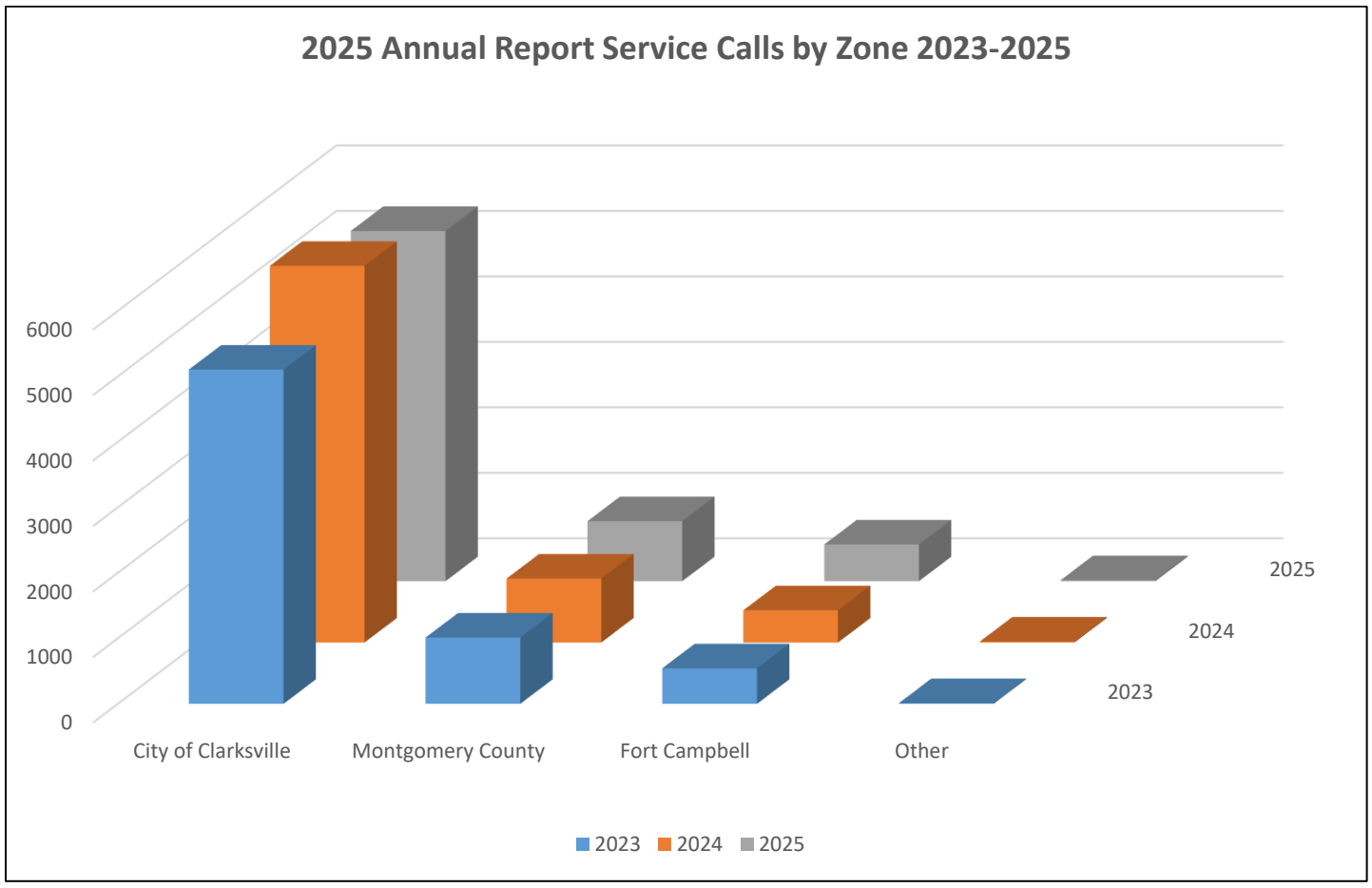




TYPE OF CALL	2019	2020	2021	2022	2023	2024	*2025*
Agency Assist	98	182	347	454	453	386	*369*
Aggressive Dog vs. Dog	75	125	107	141	206	136	*145*
Aggressive Dog vs. Other	36	46	53	64	77	78	*34*
Aggressive/Dangerous Dog	254	249	307	361	339	308	*228*
Animal Home Check	60	55	40	49	52	0	*0*
Animal Transport	0	0	52	139	149	138	*116*
Animals Left in Vehicle	24	17	33	19	17	15	*14*
Animals at Large	2154	1698	1844	1942	2182	1912	*1689*
Barking Dog	20	120	139	125	178	163	*125*
Bite Investigation	373	335	261	548	656	1188	*776*
Community Assistance	0	82	125	159	164	170	*230*
Compliance Check	0	16	35	78	52	52	*84*
Confined Stray	606	463	543	613	638	706	*610*
Deceased Animal Pick Up	5	40	58	92	135	147	*108*
Dog in School	10	12	14	24	26	21	*27*
Jail Visit	0	31	24	20	22	40	*21*
Owner Notification	87	100	136	206	241	207	*220*
Possible Abandonment	173	122	149	293	317	284	*293*
Possibly Rabid Animal	21	71	10	6	7	5	*8*
Set Trap	25	32	30	14	2	8	*7*
Sick or Injured Animal	406	362	355	346	473	390	*294*
Welfare/Neglect	1009	676	733	1034	952	965	*907*
Vet Transport	3	107	144	395	380	505	*539*
Total	**5,444**	**4,945**	**5,541**	**7,130**	**7,671**	**7236**	**6844**

FIELD SERVICE CALLS BY ZONES

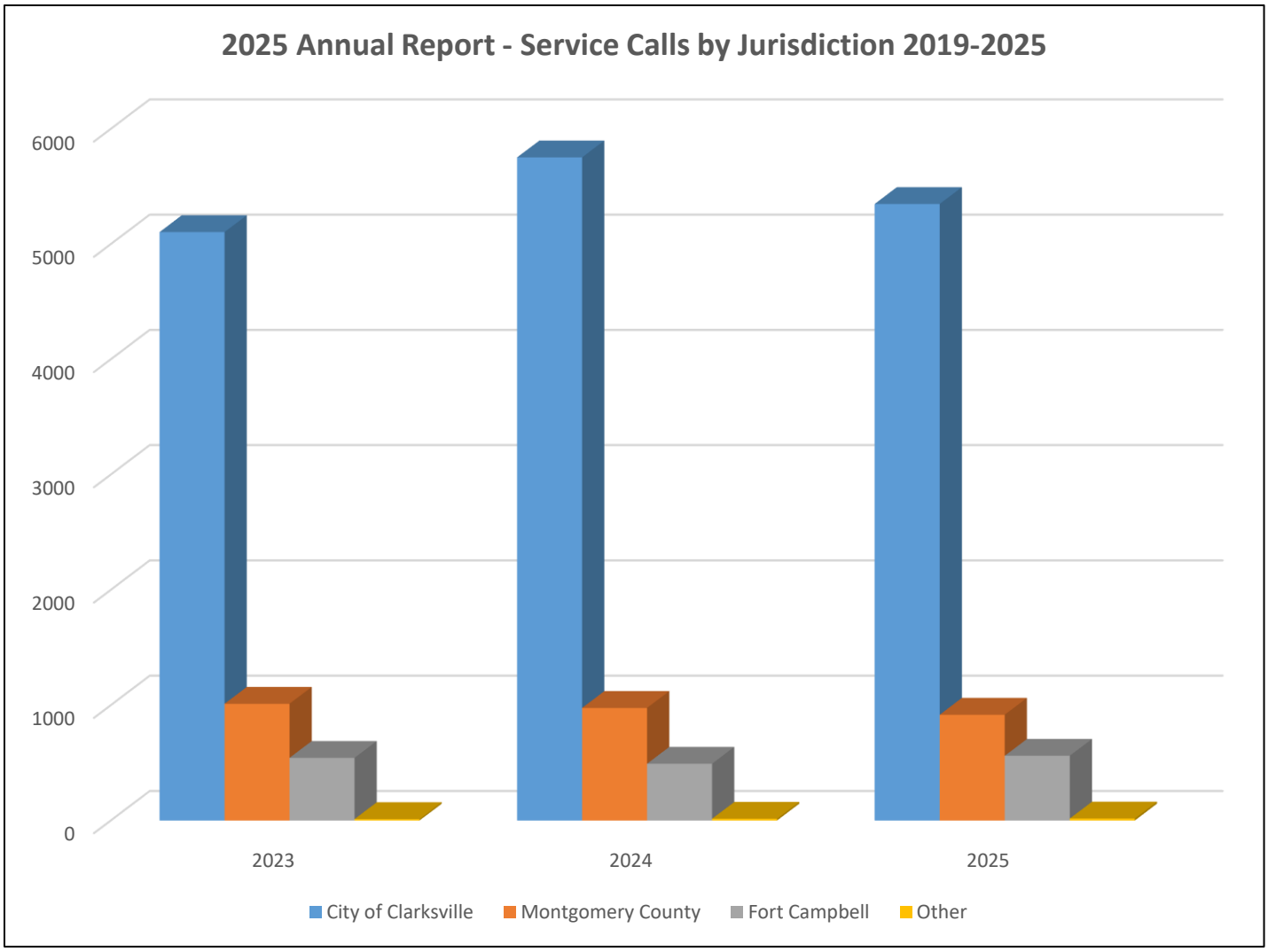
Animal Control Officers responded to 6,844 calls for service in Montgomery County in 2025 with a majority of the calls, (58%) being in the West portion of Montgomery County/City of Clarksville.



ZONE	2019	2020	2021	2022	2023	2024	2025
East City	1750	1506	1625	1975	2083	2086	*1686*
East County	433	515	570	659	681	670	*622*
West City	2951	2350	2820	3740	4021	3666	*3662*
West County	150	165	220	350	331	306	*295*
Ft. Campbell	158	404	310	420	543	492	*561*
Out of County	2	5	8	6	12	15	*17*
Total	**5444**	**4945**	**5553**	**7150**	**7671**	**7236**	**6844**

FIELD SERVICE CALLS BY JURISDICTION

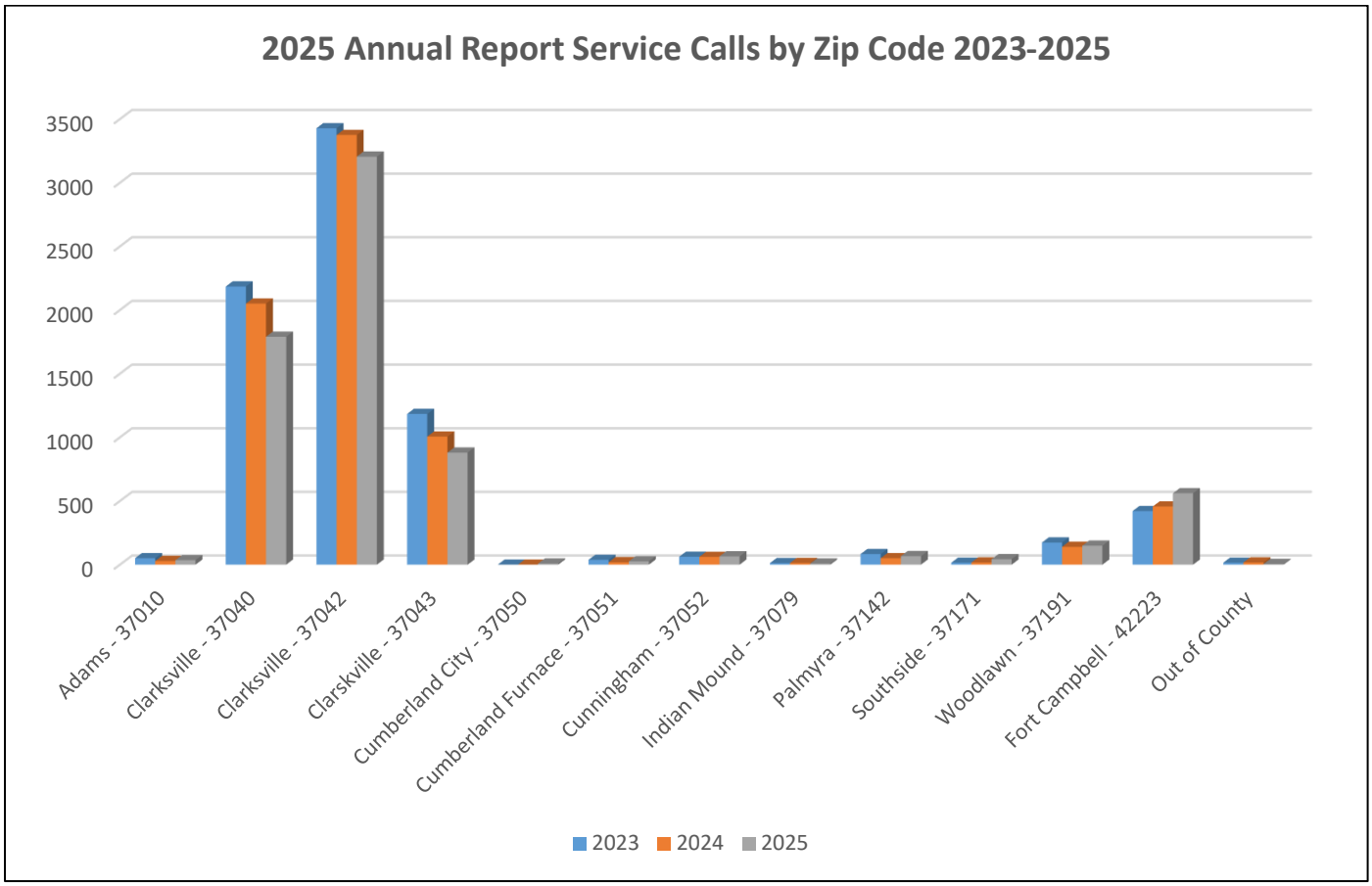
In 2025, calls for service were distributed across three jurisdictions within Montgomery County: the City of Clarksville, the unincorporated areas of Montgomery County outside the Clarksville city limits, and the Fort Campbell Military Installation. Seventy-eight percent (78%) of all calls occurred within the City of Clarksville, fourteen percent (14%) in the unincorporated areas of Montgomery County, and eight percent (8%) on Fort Campbell, Kentucky.



JURISDICTION	2019	2020	2021	2022	2023	2024	2025
Clarksville	4701	3856	4445	5715	6104	5752	*5348*
Montgomery County	583	680	790	1009	1012	976	*917*
Ft. Campbell	158	404	310	420	543	492	*561*
Other	2	5	8	6	12	15	*17*
Total	**5444**	**4945**	**5553**	**7150**	**7671**	**7236**	**6844**

FIELD SERVICE CALLS BY ZIP CODE

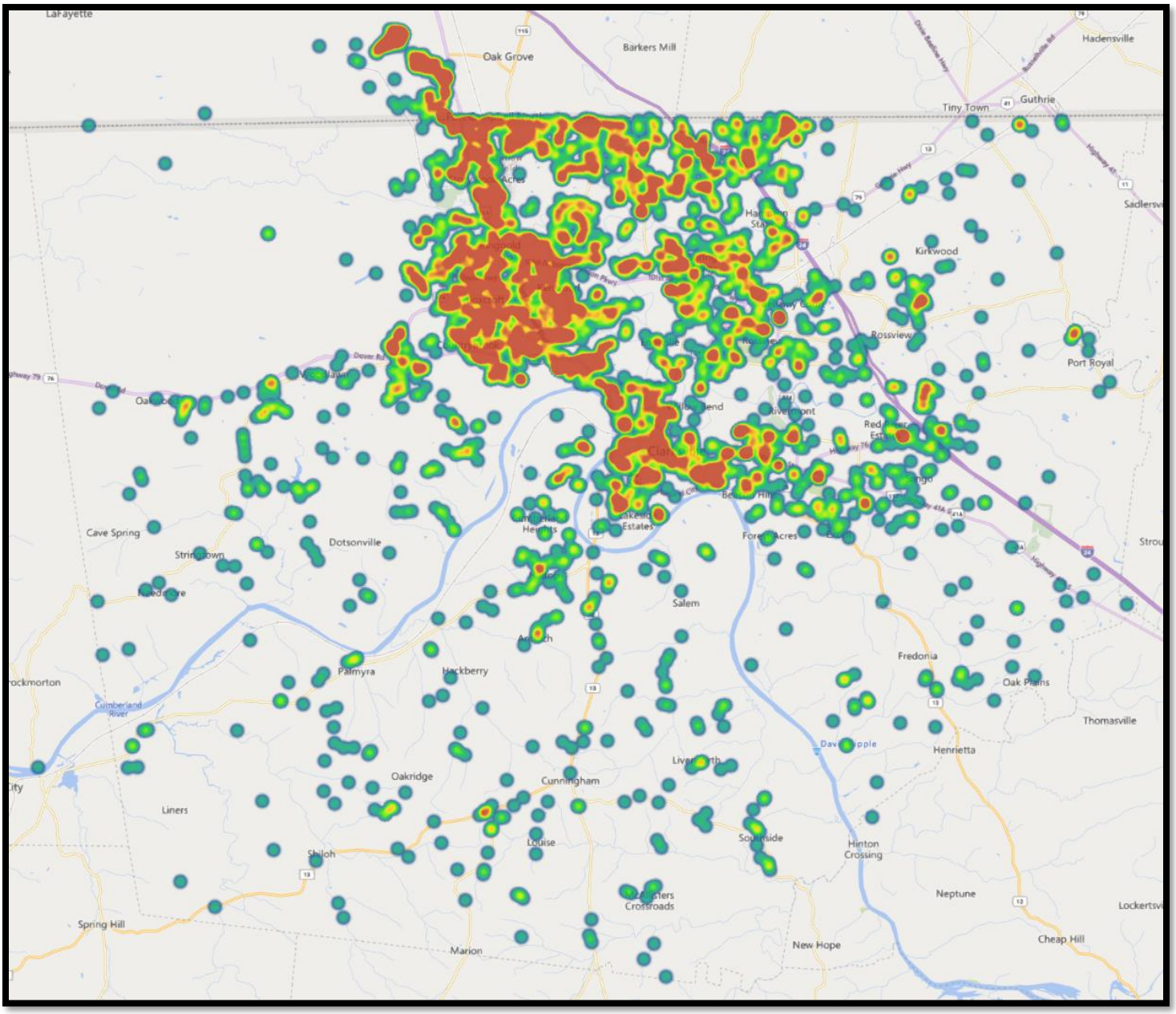
Calls for service that were responded to in Montgomery County were dispersed into the following Eleven (12) zip codes, which covers the Montgomery County outside of the Clarksville City Limits and all unincorporated areas of the County, and within the city limits of Clarksville. (47%) of all calls for the 2025 occurred within the 37042 Zip Code, which compromises the North Central portion of Montgomery County north of the Cumberland River, while (27%) of calls occurred in Zip Code area 37040, which compromises the Northeast and South Central portion of the County



ZIP CODE	2019	2020	2021	2022	2023	2024	2025
37010 – Adams	29	36	36	45	51	29	*35*
37040 – Clarksville	1662	1369	1502	2009	2185	2051	*1790*
37042 – Clarksville	2290	2404	2526	3219	3428	3375	*3205*
37043 – Clarksville	898	793	766	1140	1184	1006	*880*
37050 – Cumberland City	0	0	0	0	0	0	*9*
37051 – Cumberland Furnace	21	24	26	34	38	19	*26*
37052 – Cunningham	65	57	43	62	62	61	*65*
37079 – Indian Mound	10	10	5	9	12	13	*9*
37142 – Palmyra	53	51	33	76	83	51	*67*
37171 – Southside	36	25	37	39	15	17	*43*
37191 – Woodlawn	164	100	101	141	174	140	*149*
42223 – Ft. Campbell KY	158	313	328	357	421	457	*561*
Out of County	N/A	N/A	15	2	15	17	*5*
Total	**5444**	**4945**	**5553**	**7150**	**7671**	**7236**	**6844**

FIELD SERVICE CALLS HEAT MAP

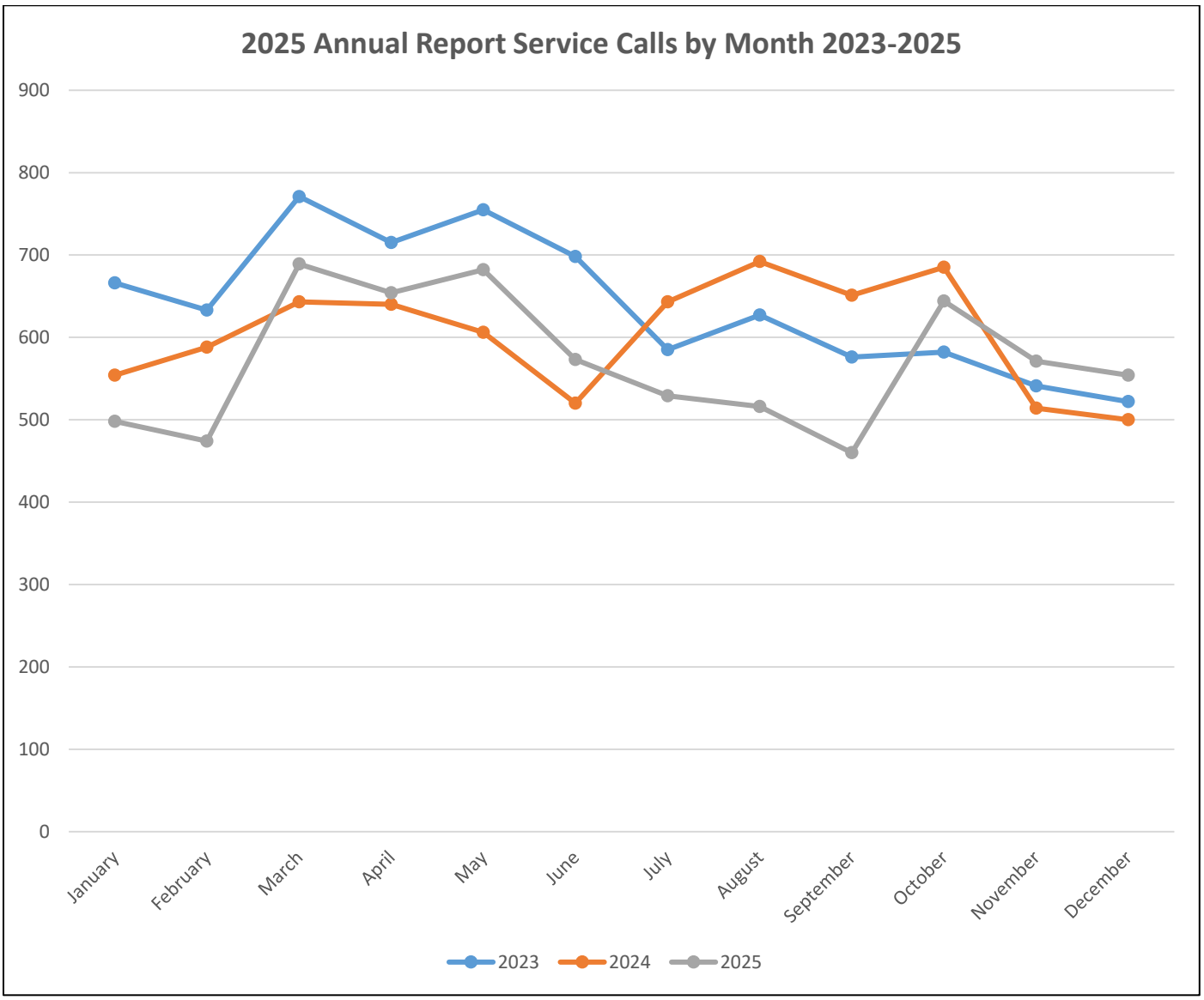
Montgomery County Animal Care and Control Field Officers responded to over 6,844 Calls for Service in Montgomery County. This heat generated map calculates the longitude and latitude of calls for service that officers respond to, thus generating a heat map showing where the highest level of calls for service are generated throughout Montgomery County. As can be seen in the mapping provided, the highest level of calls for service are centered around the 37042 and 37040 zip codes.



OFFICER FIELD ACTIVITY RESULTS BY MONTH

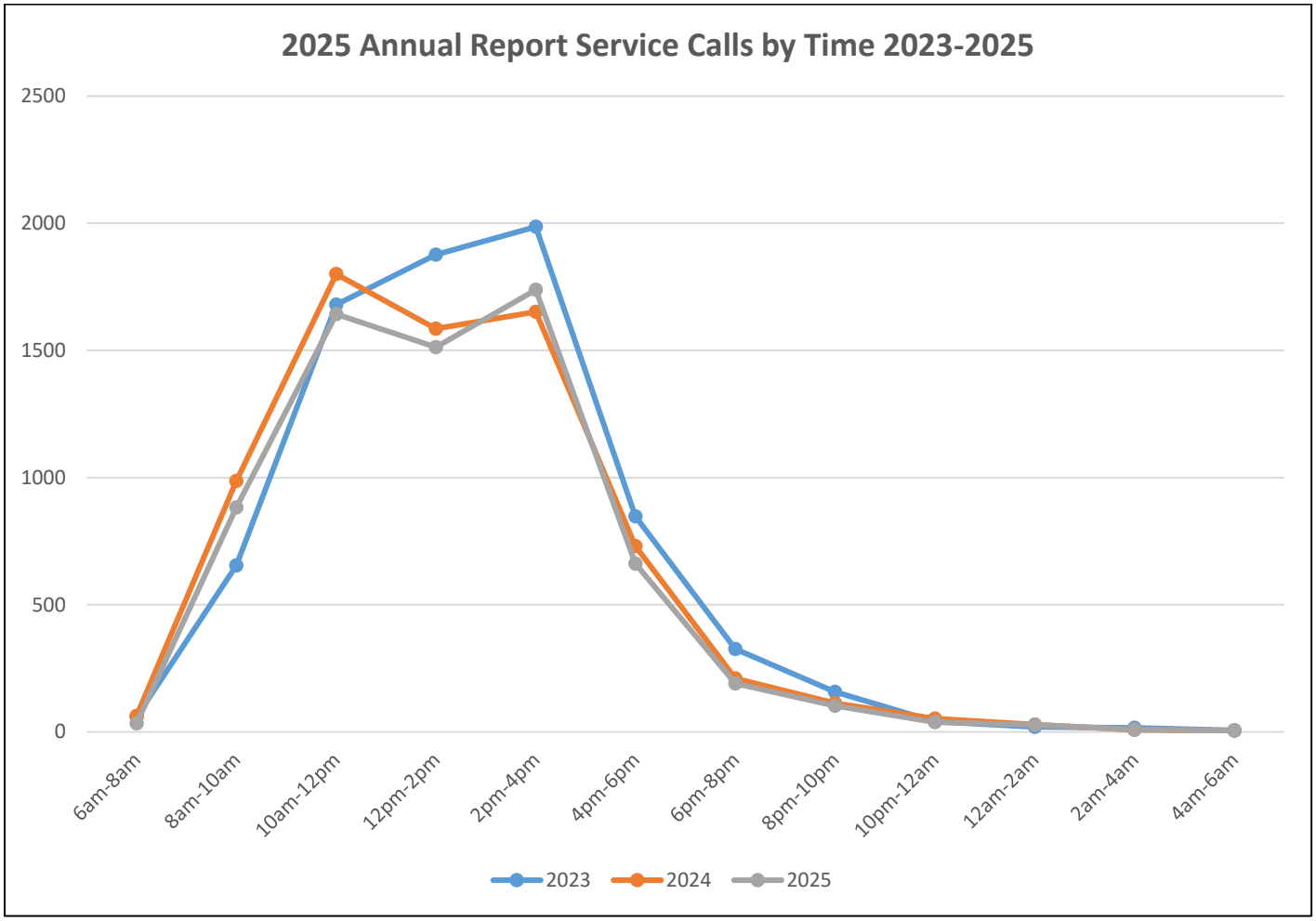
Officers primarily receive their calls for service from the MCACC dispatch at the shelter. All calls received after normal business hours are called into the on call officers cell phone or through the E911 Center for response to emergency and exigent circumstance type calls only.

Officers responded to over 6,844 calls in 2025 with the highest activity months being in early spring and late fall.



OFFICER FIELD ACTIVITY RESULTS BY TIME OF DAY

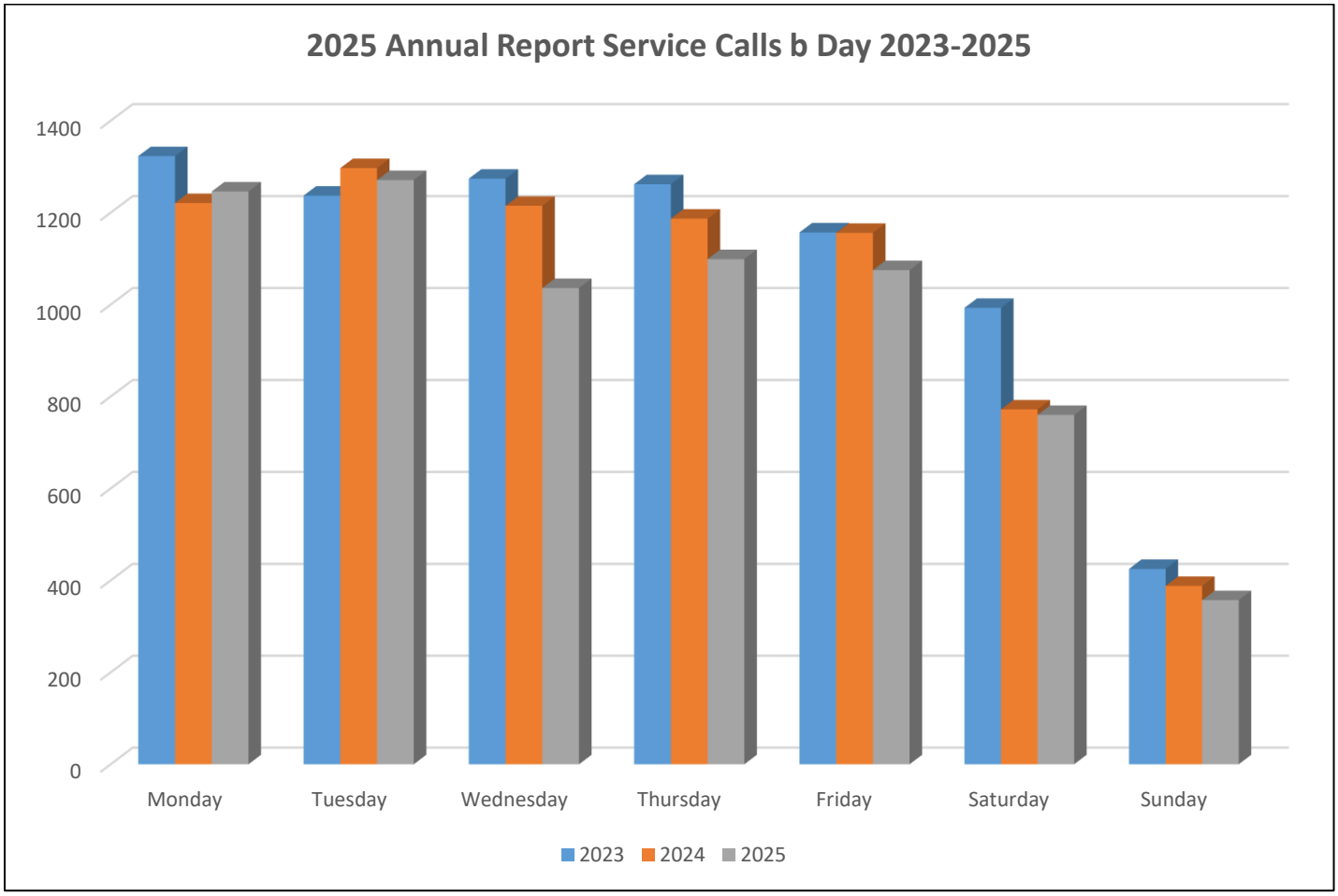
This will be the first year that a monthly base line for activity calls is being recorded. Officers responded to over 6,844 calls in 2025 with the highest activity hours of the day occurred between 10AM-4PM



TIME SLOT	2019	2020	2021	2022	2023	2024	2025
6AM-8AM	68	133	83	69	59	63	*34*
8AM-10AM	1258	1011	854	861	655	987	*882*
10AM-12PM	1252	1054	1123	1419	1680	1800	*1643*
12PM-2PM	996	912	1100	1709	1877	1585	*1513*
2PM-4PM	894	885	1111	1768	1986	1652	*1738*
4PM-6PM	477	538	643	835	848	731	*662*
6PM-8PM	190	186	243	271	326	210	*190*
8PM-10PM	95	78	127	112	157	113	*102*
10PM-12AM	31	38	45	48	41	52	*38*
12AM-2AM	36	18	24	16	20	29	*28*
2AM-4AM	7	10	14	10	16	8	*9*
4AM-6AM	6	13	11	10	6	6	*5*
Total	**5310**	**4876**	**5379**	**7128**	**7671**	**7236**	**6844**

OFFICER FIELD ACTIVITY RESULTS DAY OF WEEK

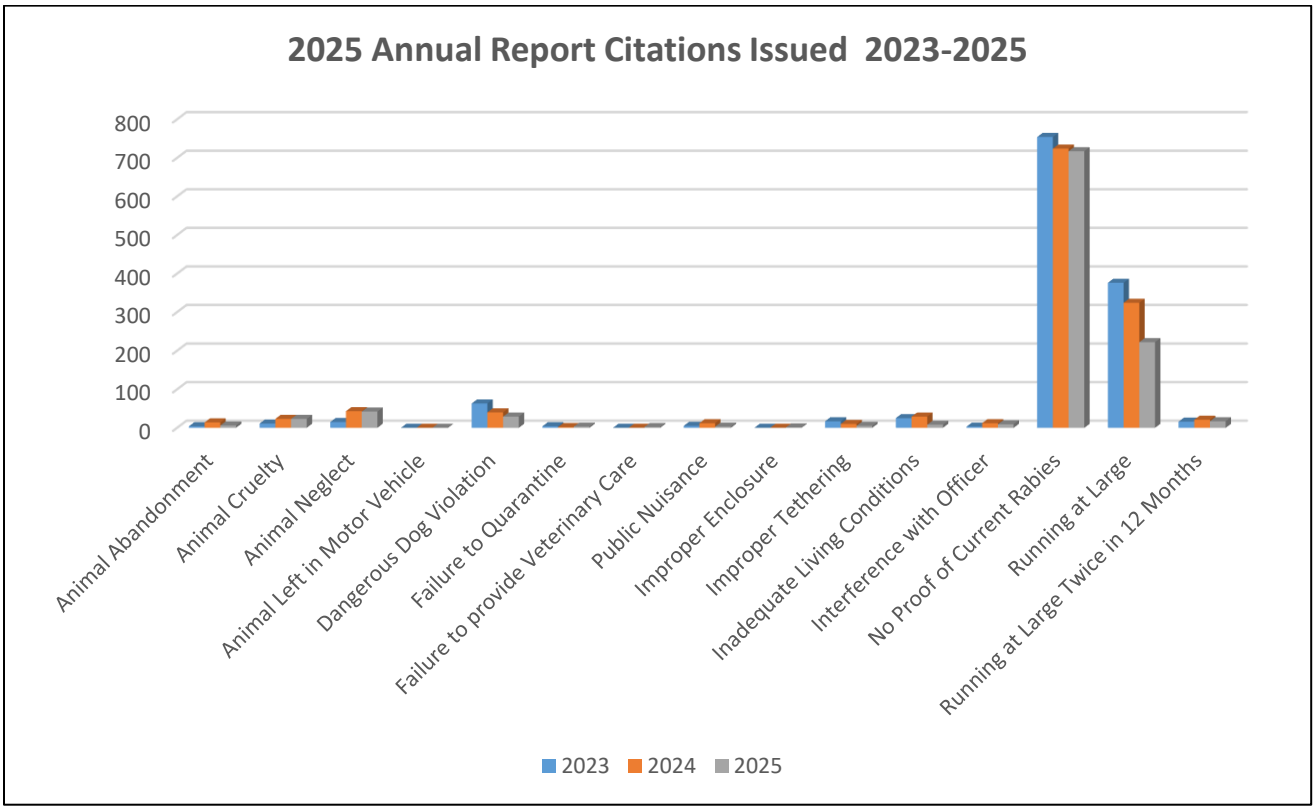
This will be the first year that a monthly base line for activity calls is being recorded. Officers responded to over 6,844 in 2025 with the highest activity days of the week were Mondays, Wednesdays and Thursdays.



DAY OF WEEK	2019	2020	2021	2022	2023	2024	2025
Monday	1009	911	929	1099	1323	1221	*1246*
Tuesday	956	836	938	1276	1237	1297	*1271*
Wednesday	757	678	780	1198	1274	1215	*1036*
Thursday	1009	899	846	1130	1262	1187	*1099*
Friday	804	739	832	1113	1157	1156	*1075*
Saturday	562	564	656	912	993	772	*760*
Sunday	214	250	346	405	425	388	*357*
Total	**5310**	**4877**	**5327**	**7133**	**7671**	**7236**	**6844**

CITATIONS ISSUED FOR VIOLATION OF ANIMAL CONTROL REGULATIONS

Montgomery County Animal Care and Control began enforcement of its Animal Control Regulations in January of 2021. Prior to January of 2021 MCACC had very little scope or direction regarding the enforcement of Animal Control Regulations, often relying on local law enforcement agencies for assistance causing an unnecessary use of valuable resources. After a great deal of planning and coordination with General Sessions Court Administration and Judges, MCACC developed a violation system to enforce local regulations as well as support animal welfare in our Community.

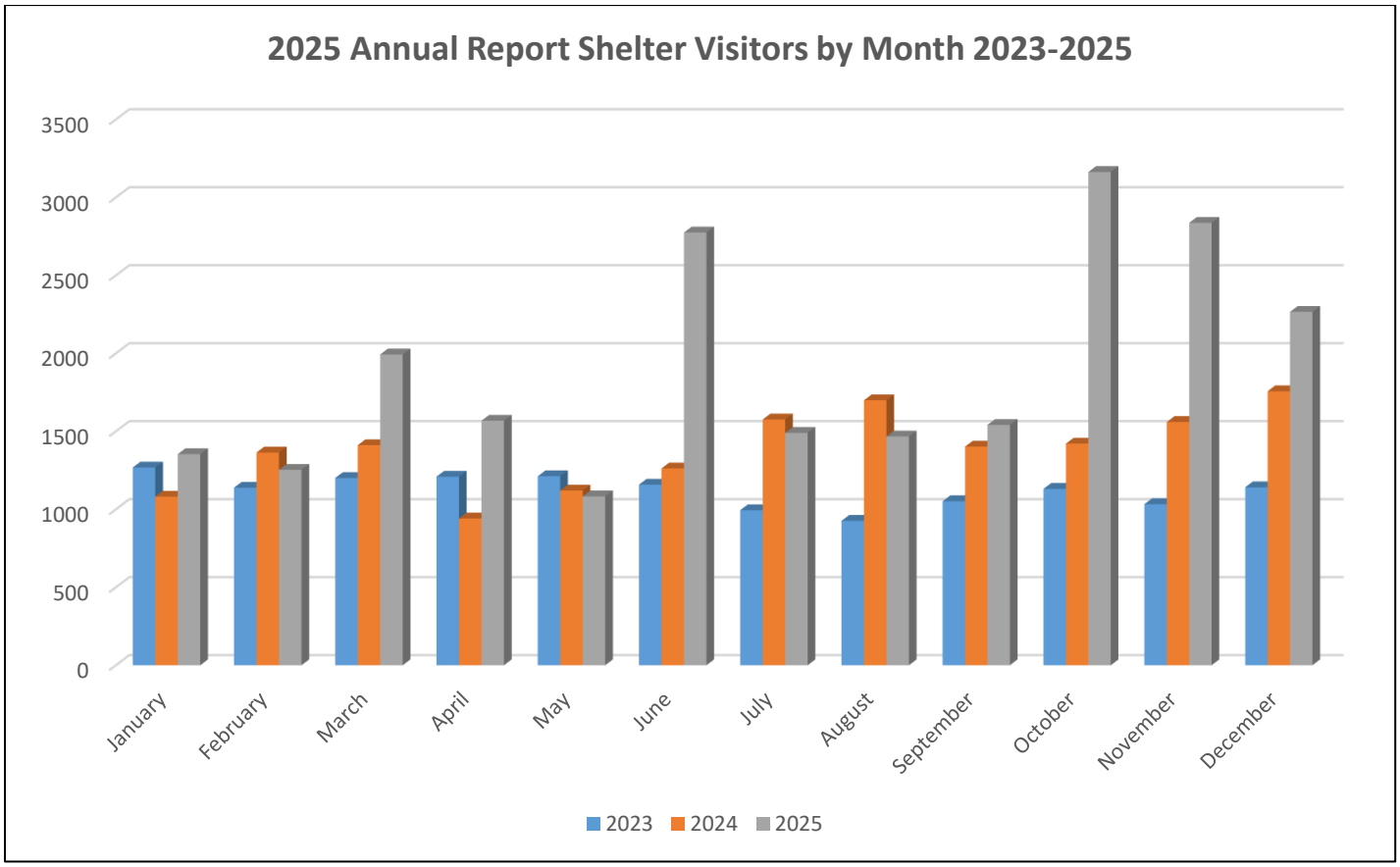


VIOLATION	2020	2021	2022	2023	2024	2025
Animal Abandonment		0	4	4	14	*6*
Animal Cruelty		6	8	11	23	*23*
Animal Neglect		16	46	15	43	*42*
Animal Left in Motor Vehicle		2	0	0	0	*0*
Dangerous Dog Violation		30	85	63	40	*29*
Failure to Quarantine		1	2	4	2	*3*
Failure to Provide Vet Care		0	0	0	0	*2*
Public Nuisance		0	3	5	12	*3*
Improper Enclosure		0	0	0	0	*1*
Improper Tethering		11	17	6	10	*5*
Inadequate Living Conditions		2	32	25	29	*8*
Interference with Officer		1	9	3	12	*9*
No Proof of Current Rabies		717	1027	754	724	*717*
Oversized Tether		0	0	2	0	*0*
Running at Large		80	237	376	324	*222*
Running at Large 2nd Offense		6	19	16	21	*17*
Total		**872**	**1489**	**1284**	**1254**	**1087**

SHELTER AND ADOPTION SERVICES

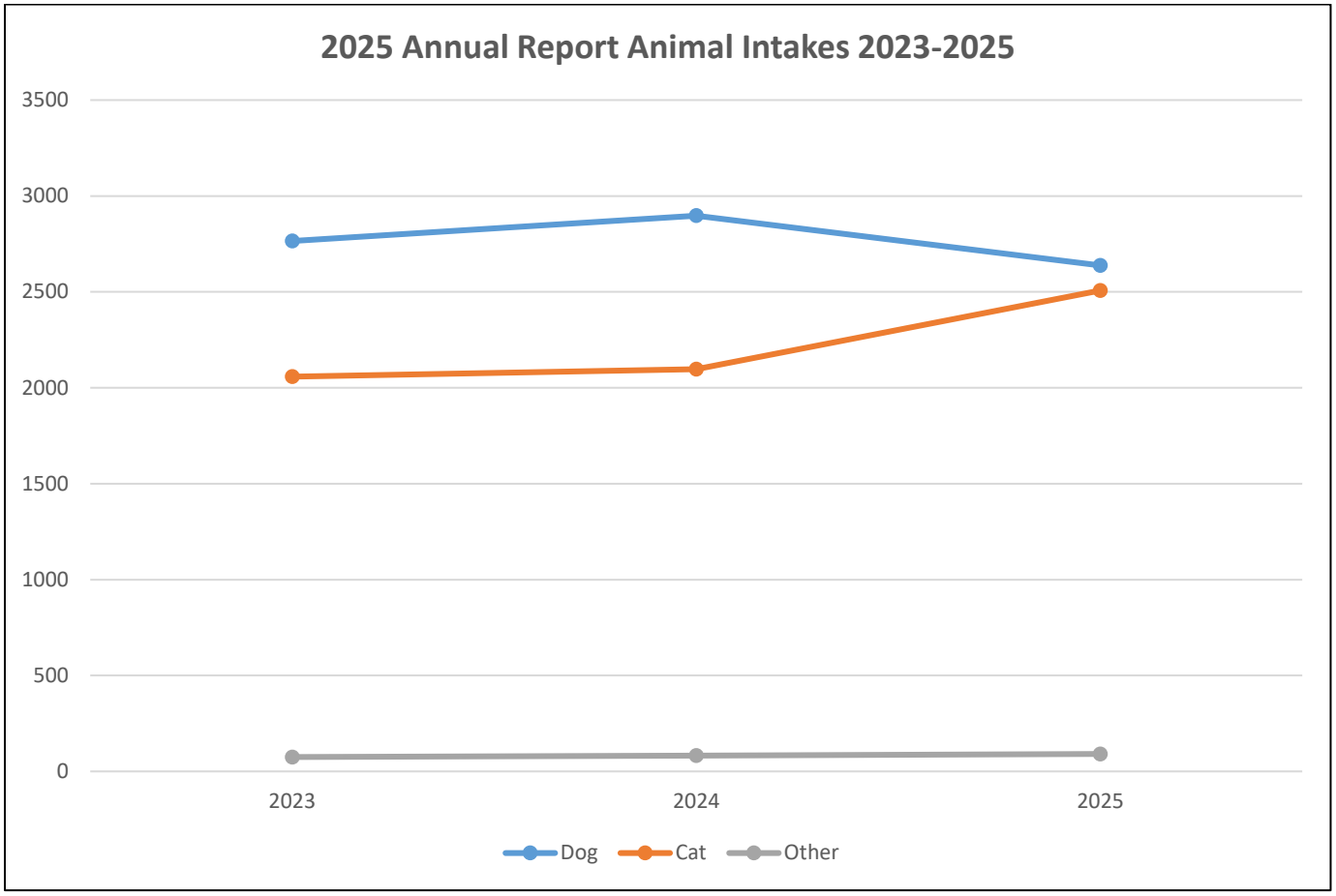
Kennel Visitors

The shelter saw over 22,703 Visitors enter the shelter in 2025, a 26% Increase from 2024



Animals Impounded

In 2025 the shelter took in over 5,259 animals A 3% increase over 2024 and a 16% increase over 2019. Of the animals impounded, 51% were cats/kittens, 47% were dogs/puppies with 2% being other animals (ferrets, pigs, birds, rabbits, etc.)

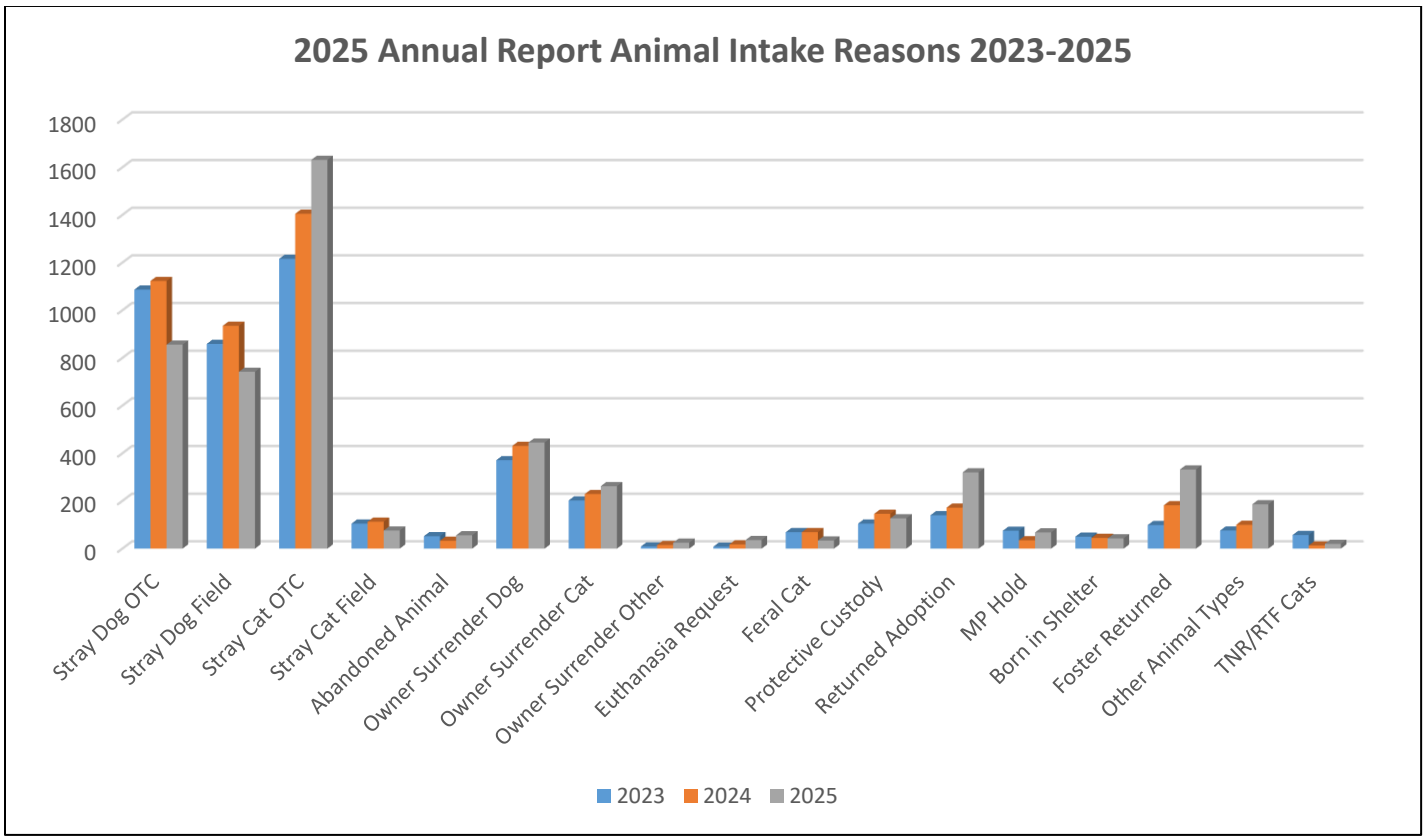


Animal	2019	2020	2021	2022	2023	2024	2025
Dog	2443	1957	2125	2765	2752	2897	*2639*
Cat	1887	1466	1503	2058	1885	2097	*2530*
Other	82	97	102	75	99	82	*90*
Total	**4412**	**3520**	**3730**	**4883**	**4736**	**5076**	**5259**

SHELTER INTAKE REASONS

The shelter took 5,259 animals in 2025, 12.5% Increase over animals entering the shelter in 2024. A majority of those intakes, (70%) were stray animals either picked up in the field or brought in over the counter. (14%) were owner surrendered pets and the remaining (16%) consisted of Adoption Returns, Feral Animals, Euthanasia Requests, Bite Quarantines, Protective Custody, and Abandoned Animals.

NOTE: Owner Surrenders increased 13% from 2024 to 2025

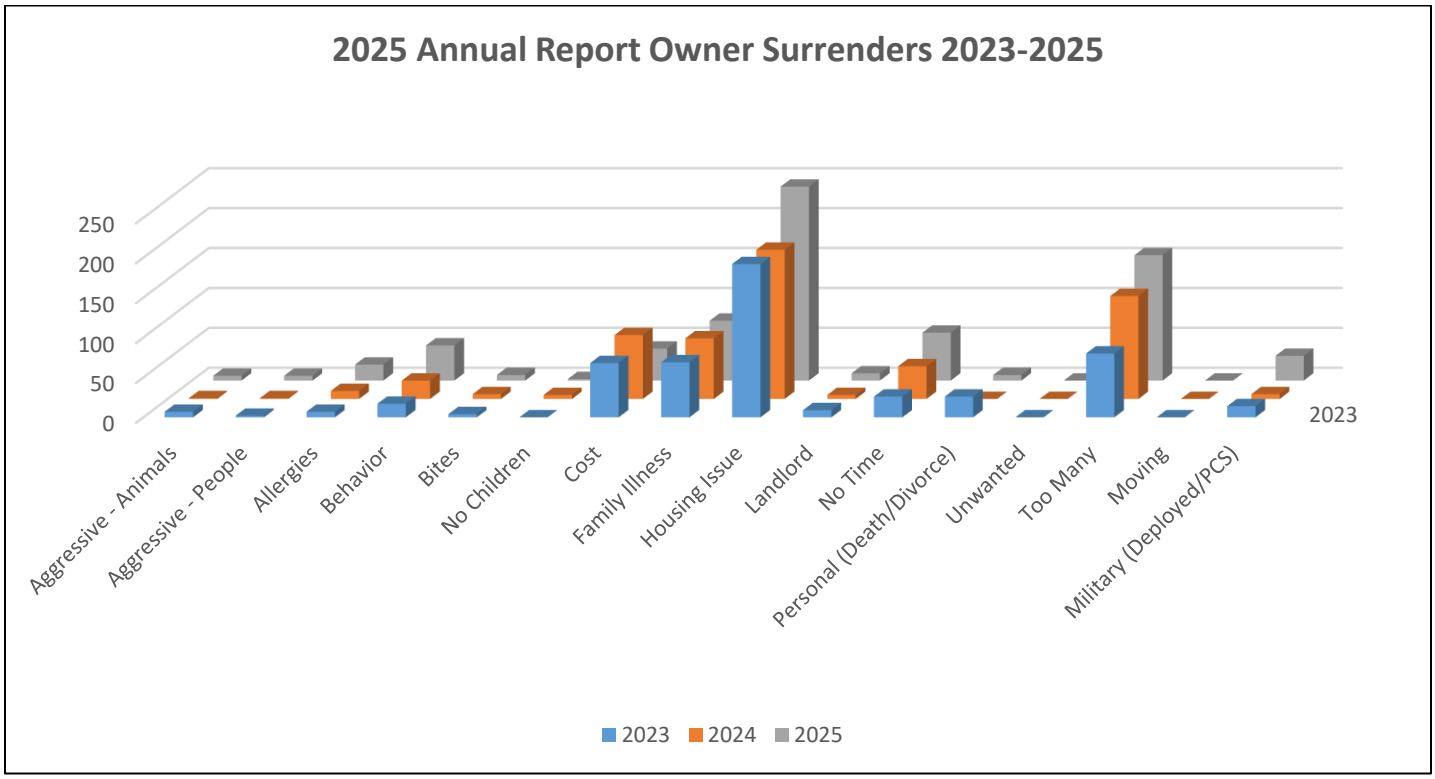


ENTRY REASON	2019	2020	2021	2022	2023	2024	2025
Stray Dog – OTC	576	721	875	1067	1087	1123	*856*
Stray Dog – Field	1439	957	771	730	859	935	*742*
Stray Cat – OTC	785	836	949	1242	1216	1405	*1631*
Stray Cat – Field	816	320	173	137	105	113	*76*
Abandoned Animal	65	59	82	47	52	33	*76*
Owner Surrender Dog	457	488	472	382	371	431	*445*
Owner Surrender Cat	249	259	241	294	202	229	*262*
Owner Surrender Other	28	16	22	0	9	15	*25*
Owner Euth Request	37	22	21	24	8	18	*36*
Feral Cat	85	100	80	58	69	69	*34*
Protective Custody	110	157	123	137	105	146	*127*
Returned Adoption	205	217	213	44	140	172	*320*
MP Hold	31	53	16	43	75	35	*68*
Born in Shelter	23	61	61	54	50	45	*43*
Foster Returned	428	392	250	185	99	182	*332*
Other Animals	61	144	148	135	76	100	*186*
TNR/RTF Cats	0	17	16	0	57	13	*21*
Total	**5395**	**4819**	**4513**	**4579**	**4614**	**5076**	**5259**

Owner Surrenders

In October of 2018 we changed our Owner Surrender policy to deter the flow of unwanted pets entering the shelter through diversion strategies. Of those Owner Surrenders, the most prevalent reason to Owner Surrender for 2024 was Housing Issues. This continues to be a serious concern with regard to pet owners having to surrender their pets. MCACC Had 707 Owner Surrenders in 2025 which is a 19% Increase from 2024.

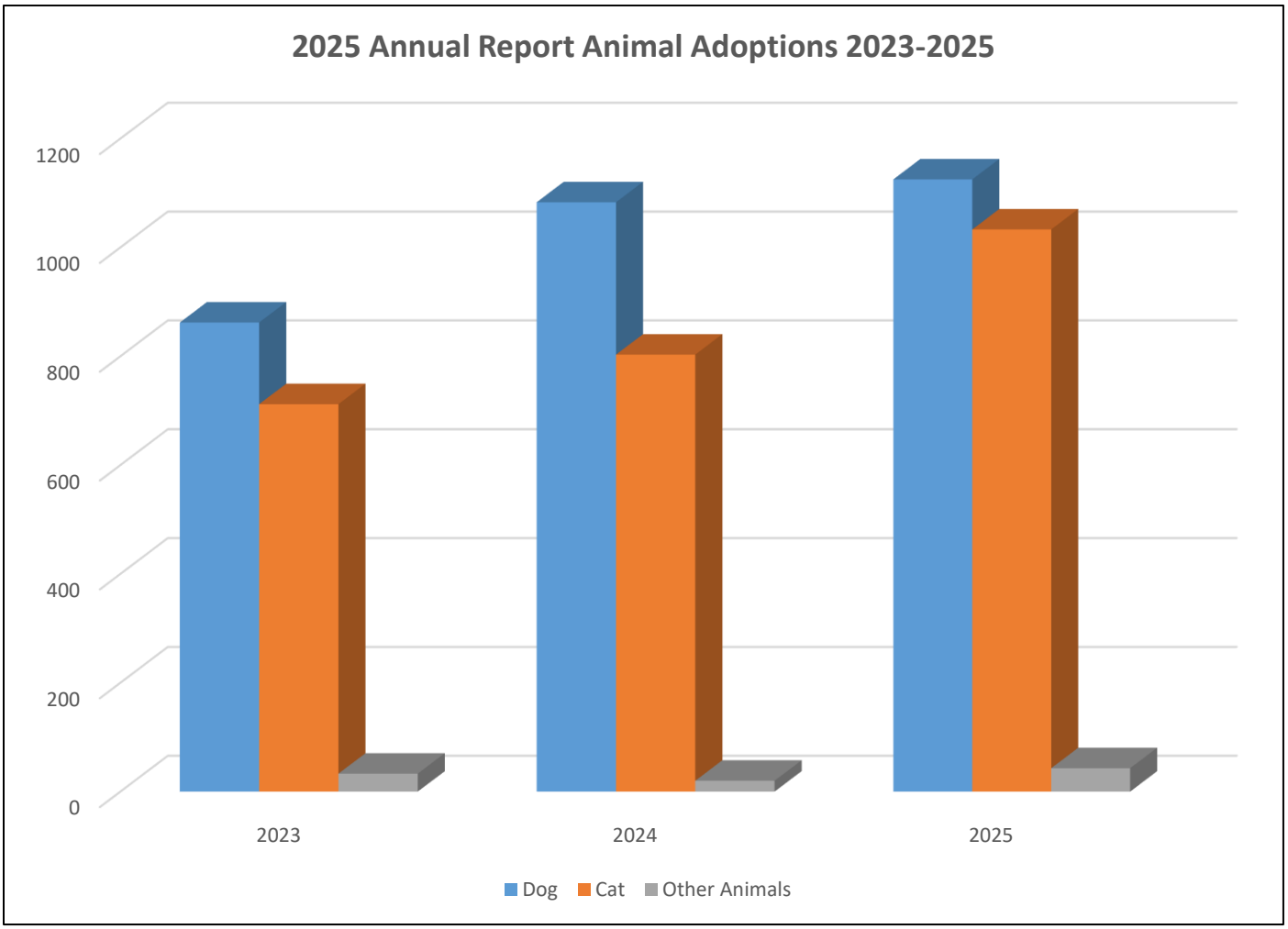
The primary reasons for surrendering pets since 2019 has been overwhelmingly Housing Issues at 36% and Too Many Pets at 23%.



OWNER SURRENDERS	2019	2020	2021	2022	2023	2024	2025
Aggressive – Animals	15	11	19	4	7	1	*6*
Aggressive – People	12	9	11	7	2	1	*6*
Allergies	9	30	9	13	7	10	*20*
Behavior – Negative	43	5	27	11	17	23	*44*
Bites	0	0	5	5	4	6	*7*
Children	10	9	2	0	0	5	*2*
Cost	46	76	44	46	68	80	*40*
Family Illness	25	44	52	34	69	76	*75*
Housing Issue	104	69	95	173	192	187	*243*
Landlord	3	18	7	3	9	5	*9*
No Time	26	25	35	41	26	41	*60*
Personal (Divorce/Death)	85	79	74	46	26	0	*7*
Unwanted	57	12	36	0	0	0	*0*
Too Many	139	109	160	246	80	129	*157*
Moving	64	46	45	0	0	0	*0*
Military (Deployed/PCS)	0	0	0	8	14	6	*31*
Total	**638**	**542**	**621**	**637**	**521**	**570**	**707**

Adoptions

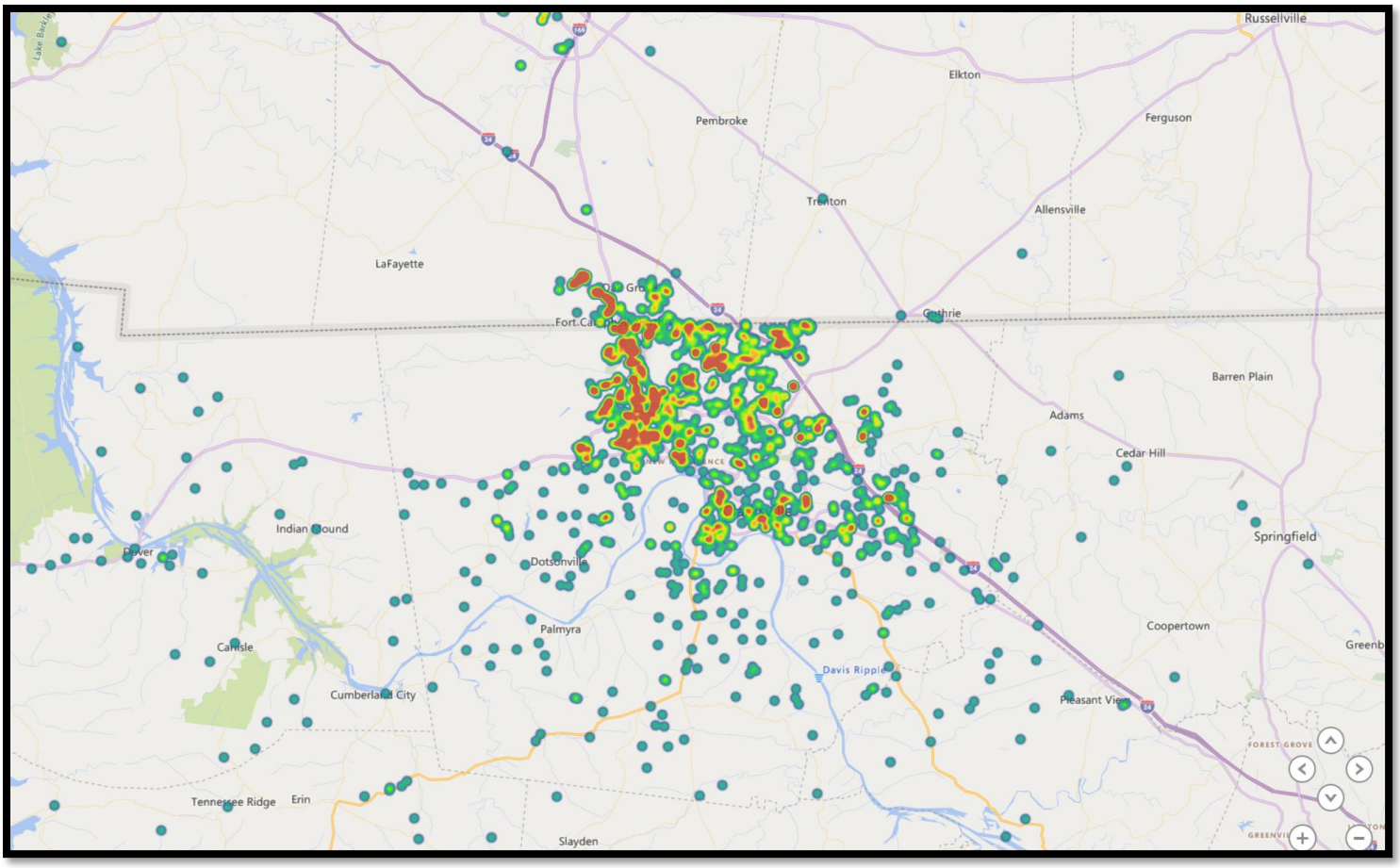
The shelter adopted out 2,202 animals in 2025 a 13% Increase from 2024 an 27% increase from 2023. There were various species of animals that were adopted from MCACC ranging from Dogs and Cats to Pigs and Ferrets. Dogs and Puppies made up 52% of all adoptions. While Cats and Kittens were 37%, followed by 11% consisting of Birds, Chickens, Pigs, Ferrets, Rabbits, and Guinea pigs.



ANIMAL ADOPTIONS	2019	2020	2021	2022	2023	2024	2025
Dog	1108	888	886	1005	862	1083	*1125*
Cat	488	550	598	705	712	803	*1033*
Other Animals	28	11	30	39	33	20	*43*
Total	**1624**	**1449**	**1514**	**1749**	**1607**	**1906**	**2202**

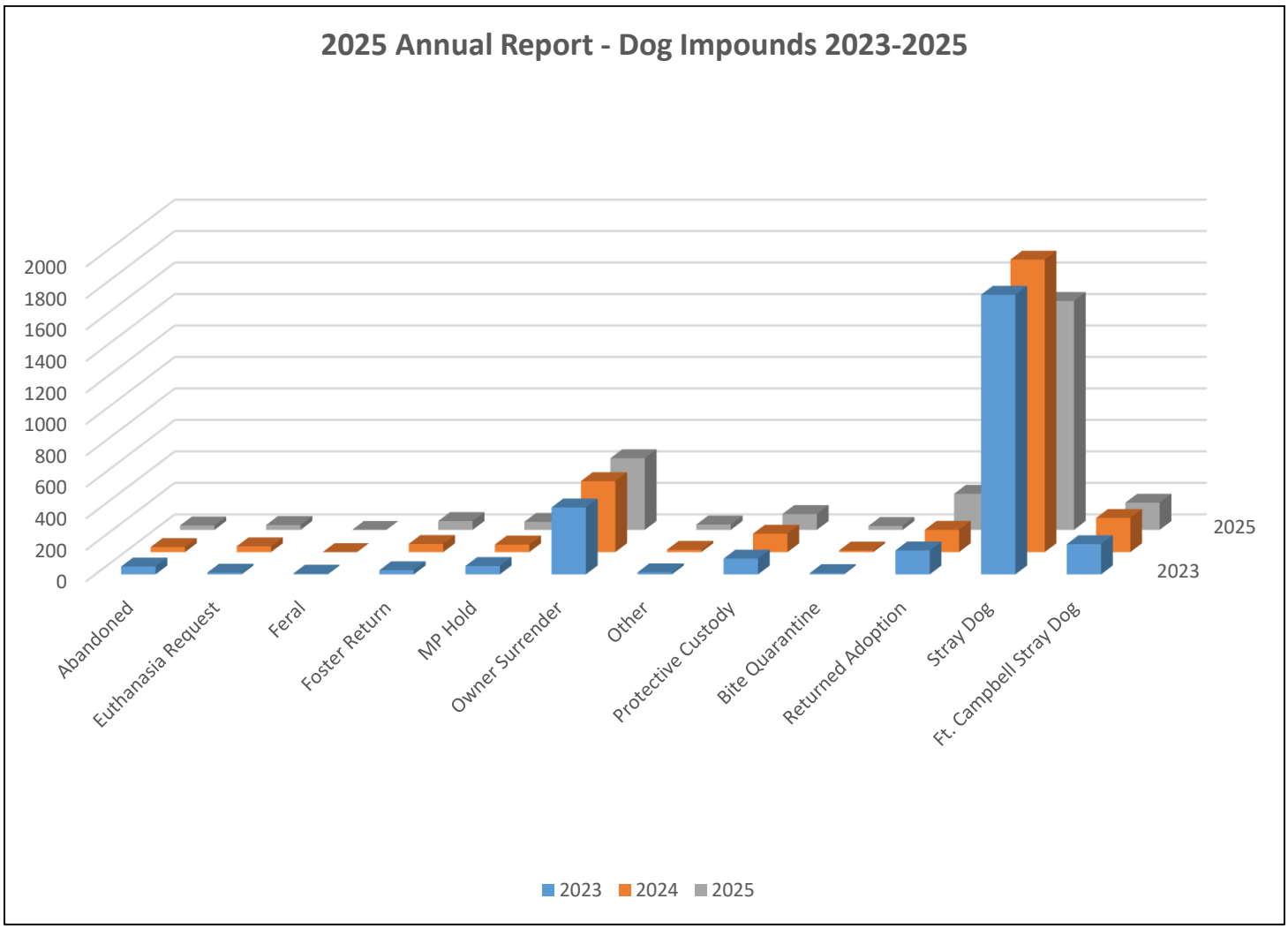
Adoptions Heat Map

The following heat map signifies the addresses of pet owners who have adopted animals from Montgomery County Animal Care and Control. This map represents the 2,201 adoptions that were conducted at the shelter and where those animals now reside within Montgomery County and Ft. Campbell Kentucky. As it can be seen in reviewing this map most adopters reside in the 37042 and 37040 Zip Codes in Montgomery County.



Dogs

There were 2,638 dogs impounded in 2025 10% Decrease from 2024. 56% were strays, 18% were owner released. 28% were for other reasons (Quarantine, Protective Care, Confiscated)

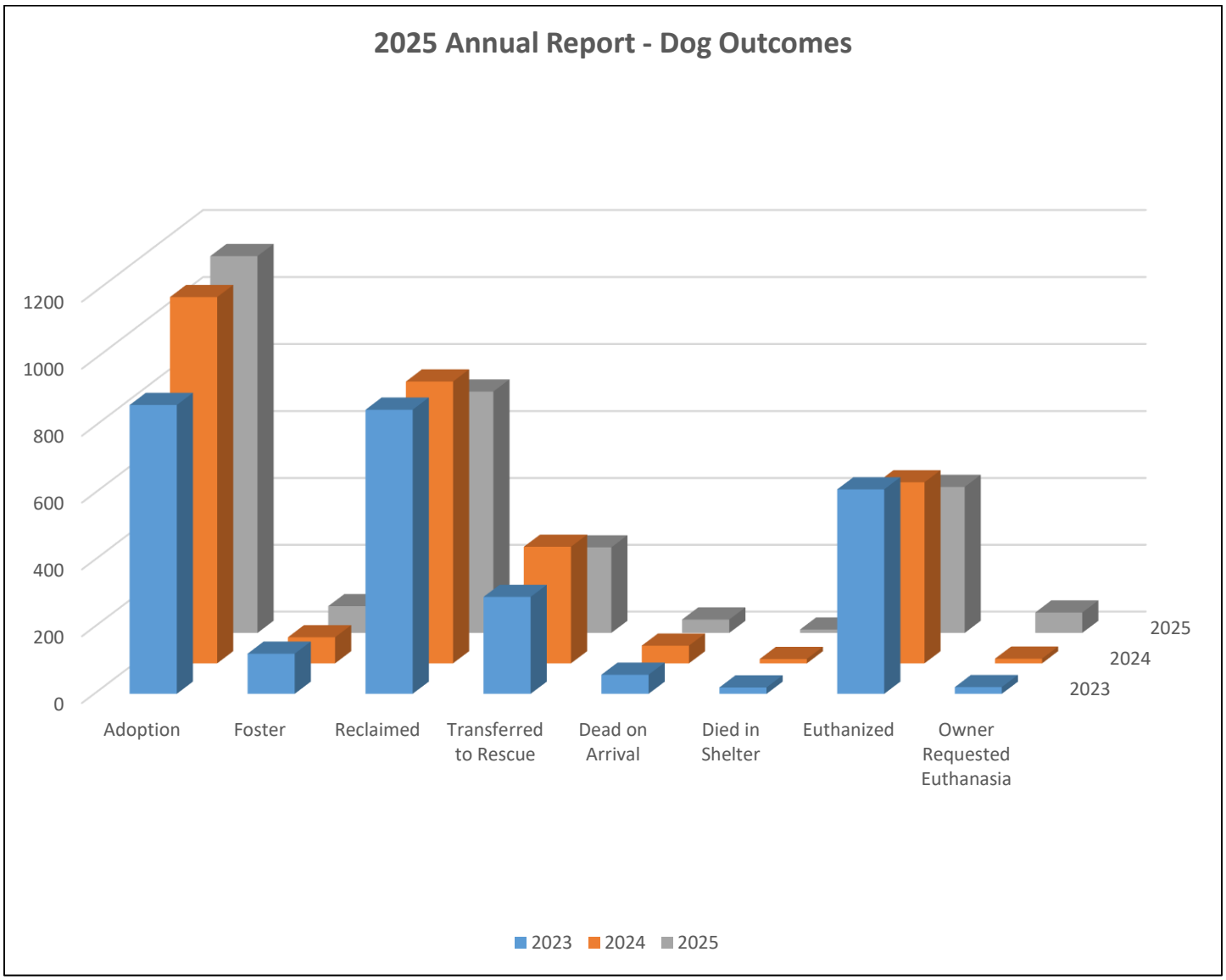


DOG IMPOUNDS	2019	2020	2021	2022	2023	2024	2025
Abandoned	61	43	55	48	50	21	*28*
Euthanasia Request	21	19	24	17	11	14	*31*
Feral	0	0	0	0	5	8	*0*
Foster Return	12	21	27	30	26	40	*56*
MP Hold	25	24	16	31	53	29	*51*
Owner Surrender	522	564	544	503	425	462	*455*
Other	5	6	18	11	13	15	*34*
Protective Custody	94	173	129	115	100	117	*101*
Quarantine	9	17	13	17	8	10	*25*
Returned Adoption	105	126	129	116	152	142	*229*
Stray Dog	2077	1601	1621	1761	1777	1859	*1455*
Ft. Campbell Stray Dog	98	193	137	183	192	217	*173*
Total	**3024**	**2781**	**2695**	**2821**	**2799**	**2919**	**2638**

Dog Outcomes

Outcomes for dogs impounded at the shelter in 2025 were primarily adoptions 42% (3% Increase from 2024 and a 62% increase from 2020), returned to owner 27%, Euthanasia 16% (19% Decrease from 2024) and transferred to rescue 10%.

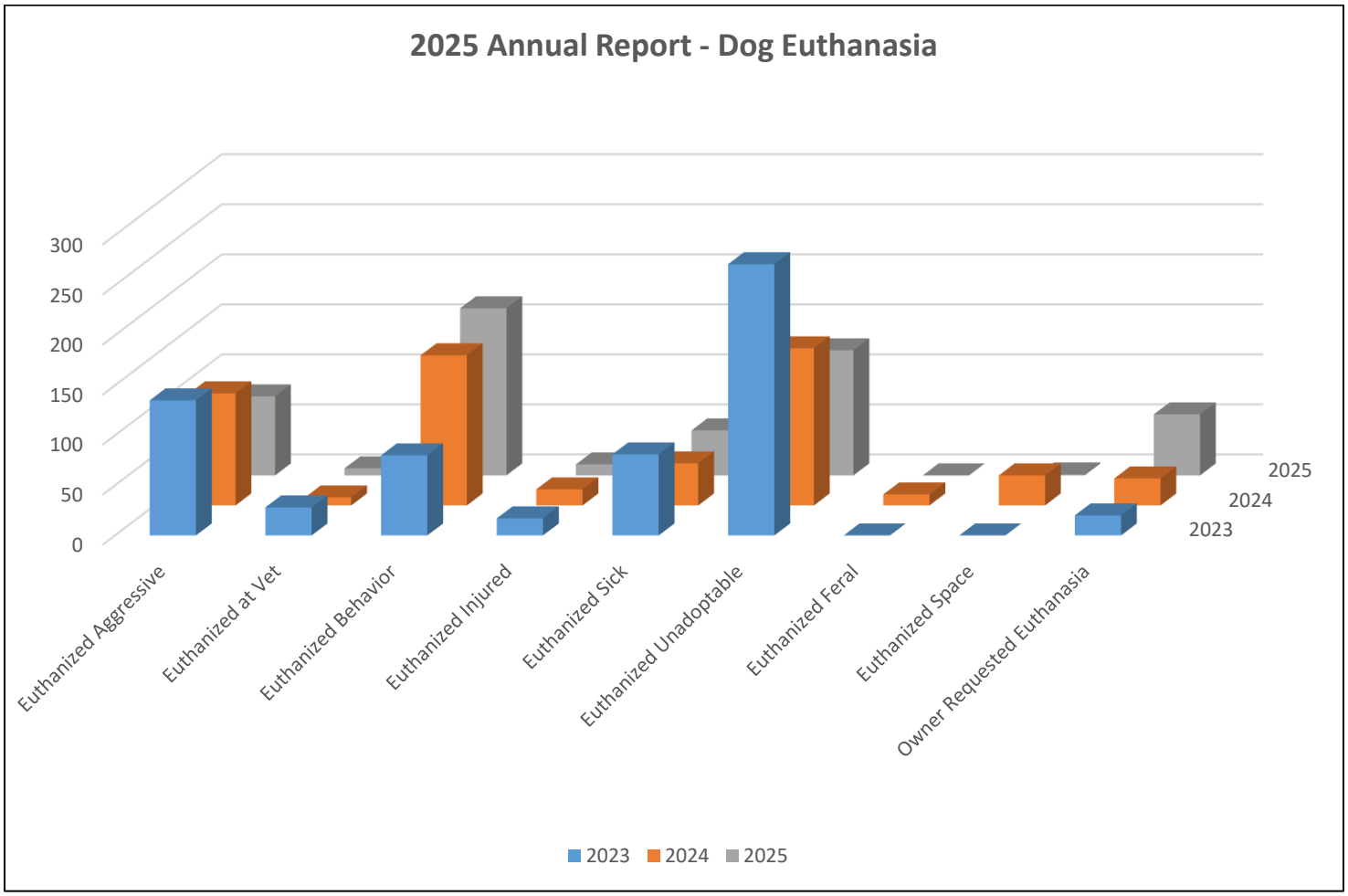
***MCACC had a live release rate of 82.25% for dogs at the end of 2025 0% change from 2024**



DOG OUTCOMES	2019	2020	2021	2022	2023	2024	2025
Adoption	915	690	749	1006	864	1095	*1125*
Foster	9	10	15	75	120	78	*80*
Reclaimed	615	485	663	835	850	843	*722*
Transferred to Rescue	415	465	505	379	290	349	*256*
Dead on Arrival	46	38	20	39	57	53	*40*
Died in Shelter	0	27	10	21	19	13	*10*
Euthanized	302	193	223	441	612	542	*496*
Owner Requested Euthanasia	27	35	15	30	20	14	*61*
TOTALS	**2329**	**1943**	**2200**	**2826**	**2832**	**2987**	**2791**

Dog Euthanasia

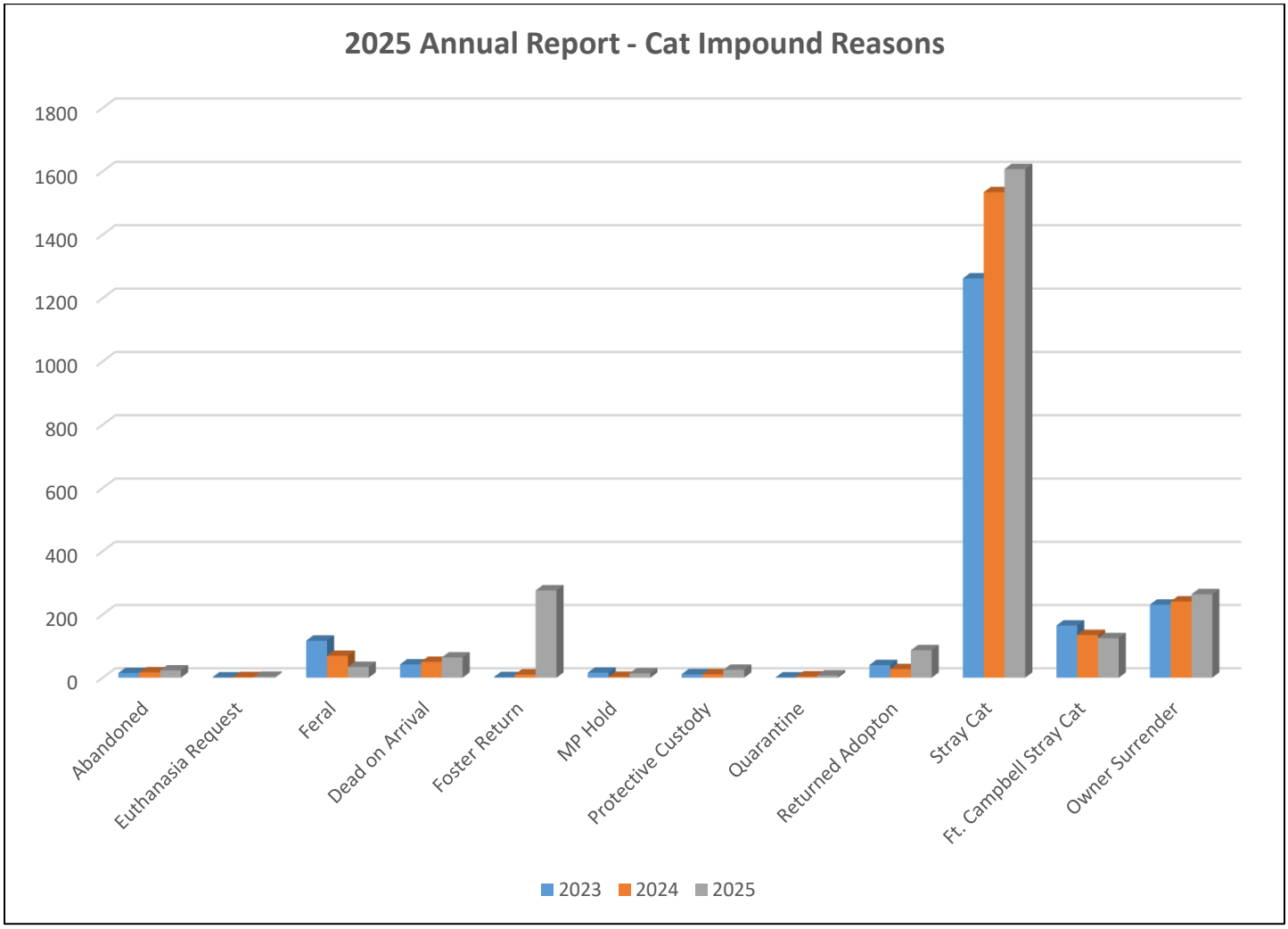
Of the 496 dogs euthanized a 10% Decrease from 2024, 34% of Dogs Euthanized were due to behavior/aggression related issues, 26% were for being unadoptable or unsuitable for rescue. Those problems were identified through owner reports, staff experience and interaction with the dog, shelter temperament testing, and previous bite or aggression history. Other dogs were euthanized for medical issues 12%, space due to overcrowding and no available rescues or facilities to accept overflow less than 8% and owner requested euthanasia 13%



EUTHANASIA REASONS	2019	2020	2021	2022	2023	2024	2025
Euthanized Aggressive	112	71	86	148	135	112	79
Euthanized at Vet	0	0	0	8	28	8	7
Euthanized Behavior	91	109	88	90	80	150	167
Euthanized Injured	8	26	5	10	17	16	11
Euthanized Sick	39	15	25	34	81	42	45
Euthanized Unadoptable	52	1	0	153	271	158	125
Euthanized Feral	0	0	0	0	0	11	0
Euthanized Space	0	0	0	0	0	30	1
Owner Requested Euthanasia	27	17	20	30	20	27	61
Total	**329**	**239**	**224**	**473**	**632**	**554**	**496**

Cats

There were 2,529 cats were impounded in 2025 19% Increase from 2024. 70% were stray cats and kittens, 11% were owner surrenders and 22% were for other reasons such as returned adoptions, feral, etc. A great number of the cats impounded would tremendously benefit from a shelter operated “return to field” program.

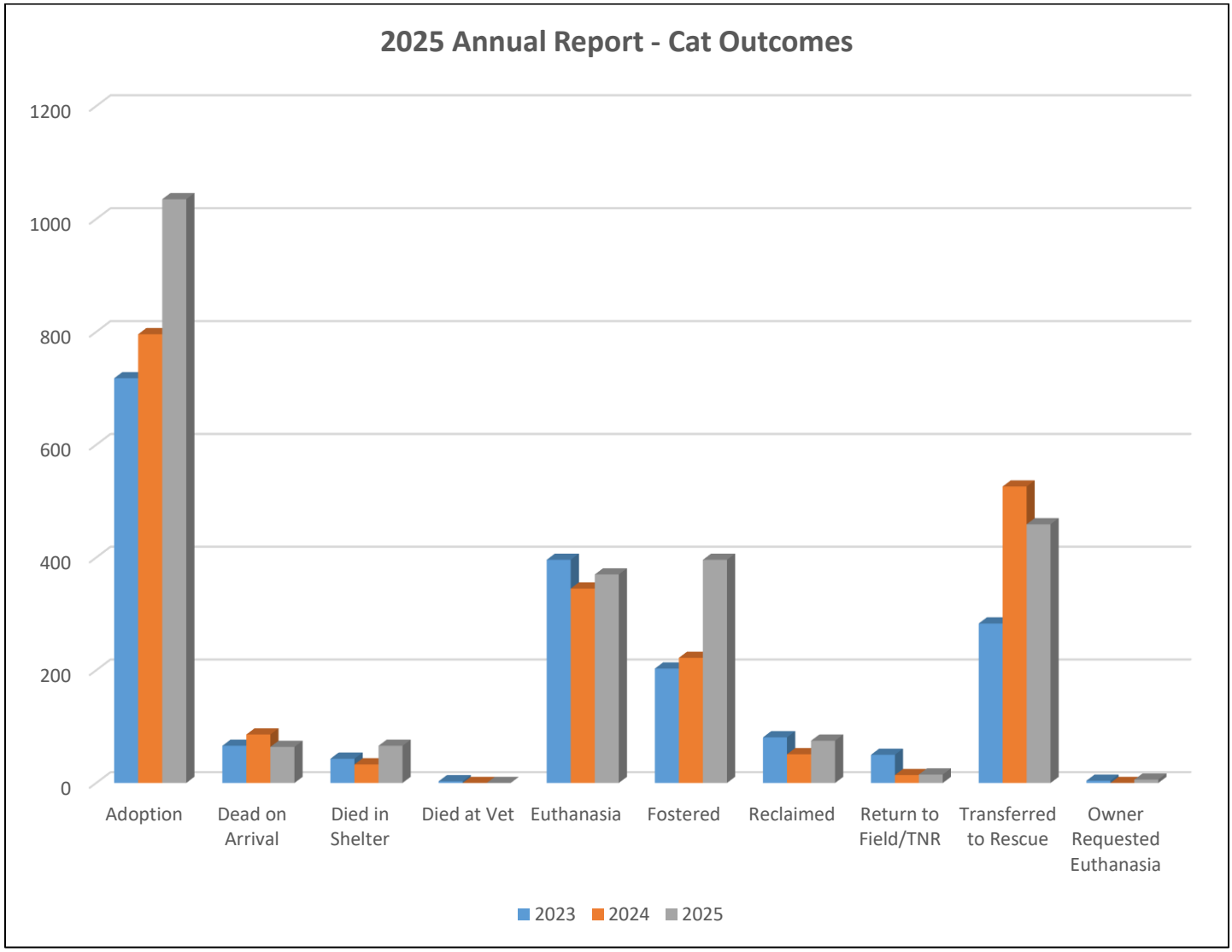


CAT IMPOUND REASON	2019	2020	2021	2022	2023	2024	2025
Abandoned	13	21	12	25	15	17	23
Euthanasia Request	13	2	1	9	1	2	3
Feral	63	115	74	52	117	69	34
Dead on Arrival	15	24	36	33	42	50	64
Foster Return	0	8	7	168	2	10	276
MP Hold	NA	16	0	3	16	3	14
Protective Custody	26	29	34	18	11	11	25
Quarantine	0	8	5	3	1	4	7
Returned Adoption	0	24	37	41	40	27	87
Stray Cat	1496	1300	1151	1432	1262	1534	1607
Ft. Campbell Stray Cat	NA	115	110	167	165	135	125
Owner Surrender	277	301	274	296	231	241	264
Total	**1888**	**1939**	**1705**	**2214**	**1860**	**2053**	**2529**

Cat Outcomes

There were 2,486 cats that left the shelter in 2025 a 16% Increase from 2024 - 42% of cats were adopted (23% Increase from 2024), 19% were transferred to rescue, 20% were other live outcomes (8% increase from 2024) and 16% were humanely euthanized.

NOTE 2: MCACC ended 2025 with a 82% live release rate 5.2% Increase from 2024

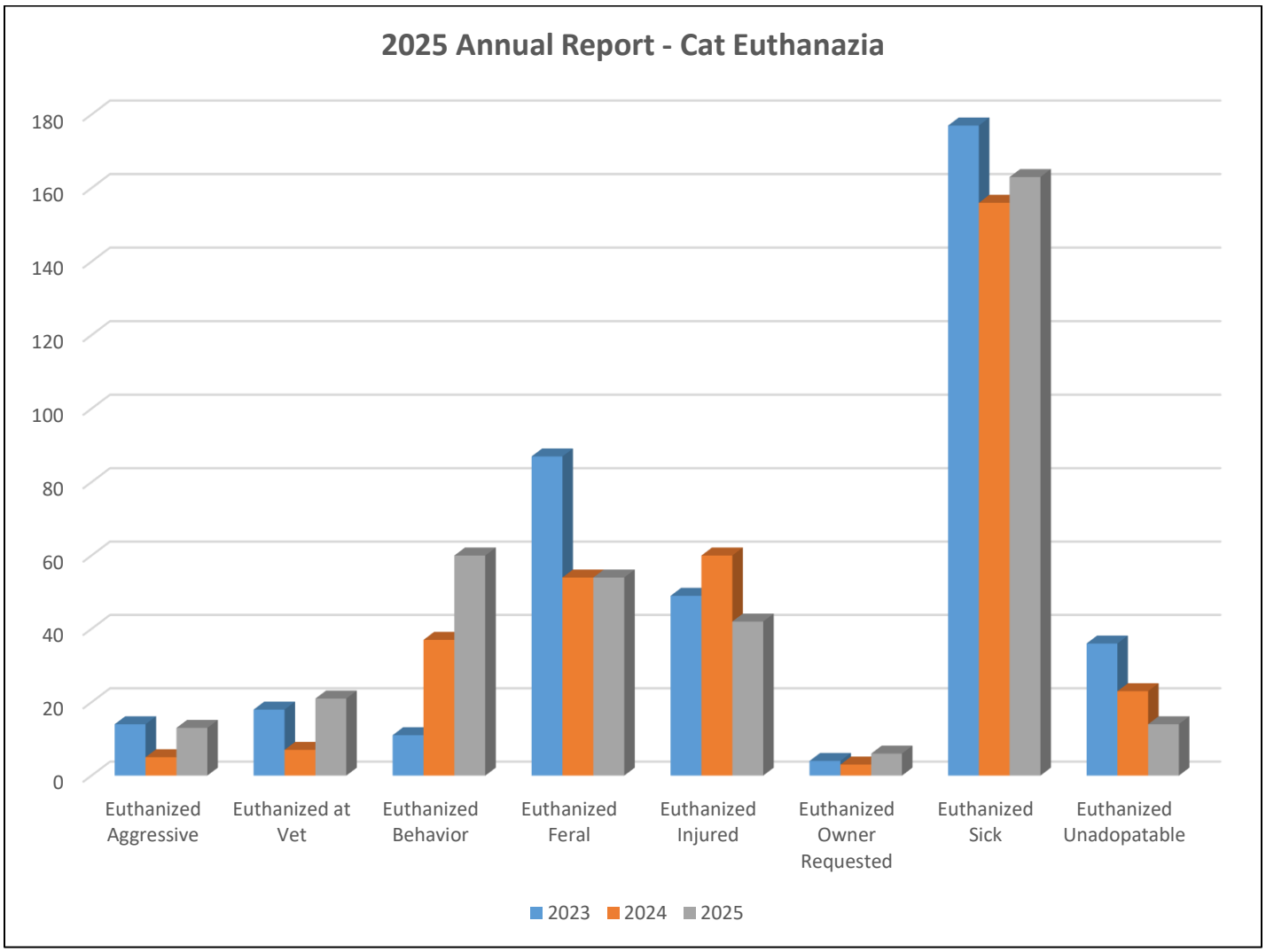


CAT OUTCOMES	2019	2020	2021	2022	2023	2024	2025
Adoption	448	606	620	718	718	796	*1035*
Dead on Arrival	28	31	21	31	66	86	*64*
Died in Shelter	19	37	43	66	43	33	*66*
Died at Vet	4	16	10	10	3	0	*0*
Euthanasia	552	350	391	541	396	345	*370*
Fostered	18	275	209	186	203	222	*396*
Reclaimed	40	57	67	62	81	51	*75*
Return to Field/TNR	0	23	4	5	50	14	*15*
Transferred to Rescue	722	562	396	471	283	526	*459*
Owner Requested Euthanasia	13	5	3	0	4	0	*6*
Total	**1844**	**1962**	**1764**	**2090**	**1847**	**2073**	**2486**

Cat Euthanasia

Of the 2,529 cats that were impounded 15% were euthanized. 55% were euthanized due to being either sick or injured (5% Decrease from 2024); 15% were euthanized for being feral; and 30% were for other reasons such as owner requested, behavior, aggressive, etc.

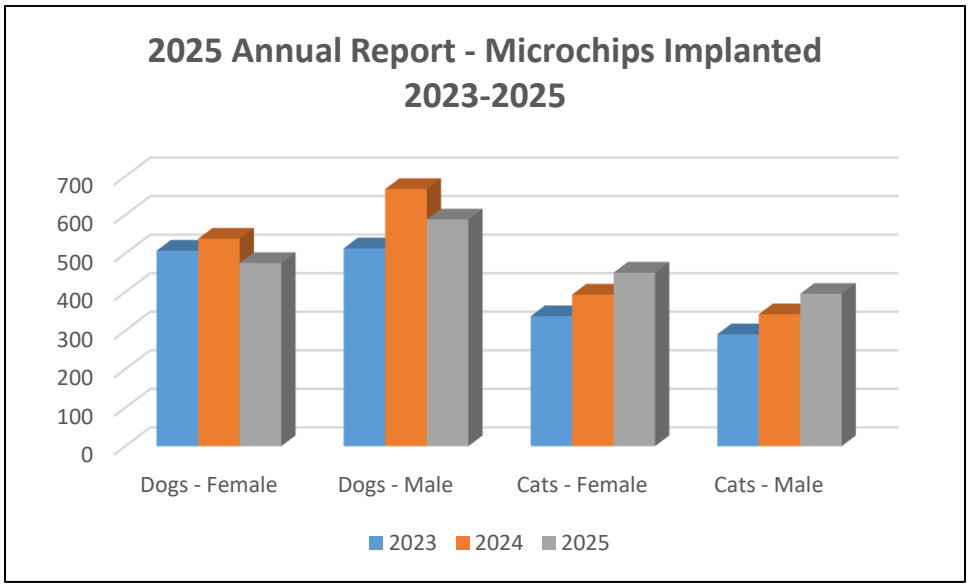
NOTE: The Live Release Rate for Cats reached 82%

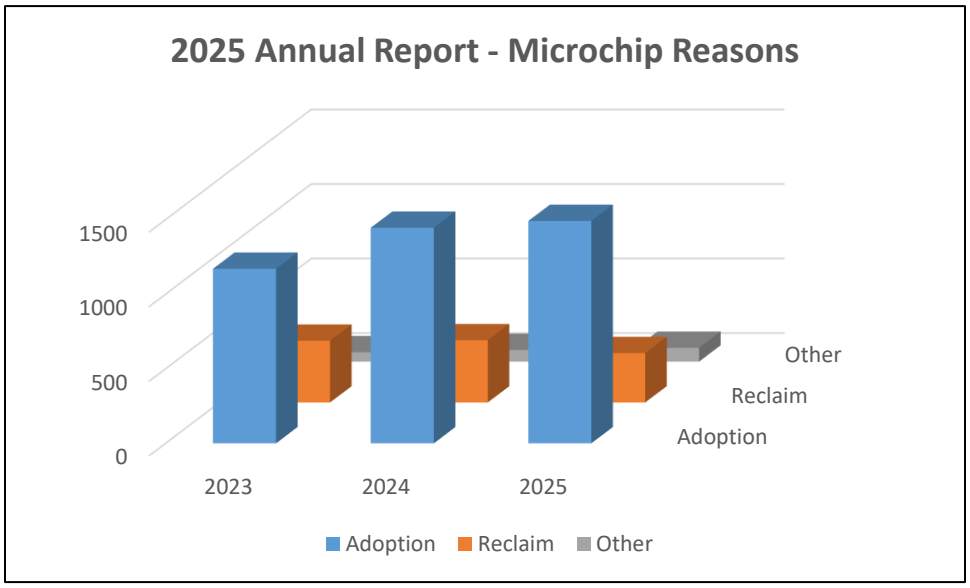


CAT EUTHANASIA	2019	2020	2021	2022	2023	2024	2025
Euthanasia Aggressive	13	8	19	39	14	5	13
Euthanasia at Vet	0	2	11	39	18	7	21
Euthanasia Behavior	51	6	5	1	11	37	60
Euthanasia Feral	96	87	89	61	87	54	54
Euthanasia Injured	42	37	47	56	49	60	42
Euthanasia Owner Request	13	2	2	2	4	3	6
Euthanasia Sick	337	183	191	294	177	156	163
Euthanasia Unadoptable	0	25	27	49	36	23	14
Total	**552**	**350**	**391**	**541**	**396**	**345**	**373**

Microchips Issued

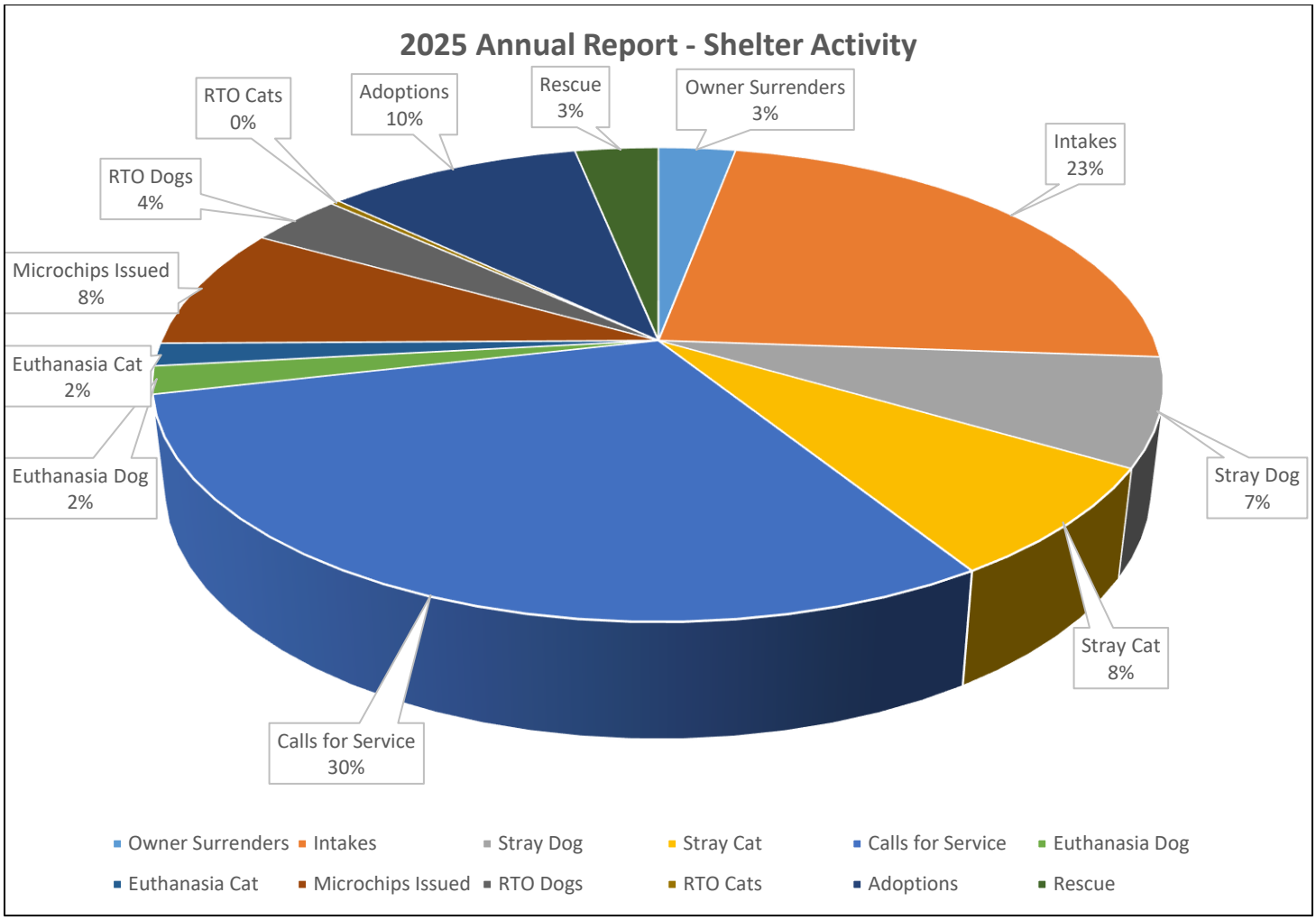
On October 1st, 2018, Montgomery County instituted a new county ordinance requiring all dogs and cats adopted or reclaimed from the shelter, must be implanted with a microchip. Microchipping is proven to reunite pets with their owners much more quickly and reduce shelter stay for animals that have owners. 1,915 Microchips were implanted in 2025. 1,491 Microchips were implanted for adopted dogs and cats and 331 Microchips were implanted for reclaimed dogs and cats.





MICROCHIPS ISSUED	2019	2020	2021	2022	2023	2024	2025
Dogs – Female	621	500	534	564	507	538	*475*
Dogs – Male	690	550	519	601	513	667	*588*
Cats – Female	232	250	285	315	337	393	*450*
Cats – Male	180	278	298	304	290	342	*395*
Adoption	1288	1115	1149	1314	1170	1445	*1491*
Reclaim	412	459	442	435	414	417	*331*
Other	20	0	45	35	63	78	*93*
Total	**1720**	**1574**	**1636**	**1784**	**1647**	**1940**	**1915**

Shelter Notes



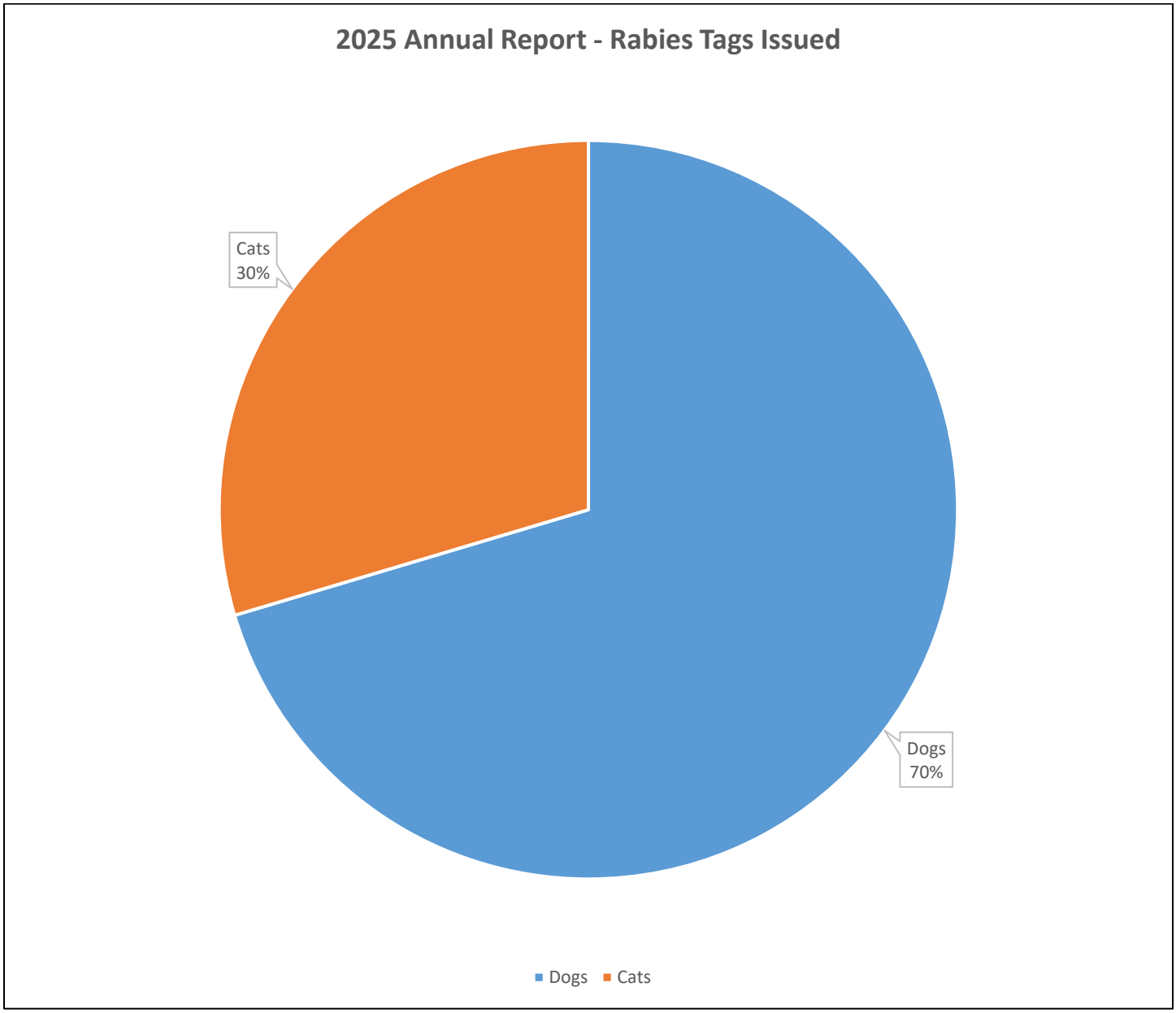
Activity	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Total	2024	Trend	% Change
Owner Surrenders	64	68	55	70	72	66	45	48	45	87	50	37	707	625	718	
Intakes	3232	325	397	400	502	506	518	430	467	556	416	410	5,259	5,076	5,259	
Stray Dog	140	142	175	138	129	127	142	124	141	135	125	139	1,657	2,058	1,671	
Stray Cat	71	73	78	114	198	171	180	170	232	207	125	103	1,722	1,518	1,792	
Calls for Service	498	474	679	644	672	573	529	516	460	634	571	600	6,844	7,026	6,584	
Euthanasia dog	40	34	35	41	46	41	54	38	27	17	26	26	496	499	519	
Euthanasia Cat	12	13	16	13	24	45	37	76	43	24	25	22	373	329	362	
Microchips Issued	138	134	155	155	108	188	179	118	157	225	173	156	1,915	1,905	1,846	
RTO Dogs	58	65	101	74	55	66	63	48	49	92	69	69	722	843	805	
RTO Cats	8	11	6	7	4	3	5	8	6	2	6	8	75	51	72	
Adoptions	149	136	148	135	142	198	181	163	199	244	229	277	2,202	1,909	2,020	
Rescue/Transfer	71	35	79	76	87	69	76	60	53	70	24	19	719	886	811	
Incoming Phone Calls	1,958	1,825	2,177	2,160	2,397	2,321	2,041	2,331	2,156	2,351	1,751	1,791	25,259	26,144	26,060	
Visitors	1,354	1,253	1,993	1,568	1,083	2,775	1,490	1,467	1,541	3,163	2,837	2,266	22,793	16,594	21,228	

Live Release Rate%	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Total	2024	% Change
Dogs	81%	83%	85%	84%	73%	80%	72%	77%	85%	92%	88%	88%	82.25%	82%	
Cats	89%	85%	85%	88%	85%	78%	80%	64%	78%	88%	86%	88%	82%	82%	
Total Live Release	84%	84%	85%	85%	79%	79%	76%	70%	82%	90.1%	87%	88%	82%	82%	

Pet Registrations

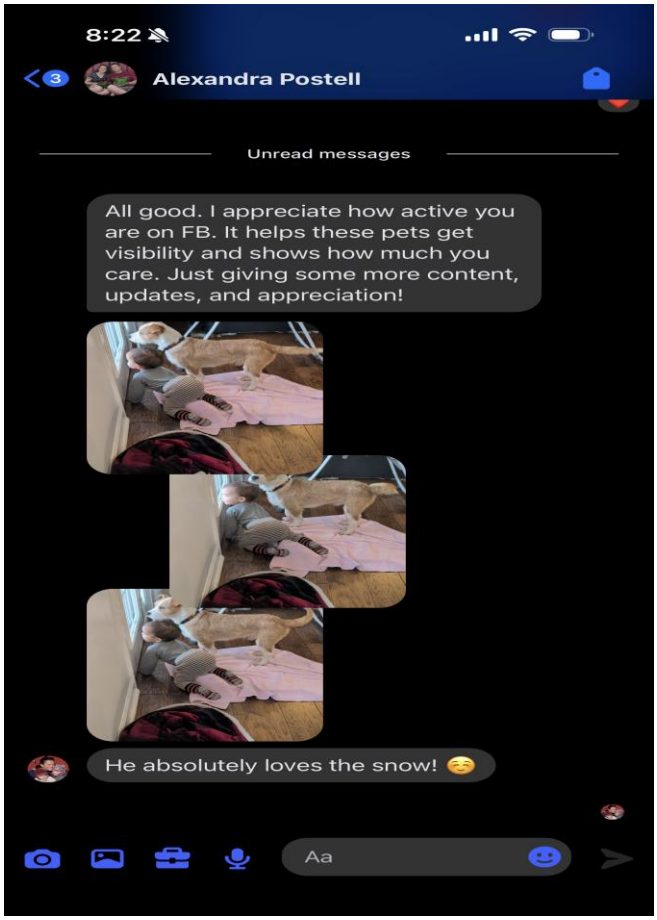
Pet Registrations consist of State of Tennessee Rabies Tags that have been distributed to the 20 local veterinary practices in Montgomery County. These local veterinary practices provide the rabies vaccinations for pets and issue the State of Tennessee Rabies tag to each dog or cat that has been vaccinated against the rabies virus. A $5.00 fee is charged for the sale of 1 Year State Rabies Tags or $15.00 fee is charged for sale of 3 Year State Tag in Montgomery County

We had over 46,000 rabies tags issued in Montgomery County for 2025, of which 70% of all tags were issued to Dogs and 30% were issued to Cats in Montgomery County.



Community Outreach, Digital Engagement & Lifesaving Impact (August–December 2025)

In August 2025, MCACC onboarded a Community Outreach & Social Media Specialist, expanding the department's capacity for public engagement, adoption-focused storytelling, and community partnership development. From August 18 through December 31, these efforts significantly increased visibility, public trust, and direct lifesaving outcomes for animals in our care.

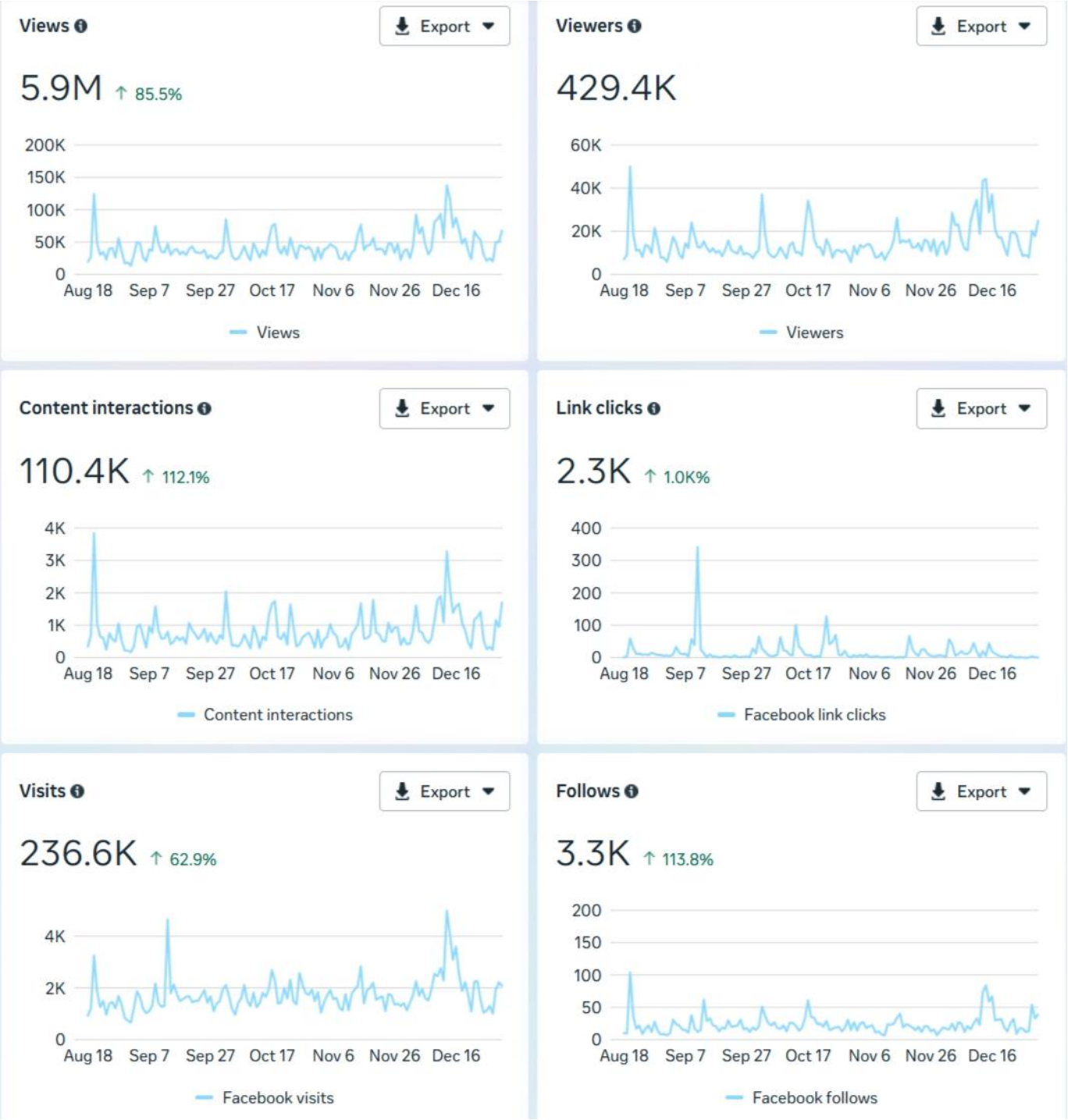


Digital Reach & Community Engagement Metrics (Aug 18 – Dec 31, 2025)

Strategic, consistent digital communication played a critical role in connecting animals with adopters, educating the public, and increasing transparency.

Facebook

- **5.9 million views** (↑ 85.5%)
- 429,400 unique viewers
- **110,400 content interactions** (↑ 112.1%)
- 236,600 page visits (↑ 62.9%)
- **3,300 new followers** (↑ 113.8%)
- 819 messages received



Instagram

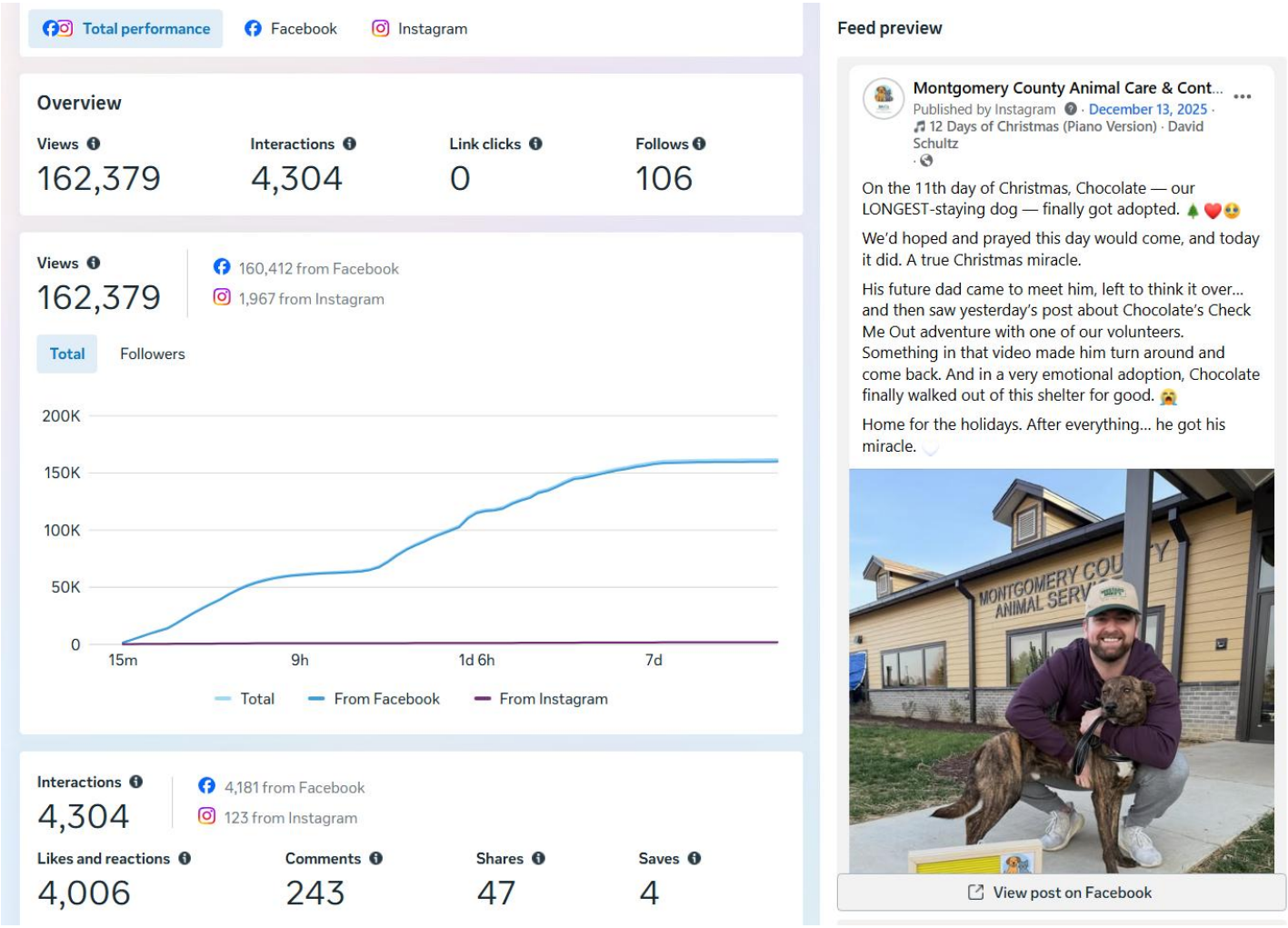
- **240,600 views** (↑ 2,400%)
- 30,800 reach (↑ 7,000%)
- **6,400 content interactions** (↑ 321%)
- 3,800 profile visits (↑ 409.8%)
- **467 new followers** (↑ 159.4%)

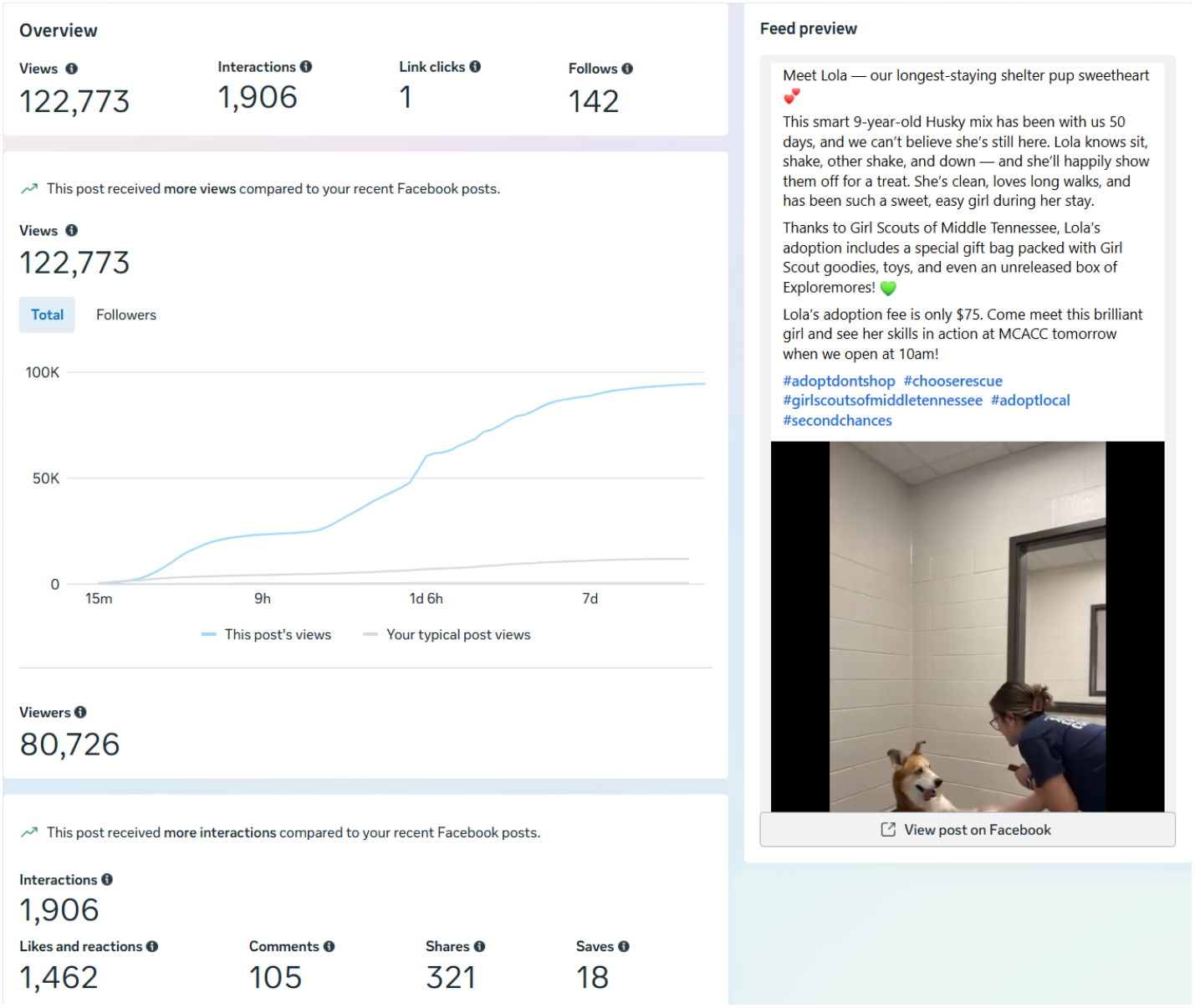


These platforms became primary tools for adoption promotion, crisis communication, policy clarification, and community education.

Direct Impact on Animal Lives

Spotlighting and adoption-focused storytelling became one of MCACC's most effective lifesaving tools during the latter half of 2025.





Examples of Immediate Adoption Impact:

- **Chocolate** – longest-staying dog → adopted after kennel-stress + Check Me Out spotlight; adoption post drove 162K+ views and high engagement
- **Lola** — 50 days in the shelter → adopted within 24 hours of her feature
- **George** — senior "Golden Whiskers" dog → adopted two days after being spotlighted
- **Tristan** — received earned media coverage (Channel 5 Pet of the Week), viral community engagement, and increased adoption interest
- Multiple long-stay dogs and cats adopted within **24–48 hours** of being featured

These long-stay adoptions were not occurring prior to consistent, high-quality digital exposure.

Program Creation & Initiative Leadership

“Check Me Out” Program
Created, branded, and launched to support long-stay animals through short-term outings and overnight stays.
Program benefits include:

- Reduced kennel stress
- Real-world behavior observations
- Increased adoptability
- Greater community involvement

The program received **20+ applications** in its first full month and directly contributed to multiple adoptions.



Welcome Home Wednesdays

A branded weekly celebration highlighting successful adoptions through:

- First-day-home photos
- “Going Home” boards
- MCACC alumni updates

This program reinforces positive outcomes and encourages continued community engagement. It is very well-received online – people calling it their “favorite post of the week”.



Volunteer Program Revamp

While not the sole responsibility of this role, proactive involvement helped stabilize and modernize the volunteer program by:

- Creating clearer expectations and safety tiering
- Designing orientation and agreement materials
- Improving communication systems
- Leading volunteer orientations

These changes resulted in a more consistent, engaged volunteer base and improved morale across shelter operations.

Community Engagement & Partnerships

MCACC significantly expanded its community presence through new and strengthened partnerships:

Key Partnerships

- **F&M Bank Arena & Ford Ice Rink** — shelter dog enrichment and adoption events
  - Resulted in the **Red River Spartans** adopting an MCACC dog as their official team pup
- **Riley's Pet Market** — free adoption starter packs for new pet owners
- **Eastview Veterinary Clinic**
  - 50% off adopter exams
  - Community Pet Wellness Clinic providing free microchips and core vaccines

Community Pet Wellness Day (partnered with Eastview)

- 45 pets served (27 dogs, 18 cats)
- Services included vaccines, microchips, wellness exams, and rabies vaccines
- Overwhelmingly positive feedback with strong demand for future clinics



Education & Youth Engagement

- Career days and school visits
- Field trips and group visits (special needs groups, youth centers, homeschool groups)
- Schools featuring MCACC “Pet of the Week” in newsletters
- Development of a literacy program with North Branch Library where children will read to shelter dogs

These opportunities were previously unavailable due to bandwidth constraints and are now part of MCACC’s regular outreach efforts.

Events & Adoption Outcomes

MCACC participated in or led numerous community events between August and December 2025, including:

- **Pups on the Alley** (Strawberry Festival Sunday) — all animals adopted or fostered
- **Subaru Loves Pets Adoption Event** — 15+ adoptions
- **Parks & Recreation Harry Potter Movie Night** — majority of animals adopted
- **Kennel to Castle** with Habitat for Humanity — one dog adopted on-site
- **Howl & Meow-O-Ween Adoption Bash** — record adoptions & community partners despite inclement weather
- **Girl Scouts & BarkBox Partnership** — both featured dogs adopted
- **Old Glory Market** — approximately half of participating animals adopted
- **National Senior Dog Awareness Month Campaign** — all senior dogs adopted
- **December PAWS ON THE ICE event** — all attending animals adopted

Public Trust, Transparency & Accessibility

Reopened and Revamped Communication Channels

- Facebook comments re-enabled
- Messages turned back on and actively monitored
- Dozens of public inquiries addressed weekly

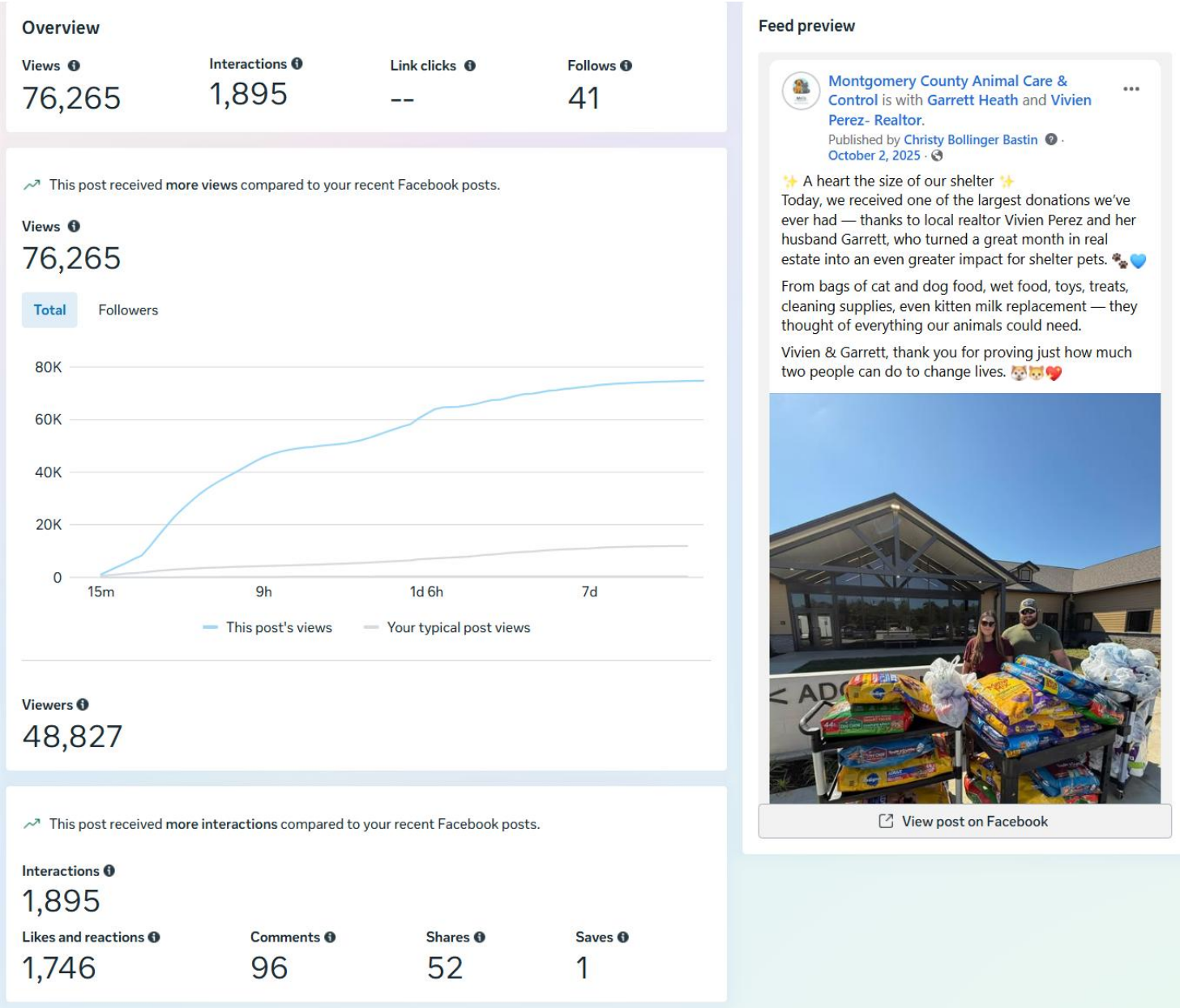
Transparency Improvements

- Consistent monthly shelter statistics shared publicly
- Inclusion of euthanasia data at public request
- Clear explanations of shelter policies, stray holds, and operations

Community Feedback

Public comments frequently include:

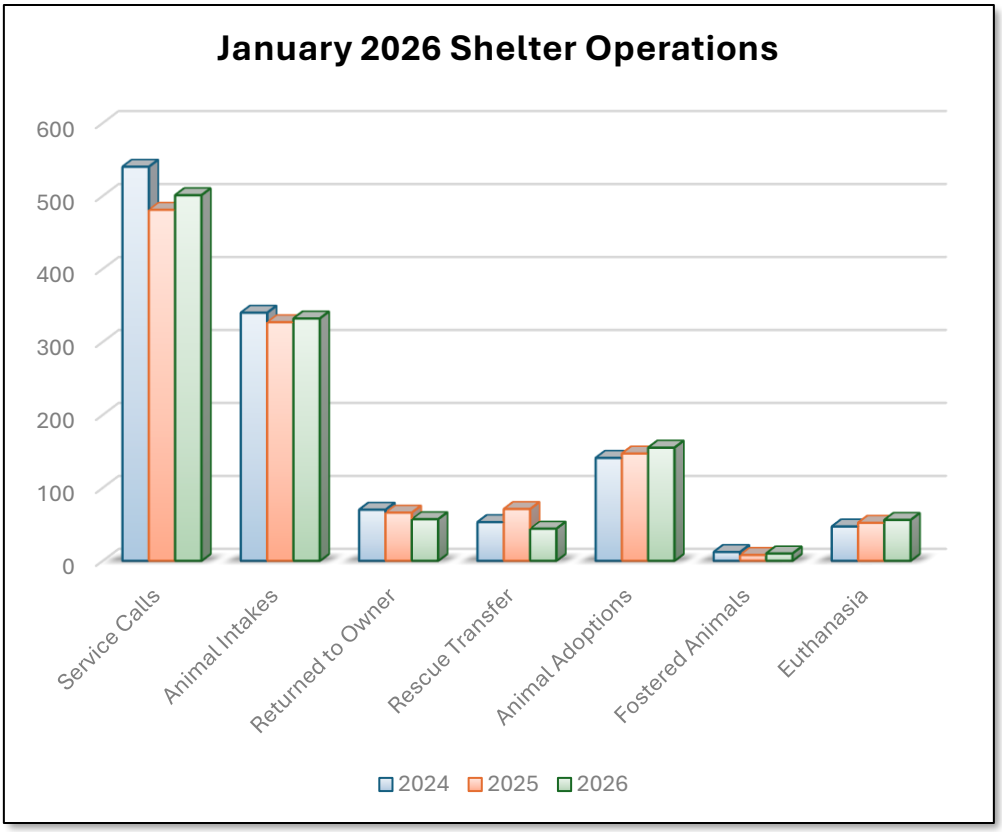
- “Whoever is running this page is doing incredible work.”
- “The transparency is amazing.”
- “Your videos make me want to adopt.”
- “I’m donating more because of your posts.”



MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

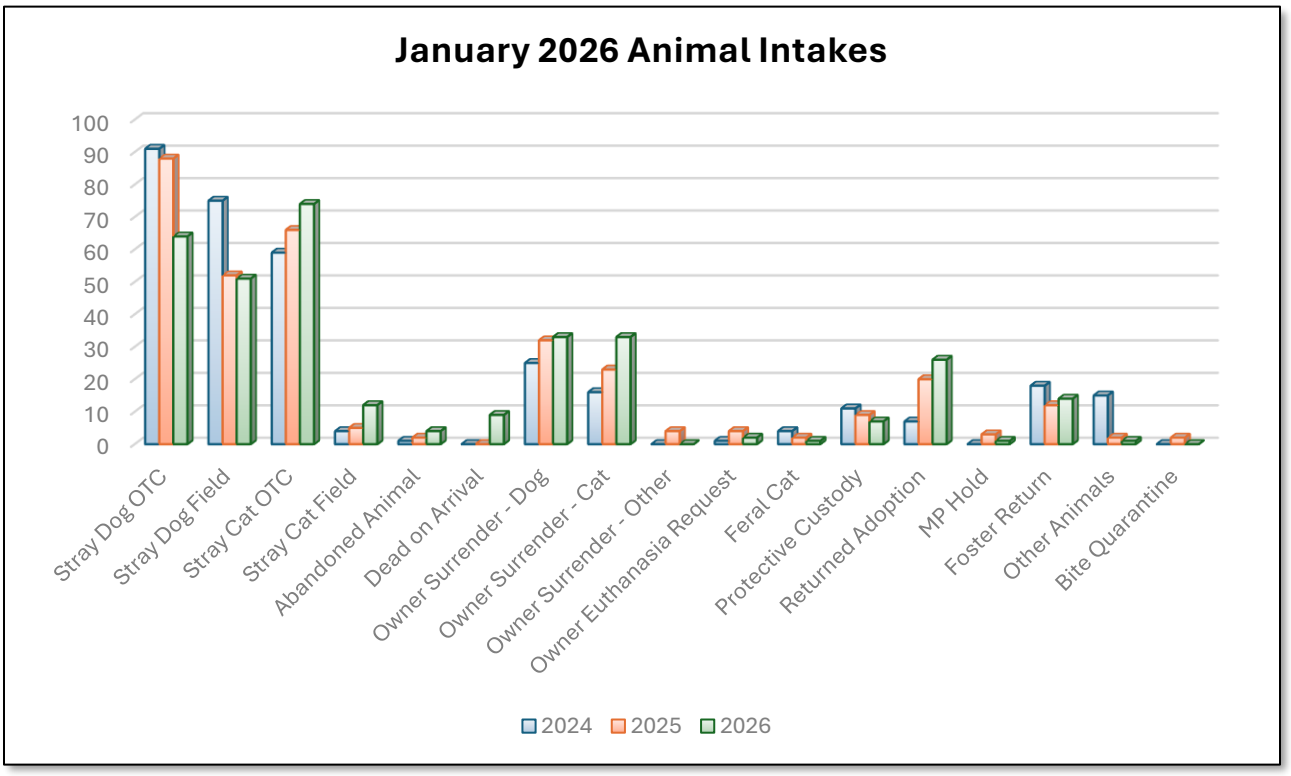
January 2026 Shelter Report

Service Provided	Total
Service Calls	**501**
Animal Intakes	**332**
Dogs	183
Cats	146
Other	3
Returned to Owner	**57**
Dogs in Field	8
Cats in Field	0
Dogs from Shelter	45
Cats from Shelter	3
Other	1
Rescue Transfers	**44**
Dogs to Rescue	26
Cats to Rescue	18
Animal Adoptions	**155**
Dogs Adopted	81
Cats Adopted	72
Other Adopted	2
Fostered Animals	**10**
Dogs Fostered	7
Cats Fostered	3
Euthanasia	**56**
Dogs Euthanized	25
Cats Euthanized	31
Returned to Field	**0**
Visitors to Shelter	**2,295**
Incoming Phone Calls	**1,468**
(Closed 1 Week WX)	
Surgeries Performed	**102**
Social Media Reached	



MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

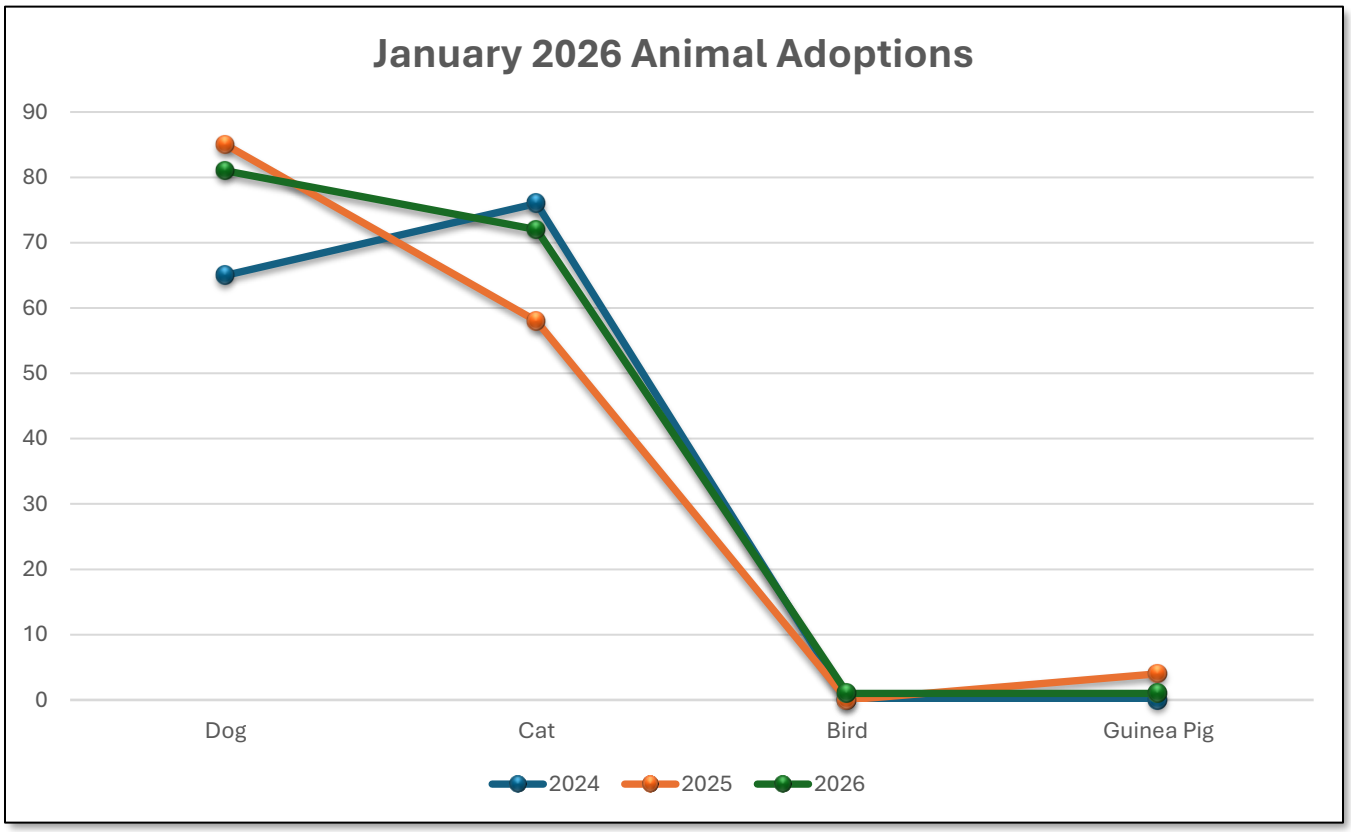
January 2026 Animal Intake Reasons



Intake Reasons	Total
Stray Dog (Over the Counter)	64
Stray Dog (From Field)	51
Stray Cat (Over the Counter)	74
Stray Cat (From Field)	12
Abandoned Animal	4
Dead on Arrival	9
Owner Surrender – Dog	33
Owner Surrender – Cat	33
Owner Surrender – Other	0
Owner Euthanasia Request	2
Feral Cat	1
Protective Custody	7
Returned Adoption	26
MP Hold – Fort Campbell	1
Foster Return	14
Other Animals	1
Bite Quarantine	0
Total	**332**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

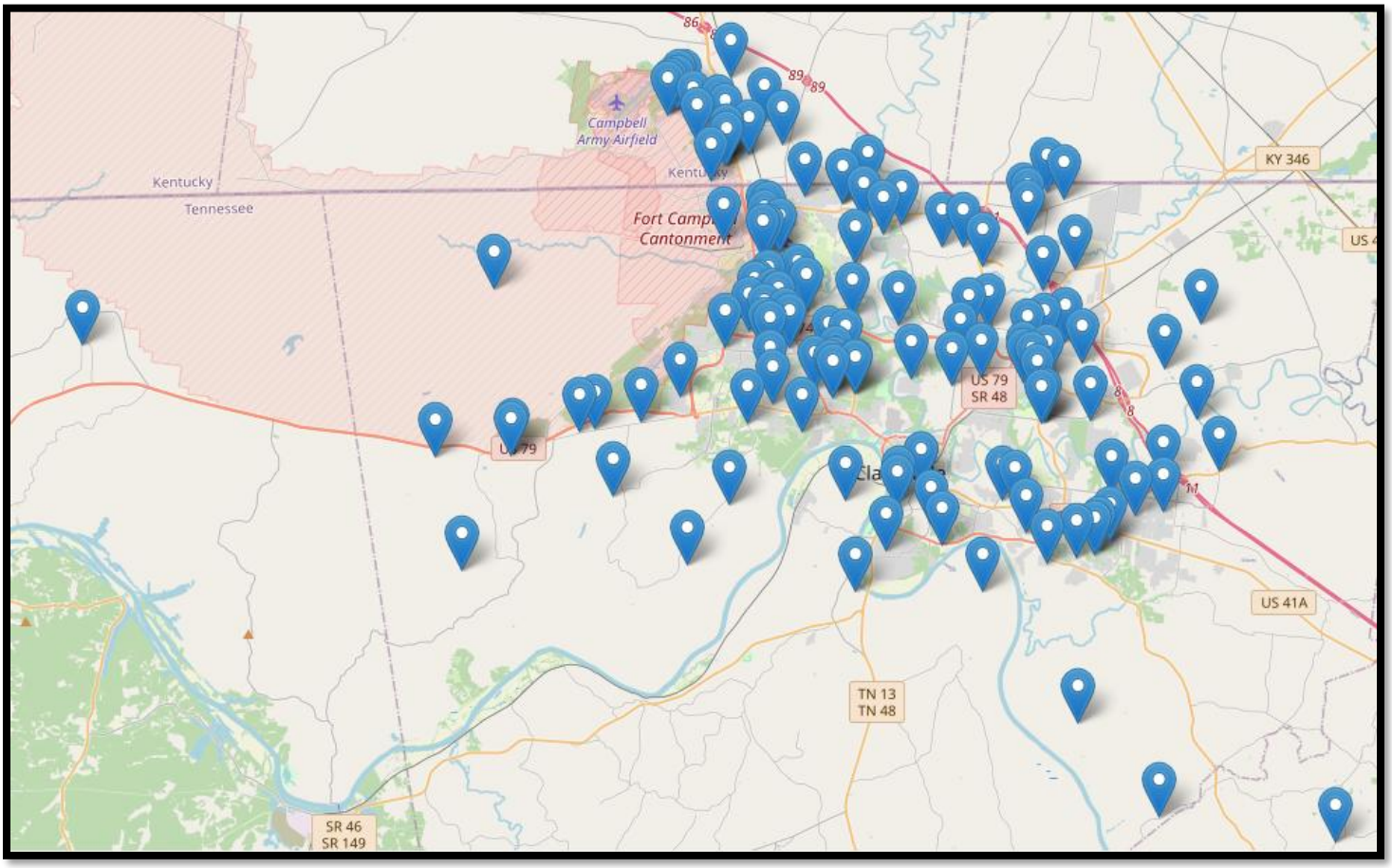
January 2026 Animal Adoptions



Adoption Type	Total
Dogs	81
Cats	72
Bird	1
Guinea Pigs	1
Total	**155**

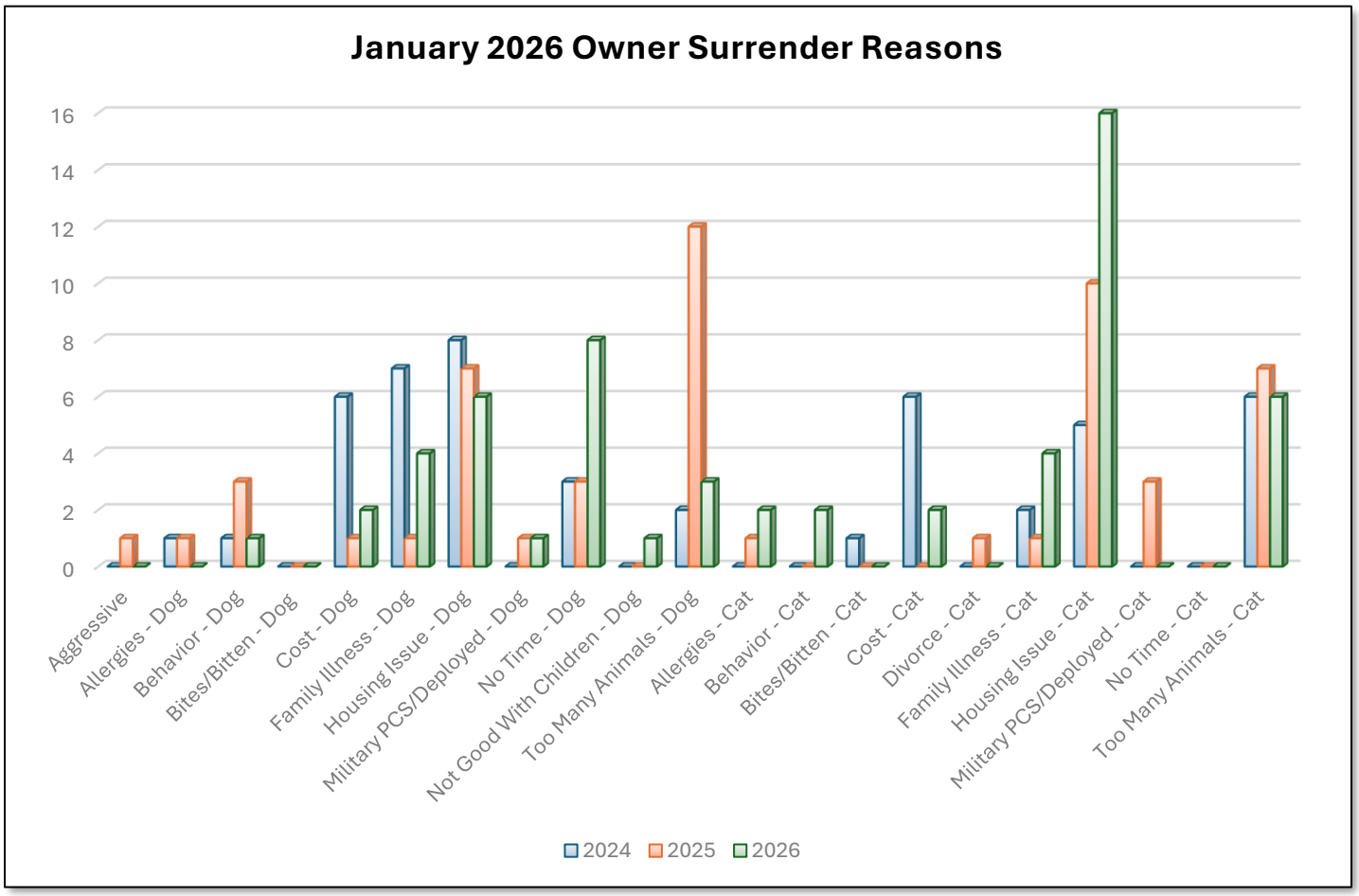
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January 2026 Adoptions Mapping



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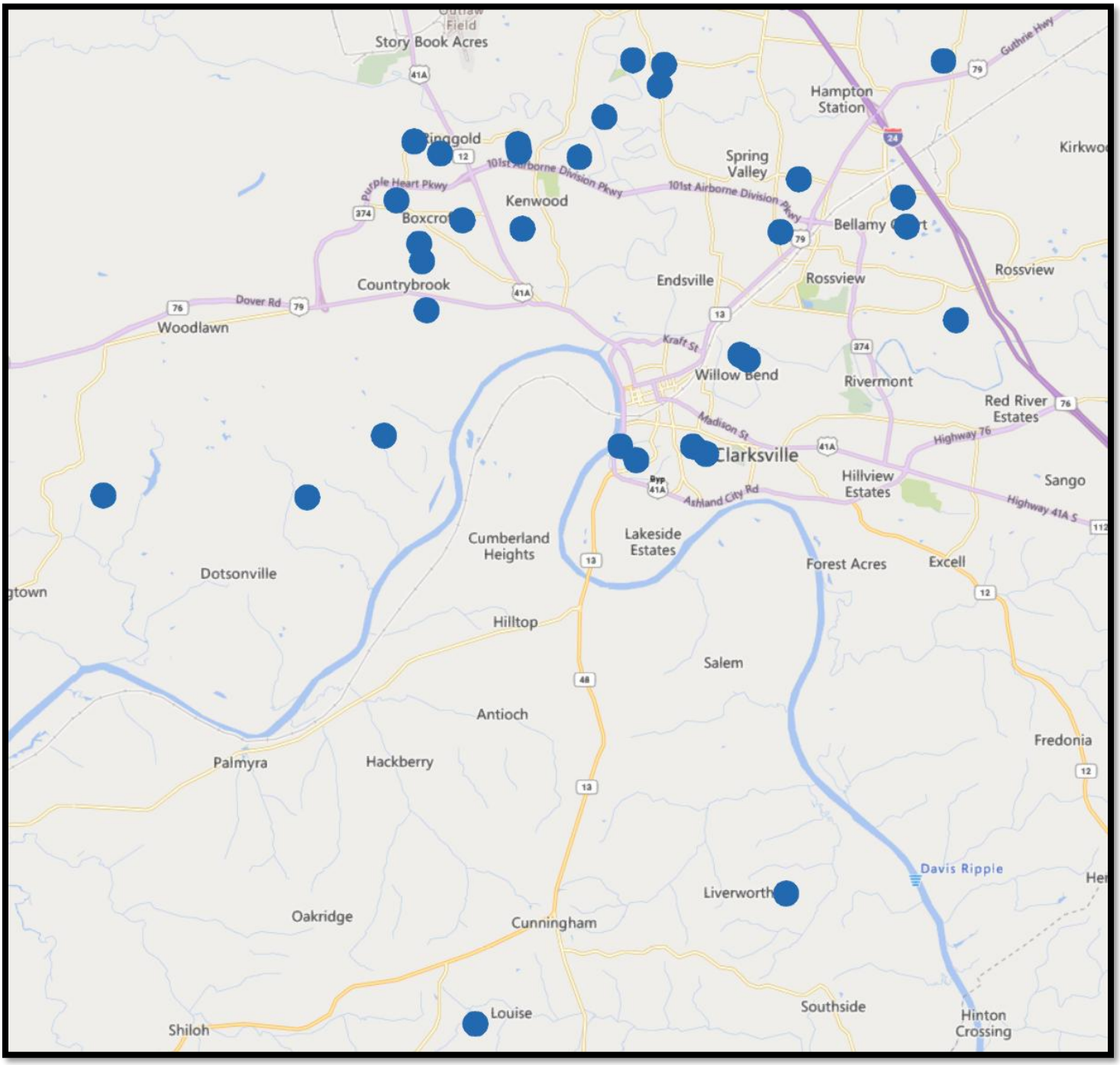
January 2026 Owner Surrenders



Dog Surrender Type	Total	Cat Surrender Type	Total
Aggressive	0	Aggressive	0
Allergies	0	Allergies	2
Behavior	1	Behavior	2
Bites/Bitten	0	Bites/Bitten	0
Cost	2	Cost	2
Family Illness	4	Family Illness	4
Housing Issue	6	Housing Issue	16
Military/Deployed/PCS	1	Military/Deployed/PCS	0
No Time	8	No Time	0
Too Many Animals	3	Too Many Animals	6
Total	**25**	**Total**	**32**

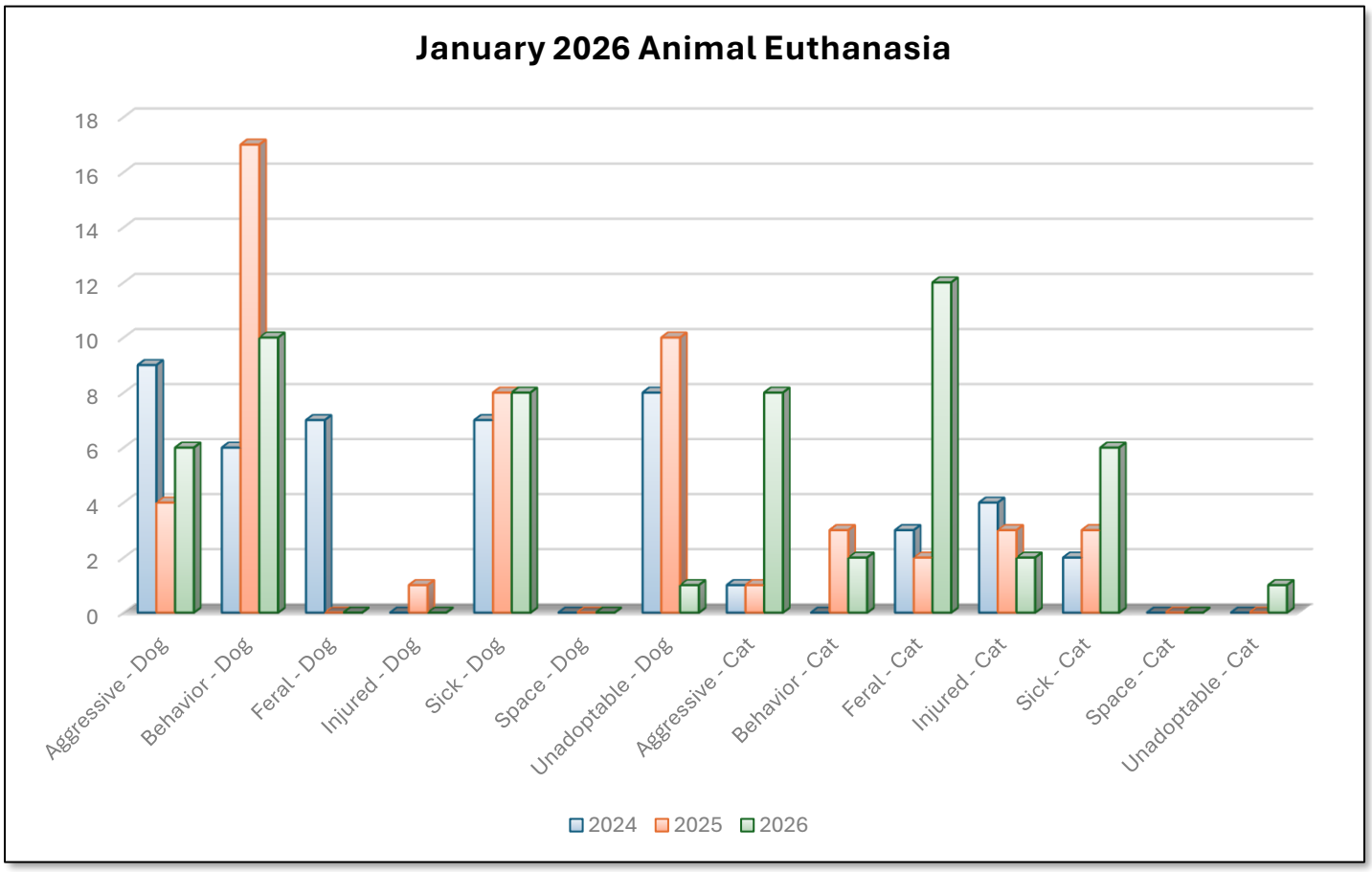
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ANIMAL CARE AND CONTROL

January 2026 Owner Surrender Mapping



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ANIMAL CARE AND CONTROL

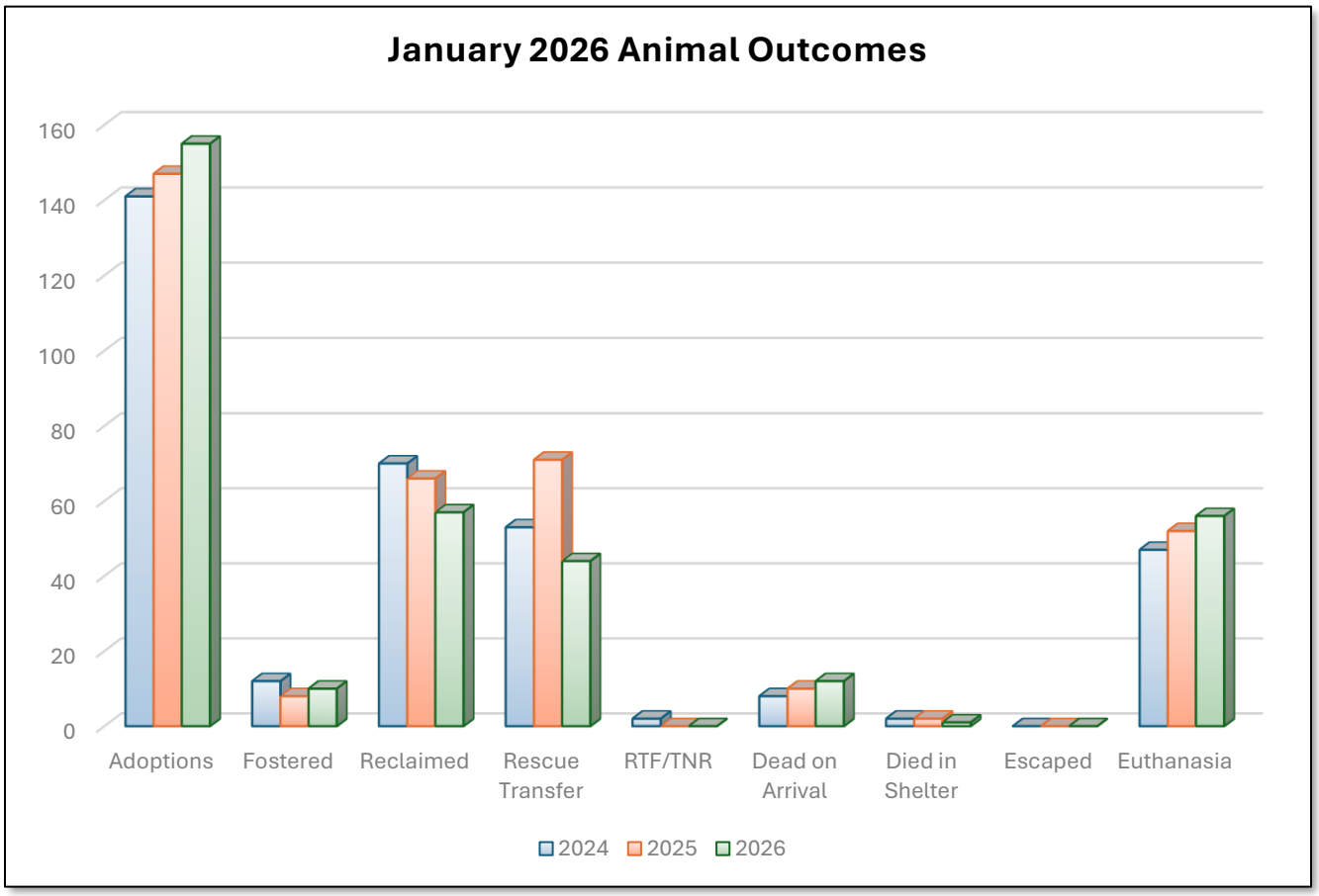
January 2026 Shelter Euthanasia



Dog Euthanasia Reason	Total	Cat Euthanasia Reason	Total
Aggressive	6	Aggressive	8
Behavior	10	Behavior	2
Feral	0	Feral	12
Injured	0	Injured	2
Sick	8	Sick	6
Space	0	Space	0
Unadoptable	1	Unadoptable	1
Total	**25**	**Total**	**31**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

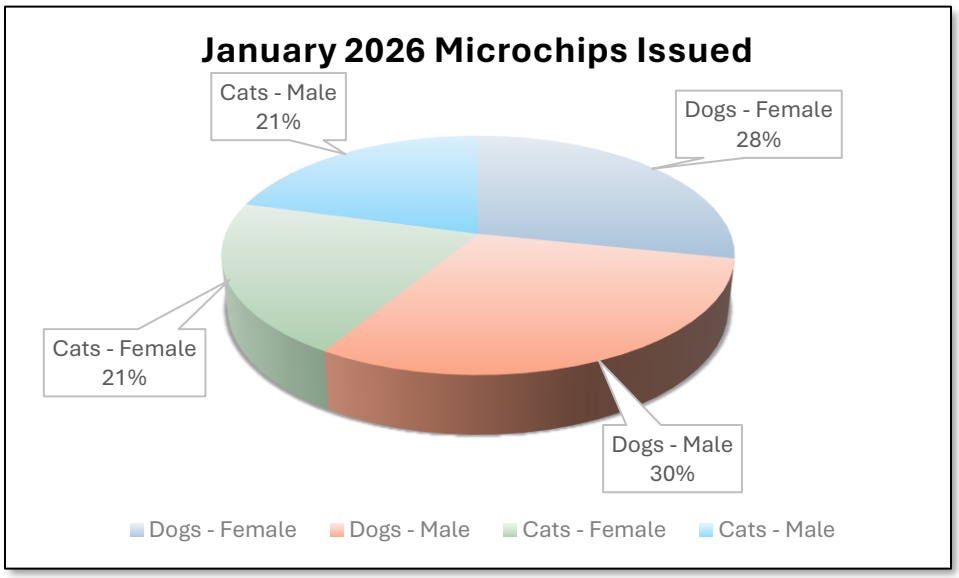
January 2026 Animal Outcomes

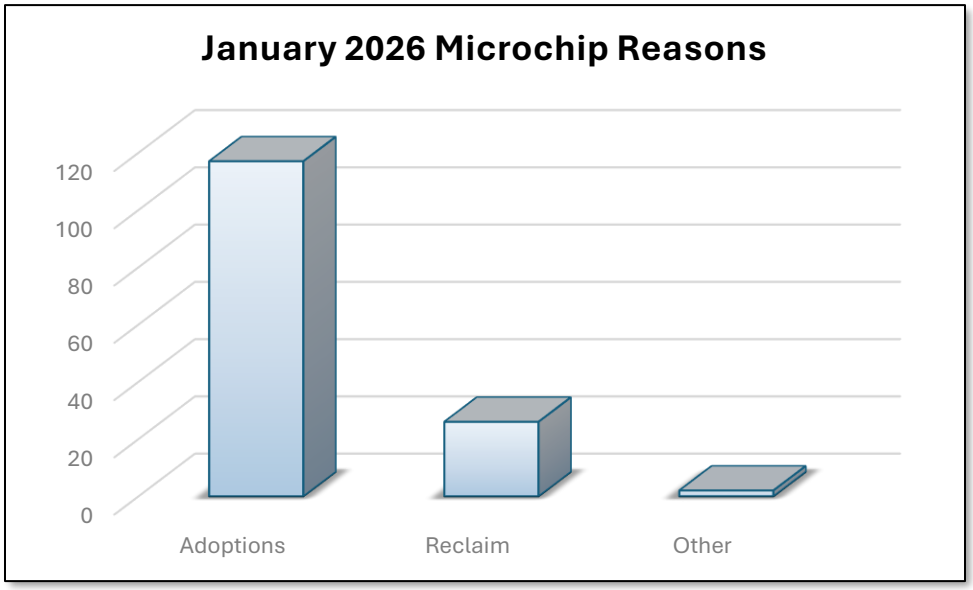


Animal Outcome Reason	Total
Adoptions	155
Fostered	10
Reclaimed	57
Rescue Transfer	44
Return to Field/TNR	0
Dead on Arrival	12
Died in Shelter	1
Escaped	0
Euthanasia	56
Total	**335**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

January 2026 Microchips Issued

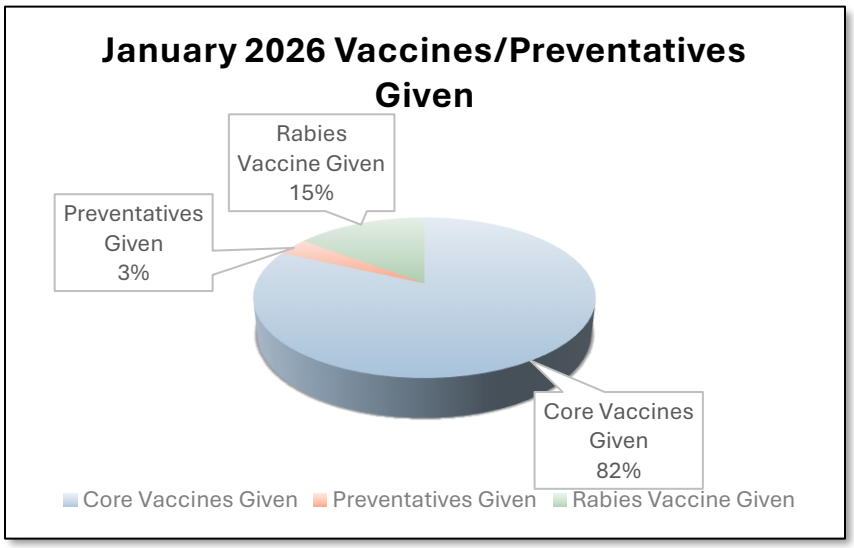


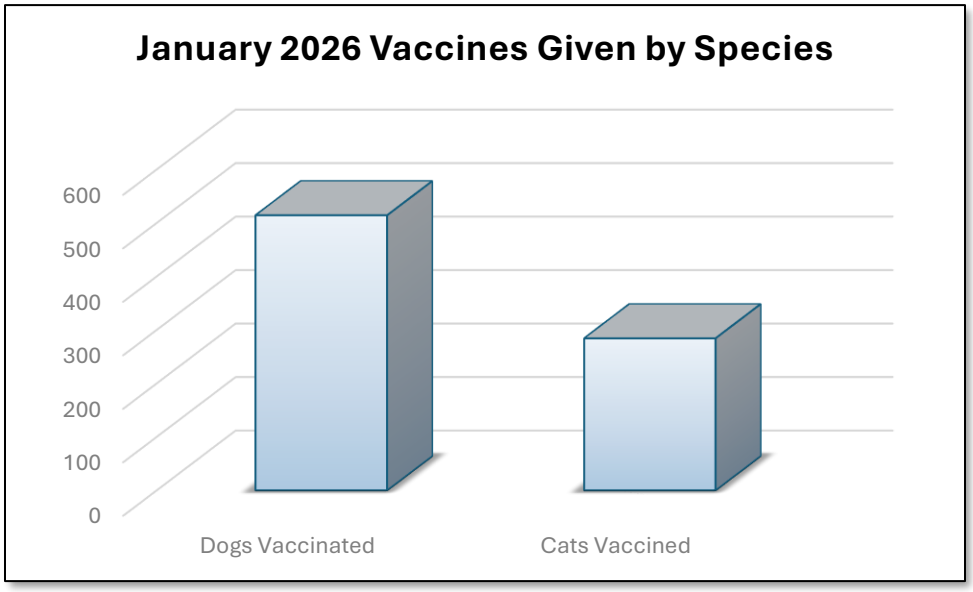


Dogs Microchiped	Total	Cats Microchipped	Total
Female	41	Female	30
Male	44	Male	30
	85		**60**
Total Adoptions	117		
Total Reclaim	26		
Total Other	2		
Total	**145**		

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

January 2026 Medical Report

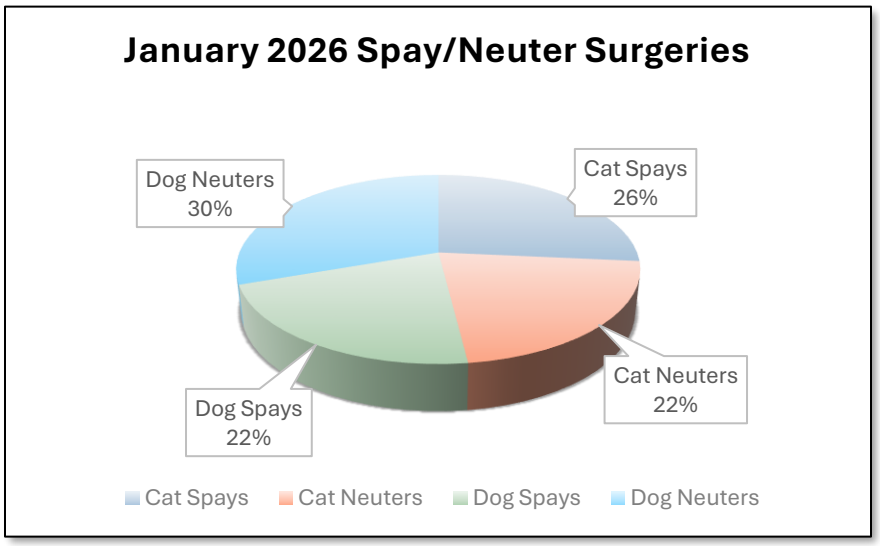


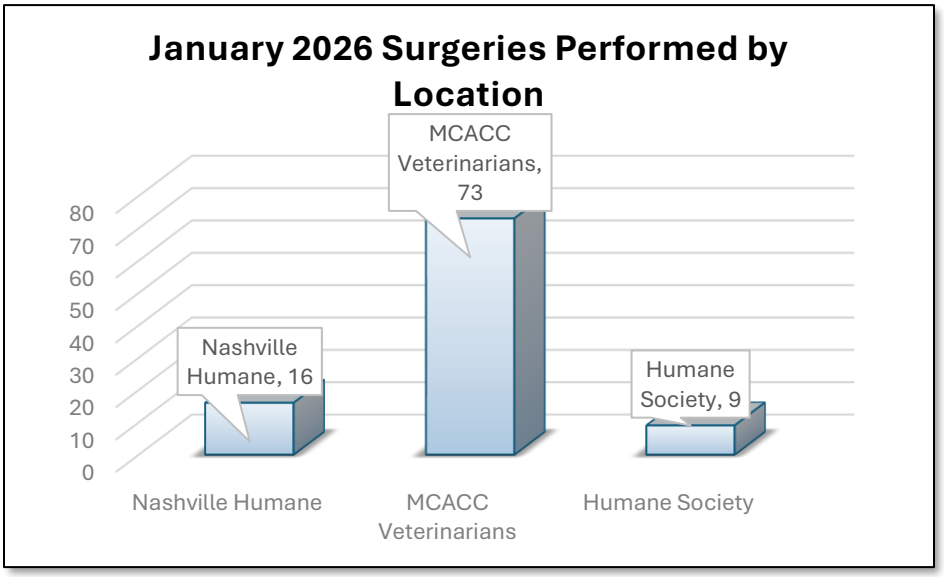


Treatment	Total
Core Vaccines Given	654
Preventatives Given	28
Rabies Vaccine Given	118
Medical Treatments	875
Total Other	2
Total	**145**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

January 2026 Surgery Report

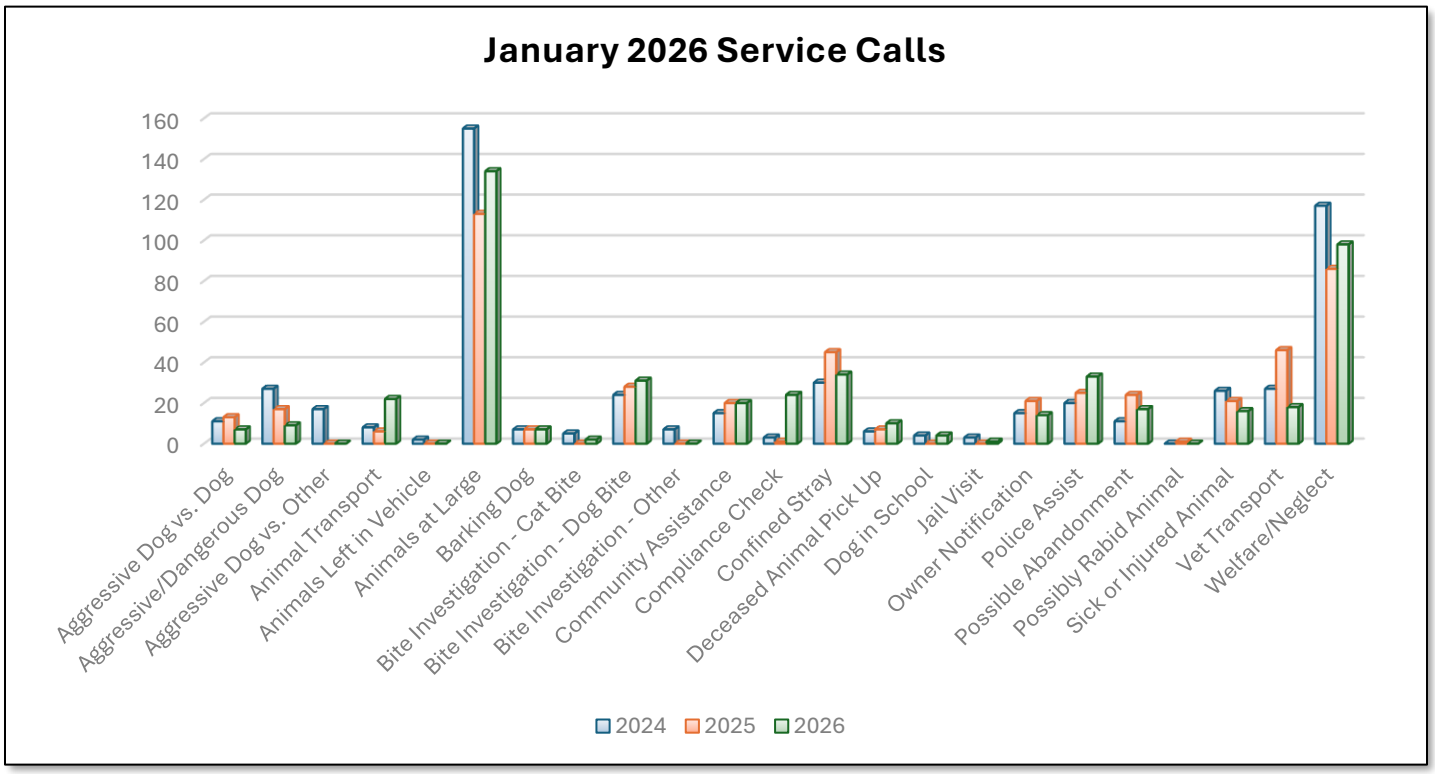




Surgery Type	Total
MCACC Veterinarians	73
Nashville Humane Assoc.	16
Humane Society	9
Total	**102**
Cat Spays	27
Cat Neuters	22
Dog Spays	22
Dog Neuters	31

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

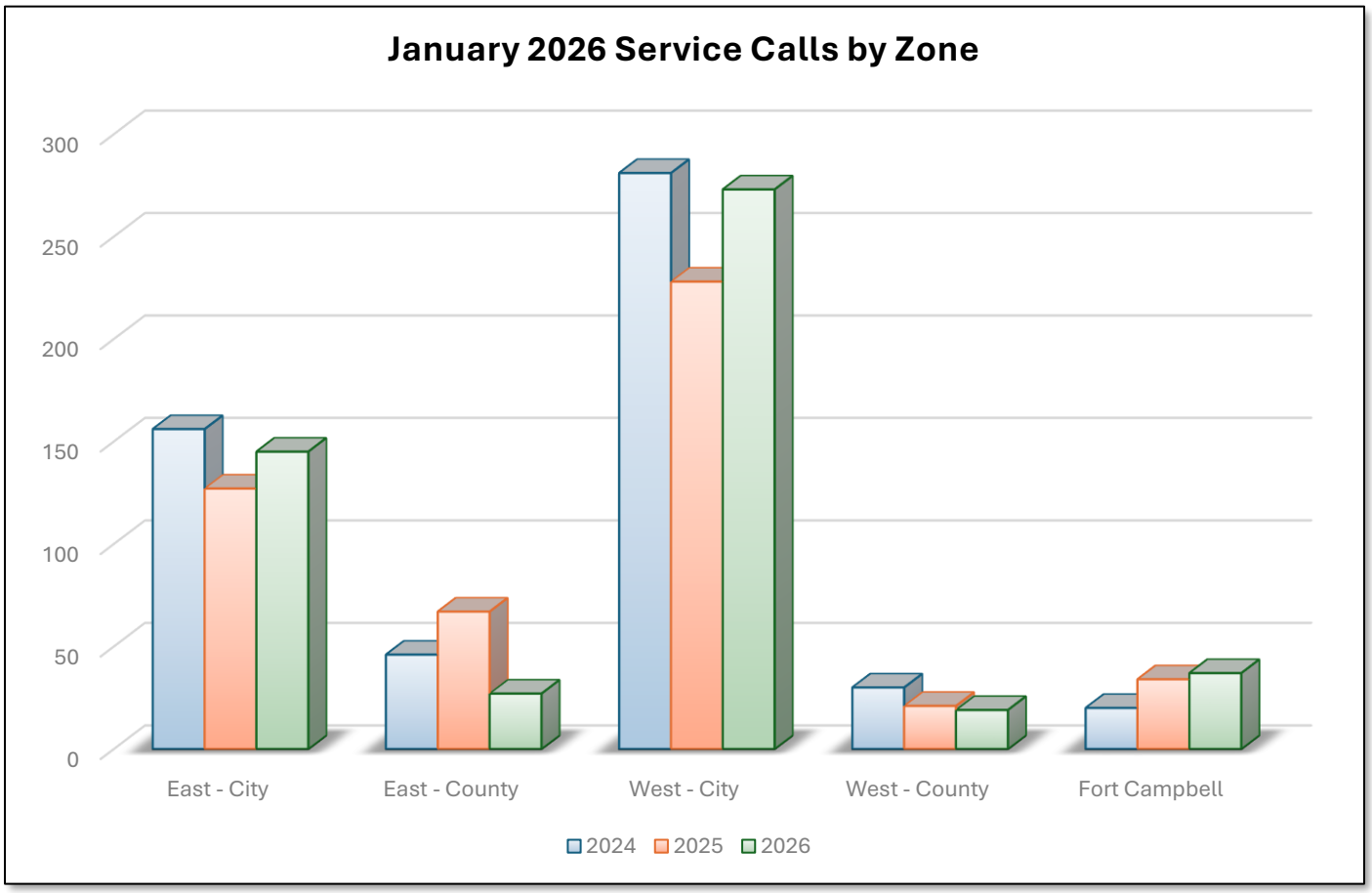
January 2026 Service Calls



Service Call	Total
Aggressive Dog vs. Dog	7
Aggressive/Dangerous Dog	9
Animal Transport	22
Animals At Large	134
Barking Dog	7
Bite Investigations	33
Community Assistance	20
Compliance Check	24
Confined Stray	34
Deceased Animal Pick Up	10
Dog in School	4
Owner Notification	14
Police Assist	33
Possible Abandonment	17
Sick or Injured Animal	16
Vet Transport	18
Welfare/Neglect Complaint	98
Total	**501**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

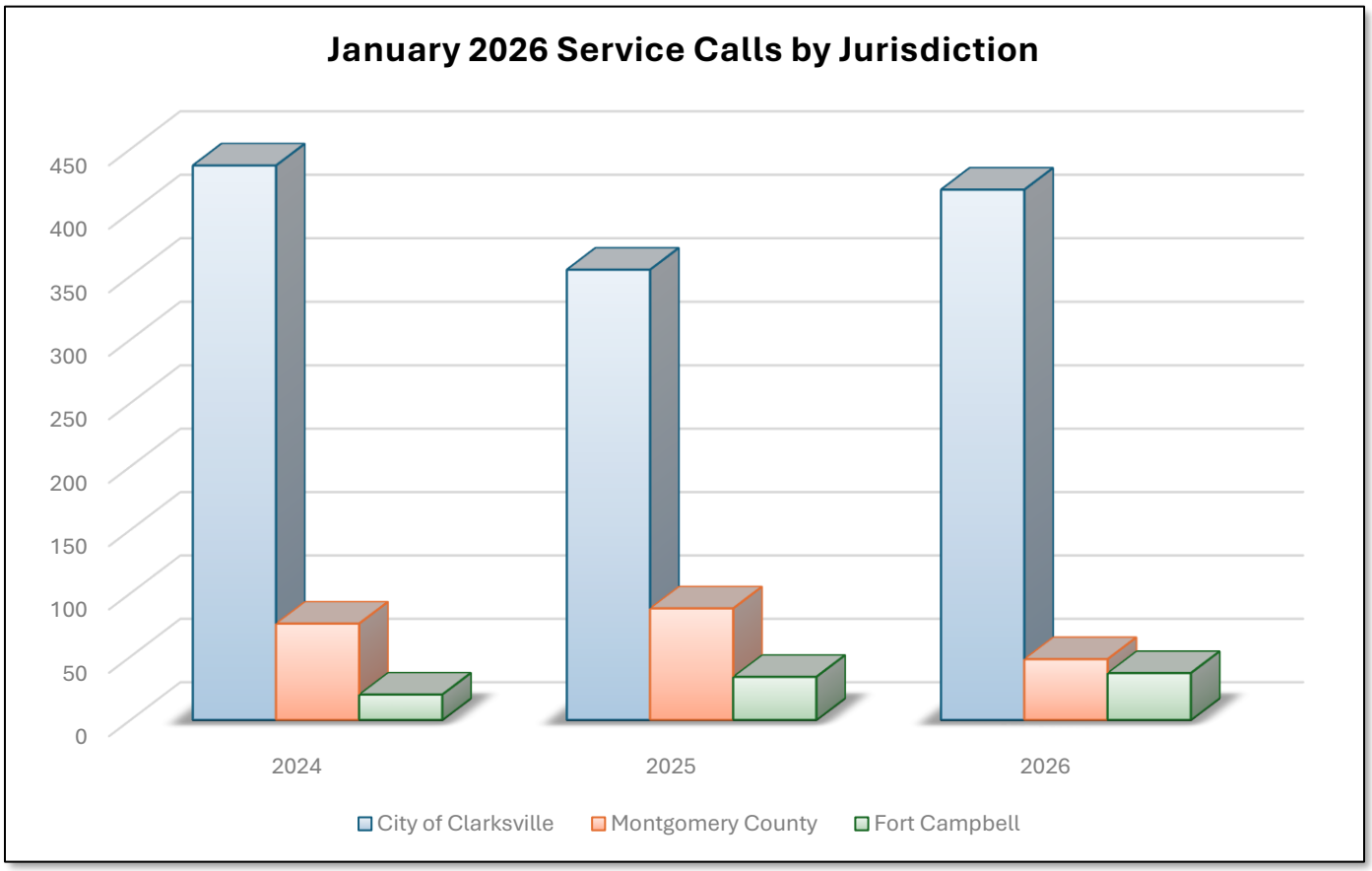
January 2026 Service Calls by Zones



Service Call	2026 Total	2025
East City	145	127
East County	27	67
West City	273	228
West County	19	21
Fort Campbell	37	34
Total	**501**	**477**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

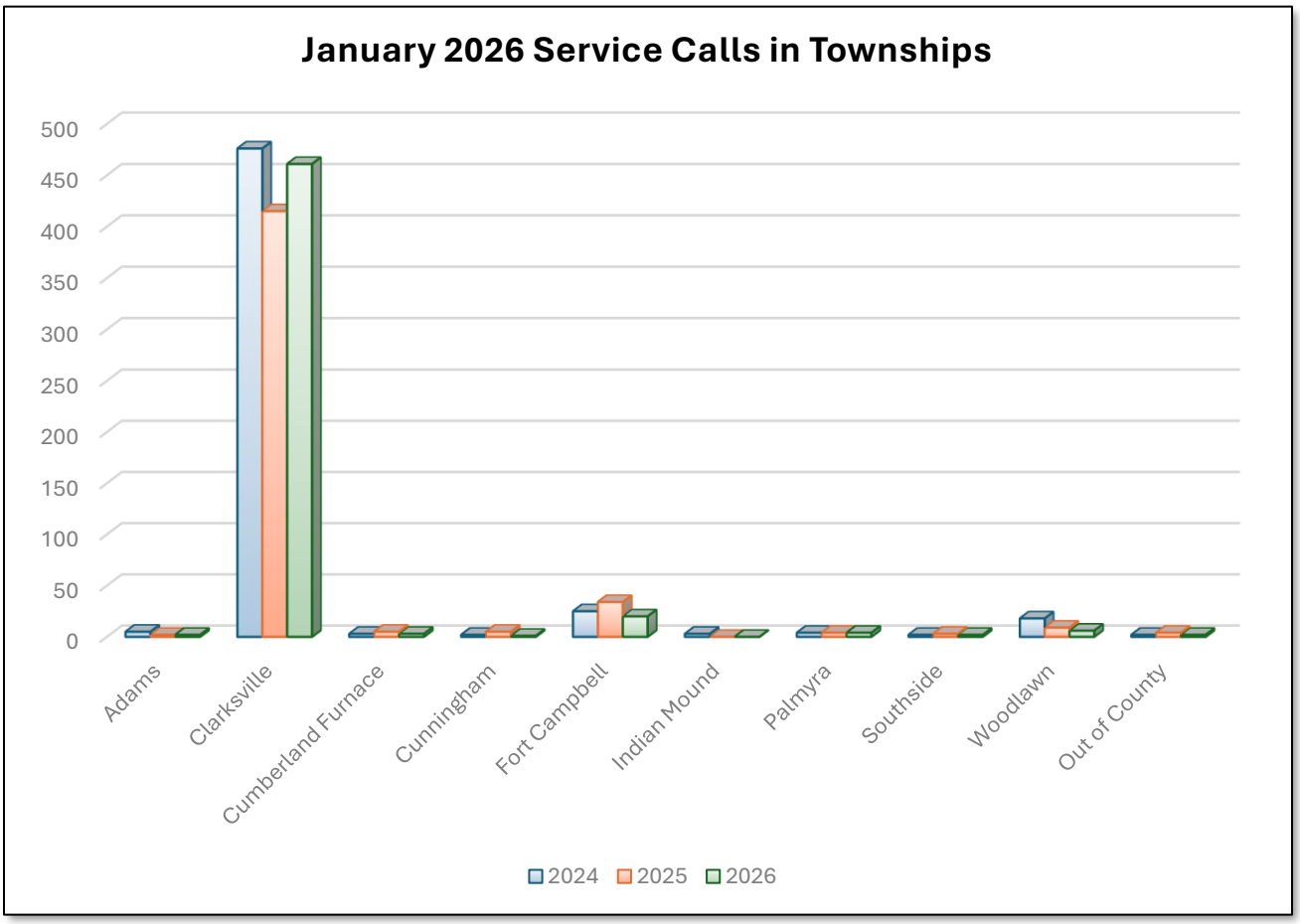
January 2026 Jurisdiction Calls



Service Call	2026 Total	2025
City of Clarksville	418	355
Montgomery County	48	88
Fort Campbell	37	34
Total	**501**	**477**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

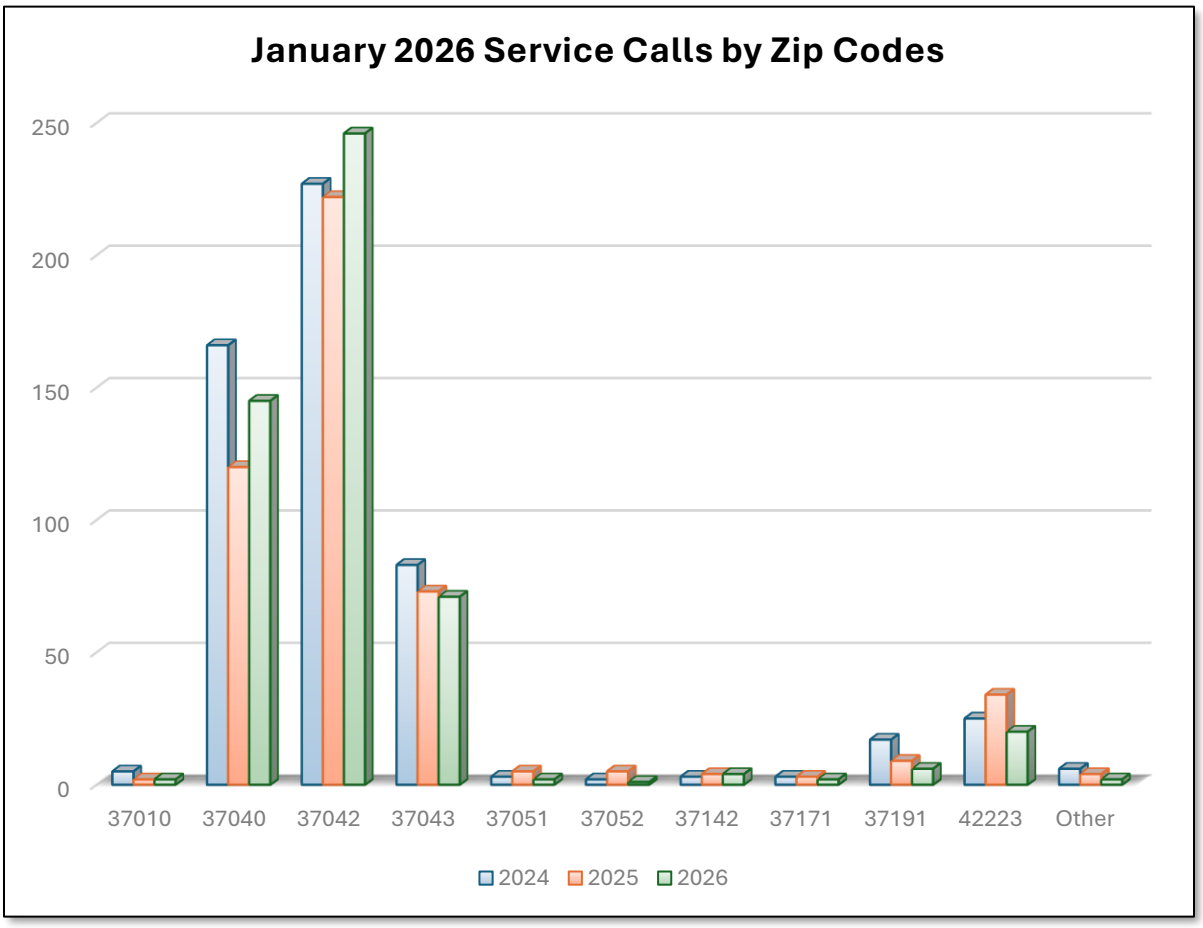
January 2026 Service Calls by Townships



Township/Location	2026 Total	2025
Adams	2	2
Clarksville	461	415
Cumberland Furnace	3	5
Cunningham	1	5
Fort Campbell	20	34
Indian Mound	0	0
Palmyra	4	4
Southside	2	3
Woodlawn	6	9
Out of County	2	4
Total	**501**	**481**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

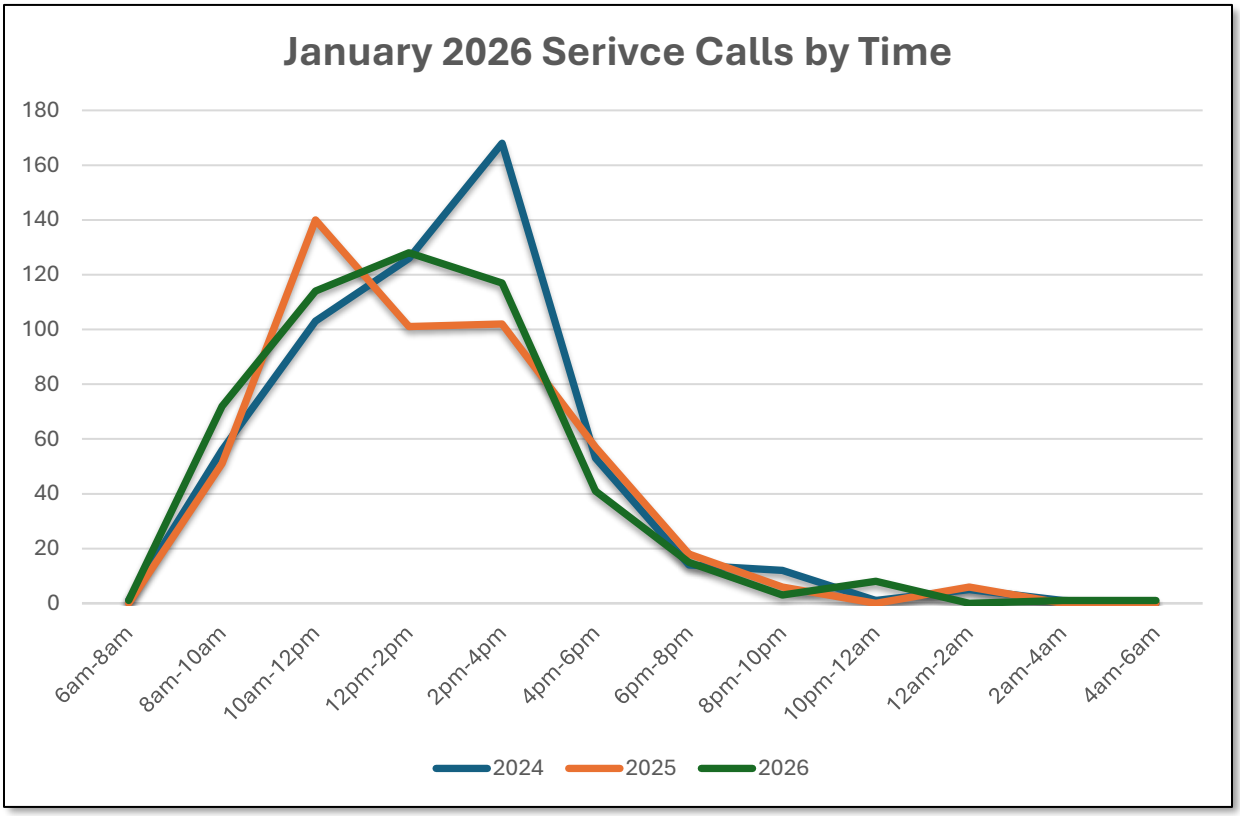
January 2026 Service Calls by Zip Code



Zip Code	2026 Total	2025
37010	2	2
37040	145	120
37042	246	222
37043	71	73
37051	2	5
37052	1	5
37142	4	4
37171	2	3
37191	6	9
42223	20	34
Out of County	2	4
Total	**501**	**481**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

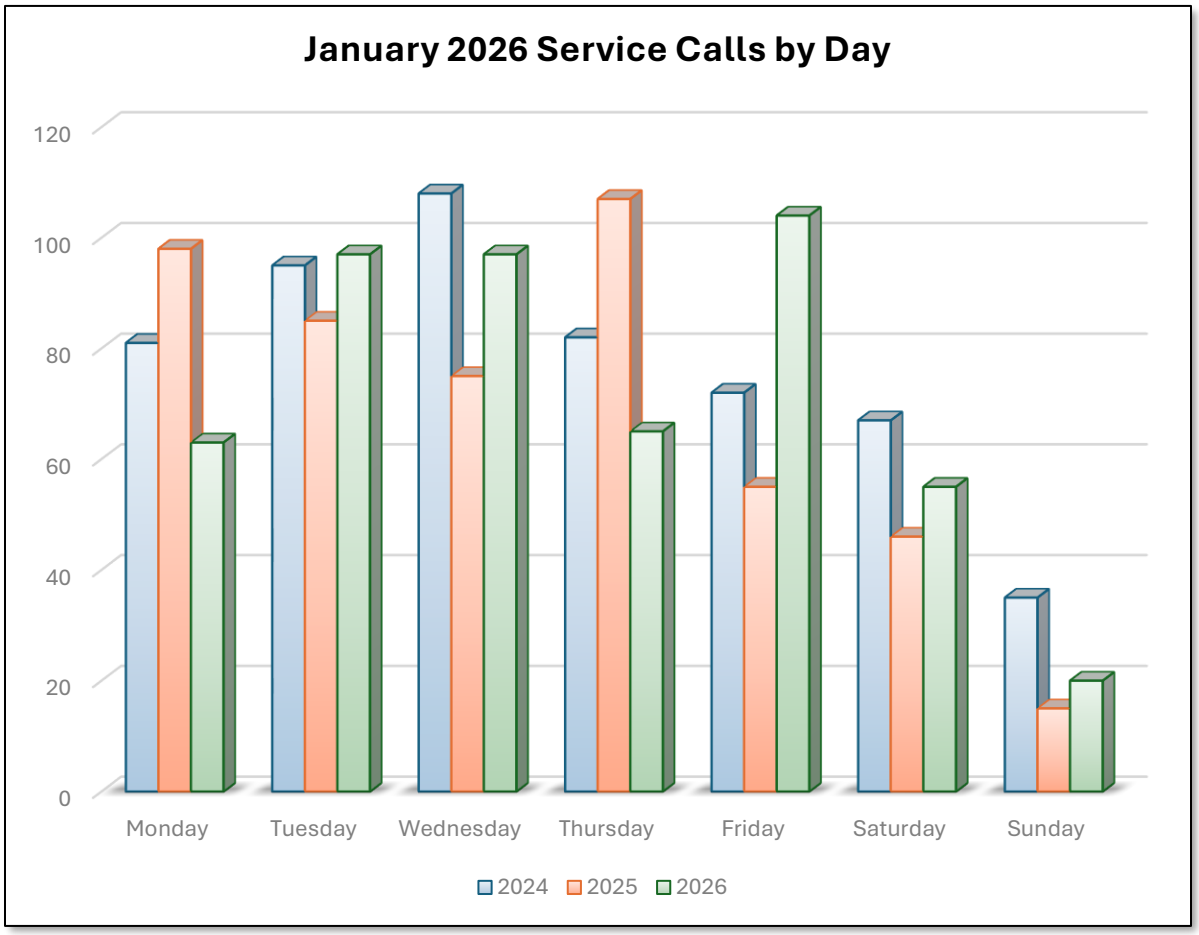
January 2026 Service Calls by Time of Day



Time	2026 Total	2025
6am-8am	1	0
8am-10am	72	51
10am-12pm	114	140
12pm-2pm	128	101
2pm-4pm	117	102
4pm-6pm	41	57
6pm-8pm	15	18
8pm-10pm	3	6
10pm-12am	8	0
12am-2am	0	6
2am-4am	1	0
4am-6am	1	0
Total	**501**	**481**

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

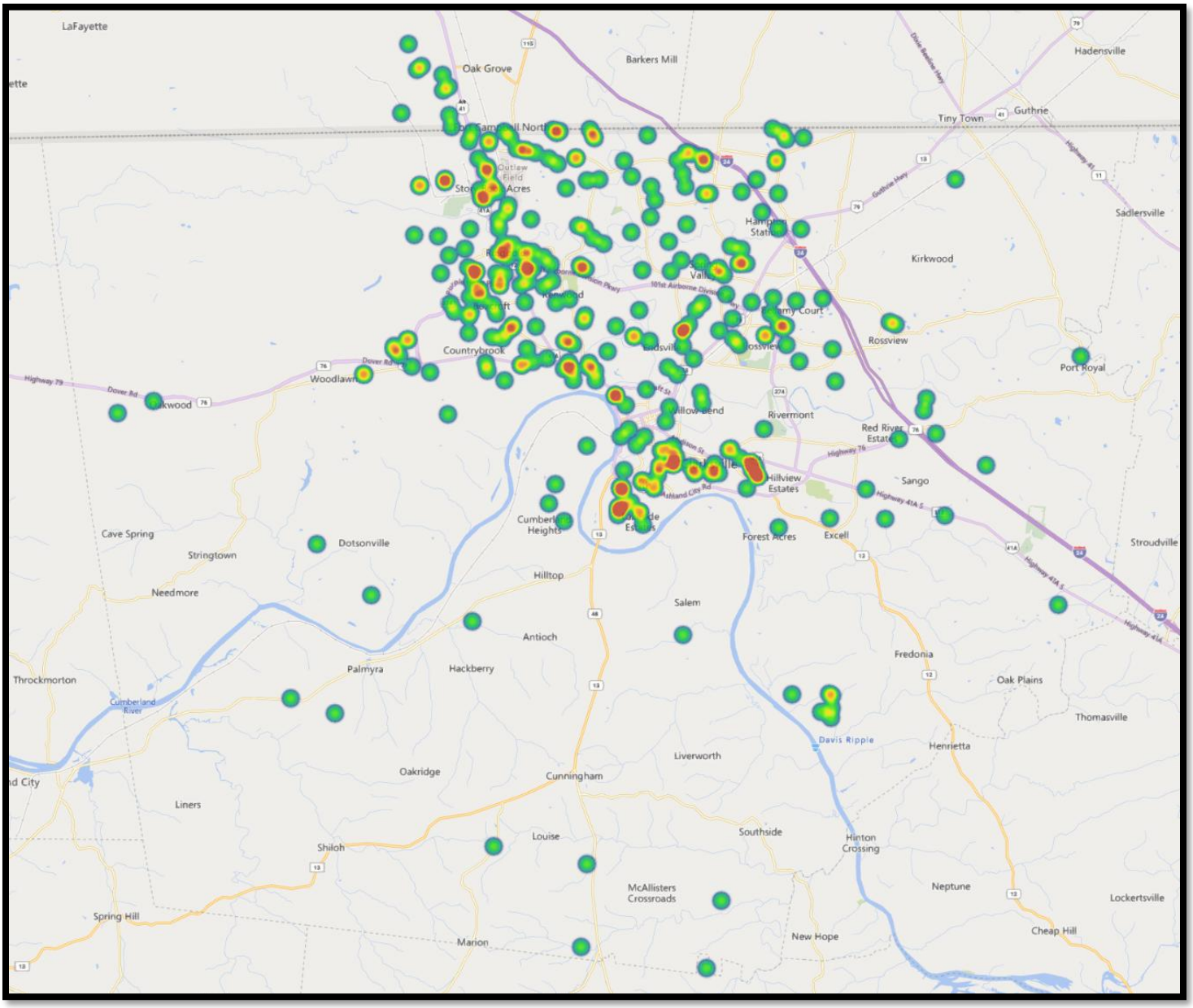
January 2026 Service Calls by Day of Week



Day of Week	2026 Total	2025
Monday	63	98
Tuesday	97	85
Wednesday	97	75
Thursday	65	107
Friday	104	55
Saturday	55	46
Sunday	20	15
Total	**501**	**481**

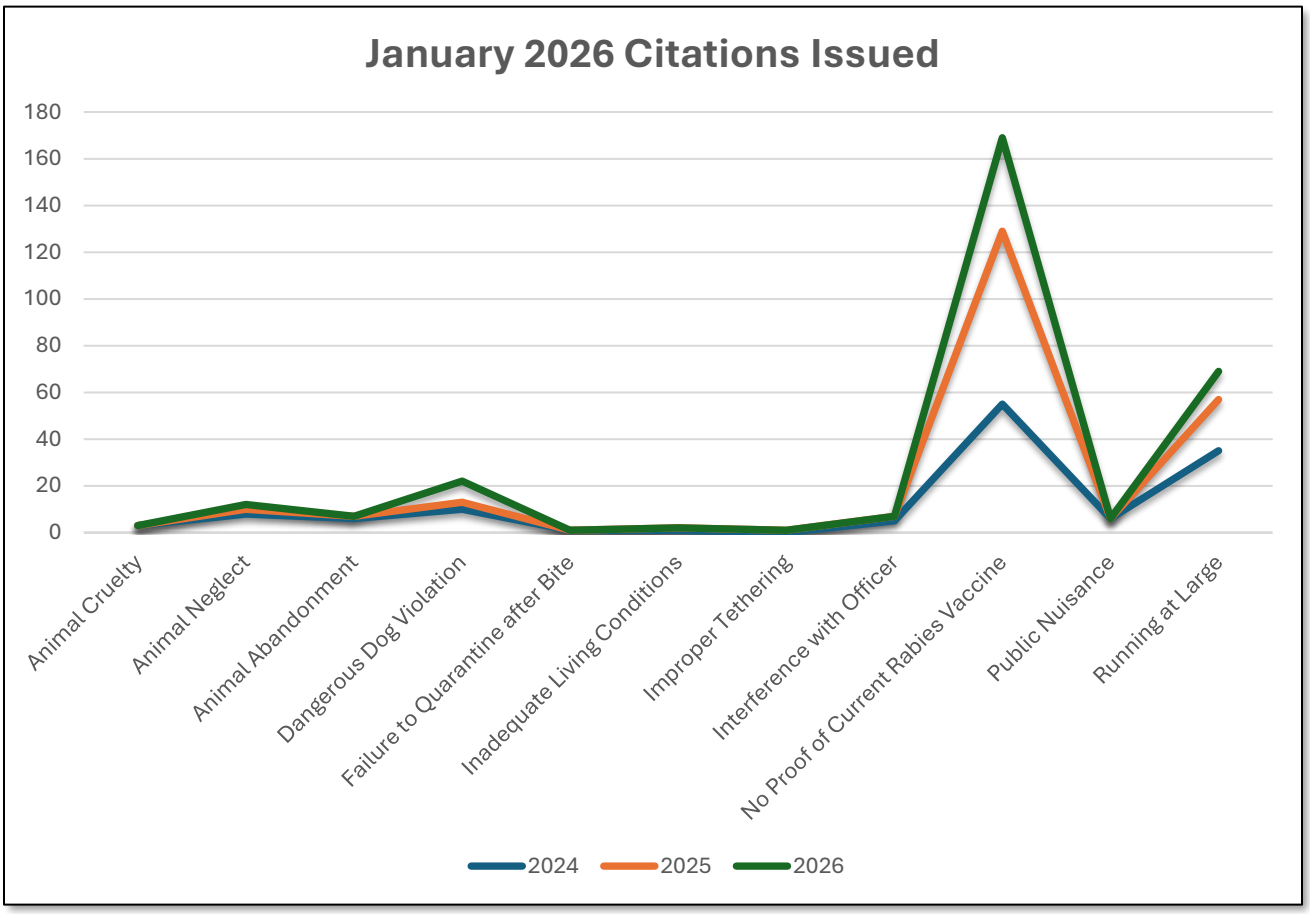
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January 2026 Service Calls Mapping



MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

January 2026 Citations Issued



Violation	2026 Total	2025
Animal Cruelty	0	0
Animal Neglect	2	2
Animal Abandonment	0	1
Dangerous Dog Violation	9	3
Inadequate Living Conditions	0	1
Improper Tethering	0	1
Interference with Officer	0	2
No Proof of Current Rabies	40	74
Running at Large	12	22
Total	**63**	106

MONTGOMERY COUNTY TENNESSEE
ANIMAL CARE AND CONTROL

Totals to Date 2026

Activity	Jan.	Feb.	Mar.	Apr.	May	Jun.	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total
Service Calls	501												
Intakes	332												
Stray Dog	115												
Stray Cats	96												
RTO Dogs	53												
RTO Cats	3												
Euthanasia Dog	25												
Euthanasia Cat	31												
Adoptions	155												
Rescue	44												
Microchips Issued	145												
Incoming Calls	1468												
Visitors	2295												

Euthanasia Rates

Species	Jan.	Feb.	Mar.	Apr.	May	Jun.	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total
Dog	86%												
Cat	75%												
Total Avg.	82%												


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NEW SHELTER IMPACT

September 2025 - December 2025

Measuring growth in adoptions, community engagement & digital reach

PUBLIC VISITORS

2024 Avg: 1,635

2025 Avg: 2,451

+50% Increase in Monthly Visitors

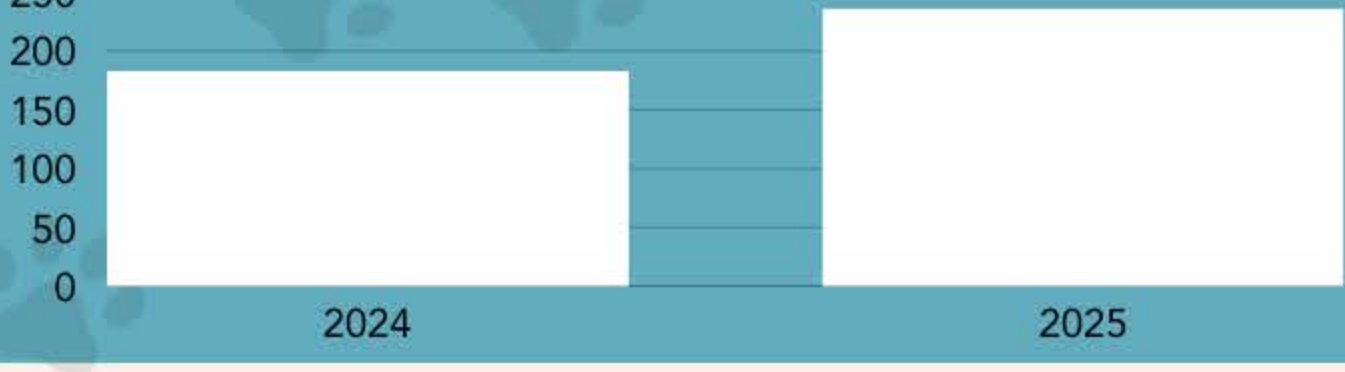
Nearly 800 more community members visiting monthly after opening the new facility.

ADOPTIONS

2024 Avg: 183

2025 Avg: 236

+29% Increase in Adoptions
212 additional lives adopted



SOCIAL MEDIA IMPACT

	2024 (Sept-Dec)	2025 (Sept-Dec)
Facebook	47K interactions 121.9K visits 974 follows	5.3M views 99.2K interactions 216.9K visits 2.9K follows
Instagram	245 views 421 visits	223K views 6K interactions 3.5K visits 432 follows

Since opening the new shelter, digital reach surpassed 5.5M with engagement increasing over 100% year-over-year.

COMMUNITY PROGRAM EXPANSION

- ✓ Launched “Check Me Out” (20+ applications; adoption impact)
- ✓ Established “Welcome Home Wednesdays”
- ✓ Modernized Volunteer Program operations
- ✓ Expanded community & veterinary partnerships
- ✓ Hosted Wellness Day (45 pets served)
- ✓ Executed high-performing adoption events

WHAT THIS MEANS

- 50% increase in public foot traffic
- 29% increase in monthly adoptions
- 5.5M+ digital reach year-over-year
- Expanded community programming & partnerships

The new shelter is functioning as a true community hub — producing measurable impact.